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Early Help Approach

[August 2018]

Briefing No 15

Your child, your family, our focus.

Early Intervention Family Support Workers

The Early Intervention Family Support Workers have been working with families since mid-October 2017. They have worked with 98 families during this time across a range of issues, including increasing parental skills, improving behaviour and relationships.

The Early Intervention Family Support Workers are accredited in various levels of Triple P – **Positive Parenting Programme** and parents continue to benefit from this. They also run regular Parent Pop In sessions, in schools and in the community.

Parents of school age children can access an Early Intervention Family Support Worker by speaking to school staff or contacting the team directly. Parents of non-school age children can speak with their health visitor, nursery manager or contact the EIFSW team directly on 01534 449166.

IT system

The Childrens Services case recording system Mosaic has been Live since autumn 2017, the next phase of the project is Step Downs. Team Around the Child plans that have resulted from a Child & Family Assessment, or a Child in Need plan will be produced in Mosaic and shared by Early Help Co-ordinator.

The Early Help Module within Mosaic is being considered for development.

**Jersey's
Children First**
right help • right time

Jersey's Children First is our island's practice model which encompasses the principles, values and qualities in how we work with children, young people, families and each other from early help to social work and specialist services. It will support all who work with children, young people, parents and carers to provide the right help at the right time.

Jersey's Children First has developed a significant training programme that includes all the learning outcomes Early Help Training previously delivered.

Find out more about **Jersey's Children First**, including how to access training by clicking [here](#)

 [@Jsychildren1st](#)

GDPR

This will be the last Early Help Newsletter, however **Jersey's Children First** will publish regular e-newsletters, with information about developments, training and good practice.

The new Data Protection (Jersey) Law 2018 came into effect on 25th of May 2018. We need you to let us know that you still want us to send you content that is interesting and relevant to you.

What you need to do

If you still want to receive emails and updates from us, you need to take a moment to let us know by emailing jerseyschildrenfirst@gov.je and requesting to be included on the mailing list.

If you do not email and confirm that you wish to receive e-newsletters we can no longer send you emails and updates and you may miss out on important information

Early Help Co-ordinator Telephone Consultation Line

- Offer advice, support and guidance to anyone thinking about undertaking an early help assessment.
- Help problem solve issues emerging in early help team around the child planning.
- Offer advice and guidance about when children are stopping receiving support from children's social work services and would still benefit from multi-agency support.
- Consider when an enquiry to the Multi-Agency Safeguarding Hub [MASH] may be needed.
- Support practitioners to start the Early Help when a child has been signposted to early help from MASH.
- Request the Early Help Co-ordinator chair's more complex team around the child meetings or support professionals being the lead worker for the first time.

How to access the Service: Call on Wednesdays between 13.30 and 16.30

01534 449166

Remember – if you are concerned that a child or young person may be or is at risk of significant harm contact the Multi Agency Safeguarding Hub on 01534 519000