



Making Safeguarding Personal



Working together to stop abuse and neglect

We are the Safeguarding Adults Team



We support you to keep yourself safe

"No decision about me, without me"

How safeguarding helps you



You have the right to live without abuse or neglect

Abuse can be physical or emotional harm

Neglect means not giving you the right help you need

Safeguarding supports you to keep yourself safe



Safeguarding means asking you questions if we think you are at risk of being harmed

Asking questions can be called an 'enquiry'



If we find out that you are being harmed, we will work with you to stop this from happening

"No decision about me, without me"

Making Safeguarding Personal



Making Safeguarding Personal means we will always ask you how you feel and what you want to happen next



We will work with you to find the best way to keep you safe and make life better for you



What you want to happen is called your 'desired outcome'

We want to support you to make this happen

"No decision about me, without me"

How safeguarding works



Safeguarding helps any person who is:

- over 18 years old
- has care or support needs
- who cannot keep themselves safe because of these needs



If the Safeguarding Adults Team receive a concern about you

they will follow the Multi-Agency Adult Safeguarding Policy & Procedures



They will ask a professional who knows you well to ask you about what is happening and what you want to happen next



We will work together to help keep you safe in a way that is right for you

“No decision about me, without me”

We will listen to you

We will take you seriously

We will help you make your own decisions

We will tell you what is happening at all times

Make sure your 'desired outcome' is met

We will help you feel safe



"No decision about me, without me"

Support



You can choose who would like to be involved to support you

This could be a family member, friend or support staff



You can choose to talk to a professional on your own or with someone else



You can choose to have an advocate

This is someone who can support you at meetings, help you understand your rights and help you make important decisions

"No decision about me, without me"

How to raise a Safeguarding concern

If you feel unsafe or are worried about someone else, please speak up. Don't worry about getting it wrong or getting someone into trouble. You can:



Speak to a professional you trust about your concerns



Visit the Safeguarding Adults Team at

Eagle House, Don Road, St. Helier, JE2 4UF (2nd Floor)



Contact the Single Point of Referral

Email: spor@health.gov.je



Call the Single Point of Referral

Telephone: 01534 444440



In an emergency, always call the Police

Telephone: 999

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