



Safeguarding
Partnership
Board

2015 Annual Report

*“Safeguarding is
everybody’s business”*

1 Independent Chair's Introduction

Welcome to the Annual Report and Business Plan of the Jersey Safeguarding Children Partnership Board (SCPB) and the Safeguarding Adults Partnership Board (SAPB) which sets out the work we have undertaken and our achievements for the period January 1st 2015 to December 31st 2015.

This report is written at the end of my third year as the Independent Chair of the Safeguarding Partnership Boards, a position I regard as an enormous privilege. It has been a year of considerable activity, challenge and progress as you will see in the following pages.

I would like to recognise the enormous support that the small but very effective SPBs' business team, the two Vice - Chairs and all members of the Boards have given me; their efforts have improved the safeguarding of people in Jersey and their commitment to continue doing so is commendable and highly appreciated.

We know that the effectiveness of safeguarding is dependent on the quality and co-ordination of those professionals who are responsible for safeguarding children, young people, adults, families and carers; it also depends on the support of politicians and the public, it is truly **"Everybody's Business"** and this report will, I hope, demonstrate the results of our efforts.

It is important to acknowledge that safeguarding leadership has not been limited to senior managers and I wish to sincerely thank all those people on the frontline, the voluntary sector, educators, health and social care practitioners, youth workers, probation and police officers, social security, Andium Homes and the many others who all play their part in making children and adults safer.

You will see that we have made very good progress in implementing the Priorities and Business Plan 2014-2015 including the revision or completion of comprehensive multi-agency safeguarding procedures, a very successful conference on self-neglect and the launch of our new website.

During the year concerns about the safeguarding of children became clearer, partly as a result of the learning from the Serious Case Reviews we undertook.

We are committed to supporting Children's (social work) Services as they strive to improve their practice; they cannot do this alone - safeguarding is dependent on the effectiveness of all partner agencies, it requires a sound, whole system approach that includes, politicians, practitioners and the public. The SPBs have agreed that our focus for the next two years will be on the safeguarding of children but that the safeguarding of adults will not be neglected and to achieve this additional resources have been requested for the two year period.

Safeguarding is complex, challenging work and never more so than when a child or an adult dies or is seriously harmed though abuse or neglect. The impact on families, carers and the professionals involved cannot be over-estimated; this is never taken lightly by any organisation or professional. We have undertaken a number of Serious Case Reviews, are completing others and the implementation of the learning from these reviews is being monitored. These reviews are demanding pieces of work and are dependent on the openness and reflection of practitioners in identifying what worked well and what could have been better, I am indebted to their contribution and to the families of those who were the subject of the reviews, who made their views known honestly and constructively.

The agenda for the coming year is considerable and new challenges will emerge, I and my colleagues and partners are absolutely committed to addressing and delivering these to continue to make Jersey a safer place in which to live and thrive.



Glenys Johnston OBE
Independent Chair
Safeguarding Children Partnership Board
and
Safeguarding Adults Partnership Board

Contents & Glossary of terms



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Glossary

CAVA	Children and Vulnerable Adults Policy Group
CDOP	Child Death Overview Panel
CIRT	Children's Initial Response Team
CSE	Child Sexual Exploitation
DfE	Department for Education
ICPC	Islands Child Protection Committee
IT	Information Technology
LAC	Looked after Children
MASH	Multi Agency Safeguarding Hub
MOU	Memorandum of Understanding
PARM	Planning and Review Meeting
SAPB	Safeguarding Adult Partnership Board
SCPB	Safeguarding Children Partnership Board
SCR	Serious Case Review
SEN	Special Educational Needs
SoJ	States of Jersey
SPB/s	Safeguarding Partnership Board/s
UNCRC	United Nations Convention on the Rights of the Child
VARMM	Vulnerable Adults at Risk Management Model

1. Introduction



This report provides a review of the work of the Jersey Safeguarding Children Partnership Board (SCPB) and the Safeguarding Adults Partnership Board (SAPB) for the year 2015 (from the 1st January to the 31st December 2015).

