



### **INFORMATION FOR PARENTS AND CARERS**

The Multi Agency Safeguarding Hub (MASH) is a partnership between Children's Service, States of Jersey Police, Health & Social Services, Education Sport & Culture and Family Nursing and Home Care to safeguard children and young people in same location. The (MASH) team also works closely with other organisations, such as CAMHS, Youth Service Housing and The Probation and After Care Service.

## CAN I SEE WHAT IS WRITTEN ABOUT ME?

Yes. The Data Protection (Jersey) Law 2005 lets you ask for a copy of the information held about you. If you would like to request this please contact:

The Children's Service Health & Social Services Department Le Bas Centre, St Saviour's Road ,St Saviour, JE2

4RP

To find out more about Jersey MASH visit www.gov.je

### WHAT DOES THE MASH DO?

When a professional, family member or member of the public is concerned about a child or young person's welfare or safety, they can contact us so we can look into it. This is called making an **enquiry**.

#### WILL I BE TOLD THERE IS AN ENQUIRY ABOUT MY CHILD?

Yes. Usually you will be told at the time that the enquiry is made. If the enquiry has been made by a professional, for example a social worker or a teacher, they will tell you what their concerns are and may ask your permission to contact us.

# HOW WILL MY INFORMATION BE USED?

Your information will only be used to decide whether:

- You or someone else is being harmed or may be harmed in the future.
- You or your family would benefit from help and support.
  - A crime has been committed or at risk of being committed in the future.
  - Your information will be held in a safe place and will not be shared unless the person/agency has legal power to see it.



#### CAN INFORMATION BE SHARED WITHOUT MY PERMISSION?

Yes. In certain circumstances information may be shared without your permission if:

- Someone is being hurt or is at risk of being hurt in the future.
- The information may help to stop or solve a crime.
  - · Required by law

## WHAT HAPPENS AFTER THE ENQUIRY?

If the child or young person is thought to have been hurt or could be hurt in the future, we will refer them to the Children's Initial Response Team (CIRT) within the Children's Service.

Information will also be given to the Police if it is necessary to help stop a or solve a crime.

If the child or young person has not been hurt, but you would benefit from extra help then your details, reason and outcome will be sent to agencies in Jersey who will make sure you are offered the services and support you need. We will also write to the child/young person if appropriate and you explaining the outcome of the enquiry within 10 working days.

## WHAT HAPPENS WHEN AN ENQUIRY IS MADE?

Partner's in MASH will share information to decide if;

- The child or young person has been hurt or could be at risk of being hurt in the future.
- The child/young person or you would benefit from support from other agencies.

### **REMEMBER**

If you are concerned about a child or young person and want to speak to someone, contact MASH on Tel: 519000 and give as much information as you can