The document:

- Outlines the activity and achievements of the Board
- Assesses the effectiveness of safeguarding activity in Jersey
- Provides an overview for the general public and partners of the effectiveness of local safeguarding for adults and children.
- Identifies gaps in services and challenges to safeguarding

What is safeguarding?

“Safeguarding”, for both adults and children, means delivering services that look after their welfare, including protecting them from harm, and enabling them to live and develop safely. For children, this is by ensuring they grow up in a safe and caring environment and that their health and development needs are met; this will enable all children to have the best life chances. In relation to adults, their circumstances may be such that they are considered to be ‘at risk’ of abuse or neglect and to require safeguarding from that risk. They may require extra support because they are frail, have a learning or a physical disability, have sensory impairment or mental health problems which makes them unable to protect themselves against harm and abuse.

The responsibility for safeguarding these vulnerable groups in Jersey is not set out in legislation, as it is in the UK. However, the principles of safeguarding are universal – **it is everybody's**

business”, not only professionals in providing services, but also politicians, voluntary organisations and members of the public. In order to secure the co-operation of all agencies with the SCPB and the SAPB a Memorandum of Understanding has been agreed and can be found at:

<http://safeguarding.je/wp-content/uploads/2015/09/Memorandum-of-Understanding.pdf>

Memorandum of Understanding (MOU)

The MOU sets out expectations as to how organisations will work and co-operate with the Safeguarding Partnership Boards (SPBs) to safeguard and promote the welfare of children and adults, including a number of detailed commitments and safeguarding standards. This agreement is based on statutory guidance in England contained in “Working Together to Safeguard Children 2015” and the Care Act 2014 with regards to safeguarding adults.

The key functions and responsibilities of the SPBs are to:

- Coordinate what is done by each organisation participating in the Boards for the purposes of safeguarding and promoting the welfare of children and adults in Jersey;
- Promote understanding of the need and means to protect children and adults from harm; and
- Monitor and ensure the effectiveness of the safeguarding systems that are in place both within and between organisations in Jersey.

This Annual Report has been organised to evidence the achievement against these three overarching objectives, referencing these achievements against the 2014/15 business plan themes

2. About the Safeguarding Partnership Boards
































“Coordinating Local Work to Safeguard and Promote the Welfare of Children and Adults”

Governance and accountability

Membership of the SPBs, both Adults and Children’s continues to include senior organisational representatives. The Board trialled a joint meeting of both Boards in 2015 and this was favourably received, although the Boards remain separate entities. The SPBs held five Board meetings and a Development day: - two extraordinary Board meetings were also convened (May and September) in order to receive completed Serious Case Reviews (SCRs).

Please see [page 10](#) for Board Diagram and [page 52](#) for a full membership list.

Safeguarding Board membership attendance

Independent Chair		100% Attendance	Children Voluntary Sector Representative		78% Attendance
Police		100% Attendance	Children Services Director		43% Attendance
FNHC		100% Attendance	Hospital Director		29% Attendance
Andium Homes		86 % Attendance	Primary Head Teachers Representative		71% Attendance
Primary Care Body		71% Attendance	Secondary Head Teachers Representative		57% Attendance
Honorary Police		71% Attendance	Education: Inclusion & Family Support		71% Attendance
Probation Service		86 % Attendance	Head of school Development & Evaluation		71% Attendance
Training Sub Group Chair		86 % Attendance	Youth Service		57% Attendance
SoJ Prison Service		86 % Attendance	NSPCC		86% Attendance
Domestic Abuse Sub Group Chair		71% Attendance	Child Death Overview Panel Chair		57% Attendance
Lay Member		43% Attendance	Adults Services Director		100% Attendance
Jersey Customs & Immigration service		50% Attendance	Public Health		86 % Attendance
Community & Children Services Director		71% Attendance	Social Security		57% Attendance
Chief Nurse		86% Attendance	Adults’ Care Sector		29% Attendance
			Adults’ Voluntary Sector Representative		71% Attendance

Legend



Joint SPB member



Adults SPB member



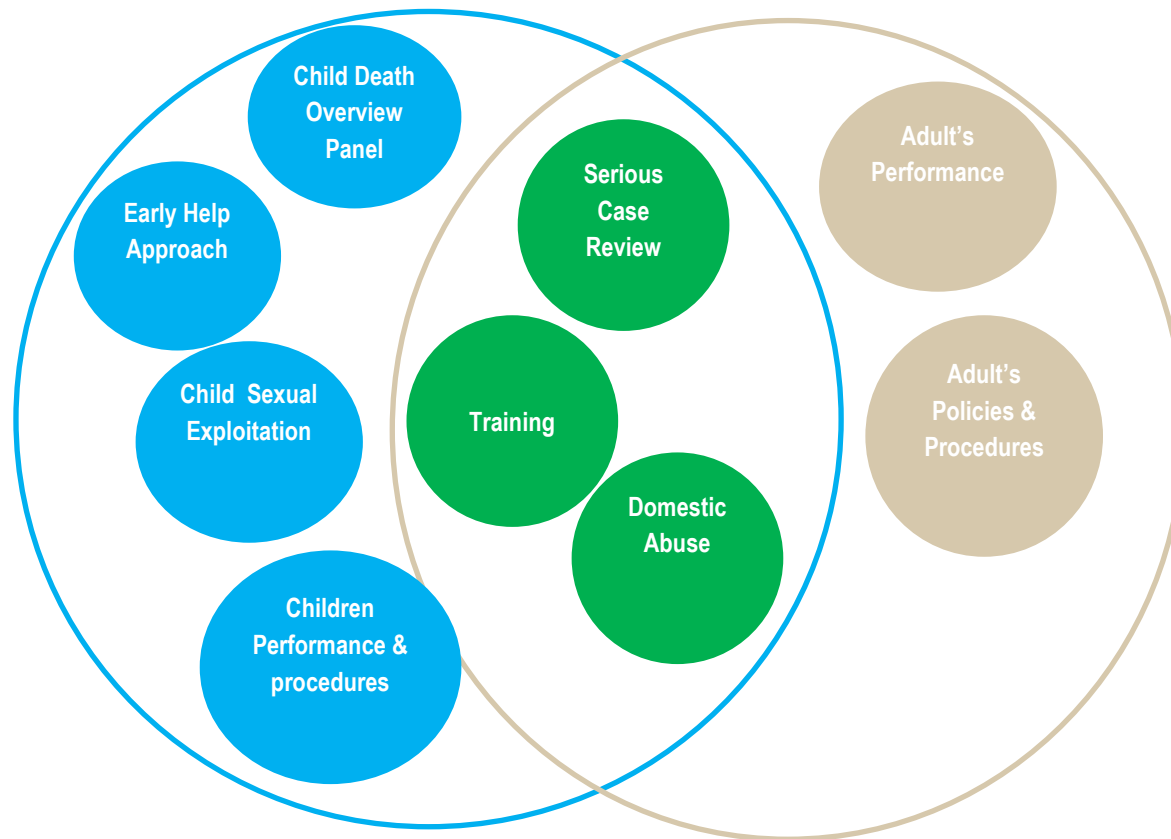
Children SPB member

SPBs Structure

Joint Safeguarding Partnership Boards Sub Groups

Safeguarding Children Partnership Board Sub Groups

Safeguarding Adults Partnership Board Sub Groups



3. Communication Participation & Engagement



Raising awareness

The Communications strategy of the SPBs outlines the 'communicating and raising awareness' function of the Boards specifically:

"Communicating to persons and bodies in the area of the need to safeguard and promote the welfare of children and adults, raising their awareness of how this can best be done, and encouraging them to do so."

Within the strategy, the SPBs undertake to:

- Proactively inform the public about current child and adult safeguarding concerns or issues, undertaking to keep the public informed by publishing of the Annual Report of its Independent Chair and reports into Serious Case Reviews which may be conducted. It will also publish relevant audit and performance material.
- Respond to current news stories and events, to promote the safeguarding of children and young people and to educate the public regarding current safeguarding practice and values.
- Promote its own identity, using a recognisable logo and brand, which will be used in all publications.
- Develop its own website presence, which will reflect policies, practice and developments, including details of inter-agency training programmes, together with information about forthcoming events and contact details.

The SPBs recognise that safeguarding messages need to be accessible to members of the public who may require an alternative format of communication and those for whom English is not their first language. Efforts will be made to ensure that key communications are effective in targeting minority groups with specific communication or language needs.



Conferences & Learning Events



The SPBs developed a Conference programme, and in May 2015 provided its first Adult Safeguarding Conference focussing on Self-Neglect.

Professor Michael Preston-Shoot, an expert in adult safeguarding from Bedfordshire University, was the keynote speaker; he was accompanied by Cath Erine, from Sheffield, who

provided information about the successful Vulnerable Adults Risk Management Model (VARMM). This has since been established in Jersey as a pathway and guidance for multi-agency working with people who are at risk of harm through self-neglect.

Learning events have been provided during the course of the year for professionals, covering the learning identified from Serious Case Reviews for both adults and children.

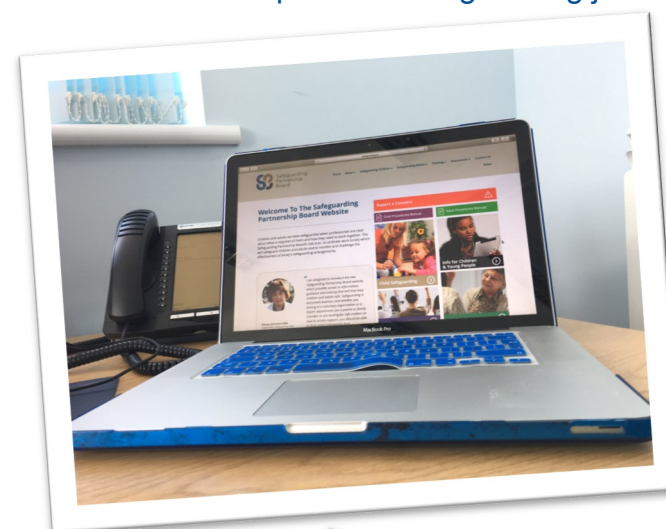
The learning reports from SCRs are available on the SPBs' [website](http://safeguarding.je/serious-case-reviews-learning-points/). (<http://safeguarding.je/serious-case-reviews-learning-points/>).

Key partners are also hosted, or linked to, the website – this includes information about the [Multi- Agency Safeguarding Hub](#) (MASH), and the [Early Help Approach](#), as well as links to current States of Jersey police campaigns.

Website

During 2015, we commissioned and developed our own joint website, providing information on Board activities, links to web-enabled procedures (adults' and children's) and sources of information for children, parents, families, carers, professionals, including GPs, and partner organisations.

The website can be found at: <http://www.safeguarding.je/>



A Twitter feed is also maintained by the SPBs -

you can follow us at SPBJersey (@JerseySPB)



In 2015 a lay member joined the Safeguarding Partnership Boards. It is planned to recruit another lay member in 2016.

Adult Safeguarding performance information available to the SAPB has included the views and experience of the adults and their families who have been part of an adult safeguarding investigation. The information provided has had a direct impact on changes to the procedures and practice.

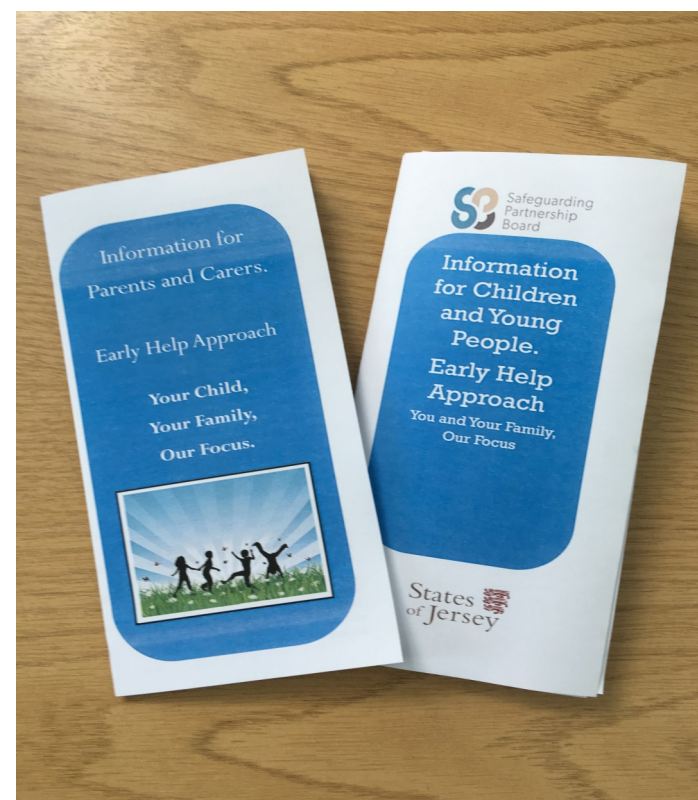
2015 has also seen better engagement with people who provide care and support for adults who may need safeguarding or protection. The use of a survey has enabled the performance information to include views from practitioners about what is working well in local safeguarding practice and what can be improved.

The Early Help approach for children was launched in 2015, this approach helps families access early support at the right time and ensures this is co-ordinated across agencies when it needs to be. The Early Help Sub Group of the Safeguarding Children Partnership Board have been greatly supported in this by being able to engage and consult with parents, carers, children and young people in the development of:

- The principles of the early help approach.
- The forms and timescales.
- Information for children and young people.
- Information for parents and carers.

The Early Help Approach has children, young people and families at the centre of all its work. The voice and experience of the child,

young person and family are central to the approach and is founded on sound participation principles, “*nothing about us without us*”. The performance information for the Early Help approach ensures the views of children, young people and their families will continue to shape the development of multi-agency early help in Jersey.



4. Memorandum of Understanding Standards Audit



The Memorandum of Understanding

The MOU commits signatories to work to achieving good organisational safeguarding standards and complete the annual Standards Audit to evidence their achievement. In 2015, to assist agencies with this, information events were provided for charity and voluntary sector groups and for care agencies and organisations to ensure that they had the opportunity to engage with the Board, commit to signing the MOU and understand the implications of the standards within their own organisations; these groups were not expected to complete the audit cycle in 2015 but will be asked to do so next year.

From January 2016, contractual agreements for service provision to the States of Jersey will include a requirement for commissioned organisations to sign up to the MOU and evidence their achievement against Safeguarding Standards through the completion of an annual Safeguarding Standards audit, submitted to the Board.



MOU Signatories

Probation	Age Concern
SoJ Customs & Immigration	Caesarea Association
SOJ Police	7 David Place Surgery
Family Nursing & Home Care	Castle Quay Surgery
Education Sport & Culture	Cleveland Clinic
Education	Clifden House Surgery
Heath & Social Services	Como Villa Surgery
Social Security Department	Co-operative Medical Care
Viscount Department	Indigo House
Andium Homes	Island Medical Centre
Jersey Alzheimer Association	Route du Fort
NSPCC	Windsor Crescent
Jersey Women's Refuge	Lido Medical Practice
Jersey Employment Trust	Health +
Lister Surgery	

Agencies and services that are signatories of the MOU were asked to consider the following standards and rate their compliance with them agreed criteria. Agencies and services engaged well with the process and all identified actions to ensure continuous improvement

Standard	Not Met	Partly Met	Fully Met	N/A
1. Senior management are committed to the importance of safeguarding and promoting welfare	2	13	37	0
2. Senior Management have a clear statement of the organisation's responsibilities for safeguarding children and adults and this is available for all staff	1	20	40	4
3. There exists a clear line of accountability within the organisation for work on safeguarding and promoting the welfare of children and adults	6	38	57	3
4. Service development takes account of the need to safeguard and promote welfare and is informed, where appropriate, by the views of children, adults, families and carers	3	30	35	0
5. Staff training on safeguarding and promoting the welfare of children and adults is appropriate and in line with the Board's training strategy	0	24	25	2
6. Safer recruitment procedures are in place	8	14	30	4
7. There is effective inter-agency working to safeguard and promote the welfare of children and adults	1	14	15	9
8. Effective Information Sharing protocols exist and are implemented	0	14	37	1

The audit results suggest a high level of commitment to Safeguarding from many agencies. Several statutory agencies have experienced flux in staffing and all are subject to States' wide initiatives for example job matching and generic job descriptions which mean that safeguarding is not a specific responsibility for some agencies. Several agencies are in the process of introducing quality assurance processes. The self-reporting of some agencies was more aspirational rather than evidenced however, others provided substantial evidence of relevant policy and practice and gave consent for this to be shared as best practice.

Audit responses detailed a variety of assessment tools that are used to facilitate appropriate interventions and communication with other relevant agencies in inter-agency working. There was reference to quality assessment and development work currently taking place. Evaluation of Early Help and the role of agencies within it was given as an example of effective inter-agency working. Agencies highlighted some development that is to take place:

- including the development of a performance framework;
- an annual survey to cover the perceived efficacy of multi-agency working; and
- joint development of a risk assessment tool with a partner agency.

One agency detailed new interaction with UK based equivalents which will support the routine implementation of outcome measurement through the standard application of assessment and screening tools for all cases.

The audit was used to express a need for further clarification of Information sharing agreements and a more joined up approach. The lead agency for a number of multi-agency groups has committed to the drafting of bespoke information sharing agreements by the end of 2016.

Agencies recognised that there is often a gap in capturing the voice of children, young people and adults at risk and evidencing improved outcomes. There was also recognition that agencies could do more to engage with minority ethnic communities on the Island. There is a distinction between agencies for whom participation of the service user is embedded in their whole approach and others for whom it is an adjunct. The development of a Children in Care Council, the work of the NSPCC on user involvement, Andium Homes best practice and outcome evidencing by the Youth Service will be shared through the Safeguarding Partnership Board to assist partners in achieving a 'fully met' response to the audit standard 4.

Most agencies demonstrated clear mechanisms that have been

developed internally to deal with safeguarding issues and ensure that learning from Serious Case Reviews (SCR) is disseminated and actioned. The Education Department, Social Security Department and Health & Social Services have a specific Safeguarding group or meetings to ensure the implementation of improvements is effectively monitored. Probation ensure that SCR recommendations are reviewed under a weekly management meeting standing agenda item.

Many agencies are developing their training processes and assessments of the impact of training on practice. The issue of the training needs of senior staff was raised now that, in most cases, processes for front line staff have been introduced. There is also awareness of the need for a rolling training programme that meets the need of temporary, agency or locum staff who are essential to many agencies.

General Practice Safeguarding Audit 2015 (voluntary)

In 2015, twelve General Practices became signatories to the MOU. These practices were invited to review their safeguarding processes using a General Practice specific tool developed in the UK instead of the standard audit filled in by other MOU signatories. This was a voluntary pilot process and seven practices submitted a completed audit to the Safeguarding Office.

All practices now have an identified Safeguarding Lead within their practice as this is a Primary Care governance requirement. The seven audits indicated that staff training is being completed according to the Royal College of Paediatrics and Child Health 2014 Framework, which identified five levels of competencies. The results of the seven audits demonstrated that those practices are engaged with the issues and are accessing safeguarding training. There are areas to develop, for example many practices are in the process of accessing training for staff other than the Safeguarding Lead.

States of Jersey Schools

The Education Department, provided a report on evaluation of safeguarding processes in Jersey Schools under the School Evaluation Framework that has been in place since 2009. This includes a Safeguarding tool which was introduced in 2011. The tool allows for qualitative response, asks for evidence and gives good practice indicators. The Department also completed the SPB audit for all central services and the Youth Service completed a separate SPB audit.

The report covered maintained primary and secondary schools and noted that the Department has recently been successful in securing data sharing agreements with private schools on the Island to better ensure safeguarding. The report states that several head teachers reported that the *‘very process of completing the audit tools with their teams has been very useful in raising awareness of good practice, and triggering discussion that has led to specific action planning’*. The report details engagement with multi-agency training opportunities and commitment to releasing staff to multi-agency meetings with effective, child centred collaboration with Children’s Services.

The report cites best practice in some schools in creating a proactive safeguarding culture and states that this is an ongoing aim for all schools. This is supported by engaging pupils in approaches to safeguarding for example using the new legislative context provided by the United Nations Convention on the Rights of the Child (UNCRC) as part of the ‘Rights Respecting Schools’ award. Areas for development include digital safeguarding and the role of school governors.



5. Monitoring & ensuring the effectiveness of the safeguarding system for children and young people



Safeguarding Children and Young People

2015 was a year in which the Multi Agency Safeguarding Hub [MASH] processes were refined and embedded. Children and young people who currently have an allocated social worker are no longer referred into MASH; this has reduced the work flow.

Work has commenced on developing an outcome focused framework for capturing the outcomes for children and young people who are referred to the MASH. Children's Services are in the process of procuring an information management system which will enable information to be captured to reflect outcomes, as well as other essential performance management information.

2015 has also seen some changes in staff which has impacted on data reporting.

The information below is derived from the MASH and Independent Safeguarding Standards Service data. Joint work is progressing between partner agencies to produce a set of Key Performance Indicators [KPIs] which will, provide more contextual data, analysis and comparison with performance in other jurisdictions

Children on the Child protection Register

The number of children whose names are placed on the Child Protection Register is increasing. This reflects an increasing rate in the UK. In 2015 47.7 per 10,000 children were registered in Jersey. The comparable figure for England is 42.9 per 10,000 and for South East England region is 40.9 per 10,000. The monthly average number of children on the Child Protection Register was 64 in 2013, 79 in 2014 and 100 in 2015. As of March 2016 there were 76 young people on Jersey's Child Protection Register.

2015 Child Protection Registrations by category of abuse: rate per 10,000 population

	Physical	Sexual	Emotional	Neglect
Jersey	2.5	5.7	17.1	22.3
Southwest	6.9	2.8	17.4	23.9
England	5.4	2.5	18.1	23.2

2014/2015 Children on the Child Protection Register by category of abuse: monthly average

Year	Physical	Neglect	Emotional	Sexual
2014	Less than 10	40	32	Less than 10
2015	Less than 10	47	36	11

Child Protection Registration by gender (monthly average)

	Male	Female
2014	49%	51%
2015	54%	46%

Child Protection Registration by age group

Age group	0 to 4	5 to 9	10 to 14	15 to 17
2014	36%	30%	28%	7%
2015	34%	32%	28%	5%

² LAIT: Department for Education gov.uk, LAIT data based on situation on the 31st March.

³ Based on Census population projection for 2015 (Maintain Registered Scenario: 19,300)

Although the total number of registrations in the 2015 increased, the distribution across the age groups remained similar. Most registrations are of children in the 0 to 9 age group.

Length of time on the Child Protection Register in 2015 (data for 2014 is incomplete)

	Less than 1 month	1-3 months	4-6 months	7-12 months	1-2 years	2-5 years
Percentage of total	16%	27%	22%	17%	16%	2%



Multi Agency Safeguarding Hub (MASH)

The MASH is a multi-agency team which receives initial safeguarding concerns about children and young people in Jersey, to ensure those who may be at risk of harm are protected and the wellbeing of young people who may be considered as in need is promoted. It includes:

- The States of Jersey Police
- Health and Social Services
- The Education Department
- Family Nursing and Home Care

Staff from these agencies work collaboratively in the same location. They work closely with other organisations, such as Housing and the Probation and the After-Care Service. Effective

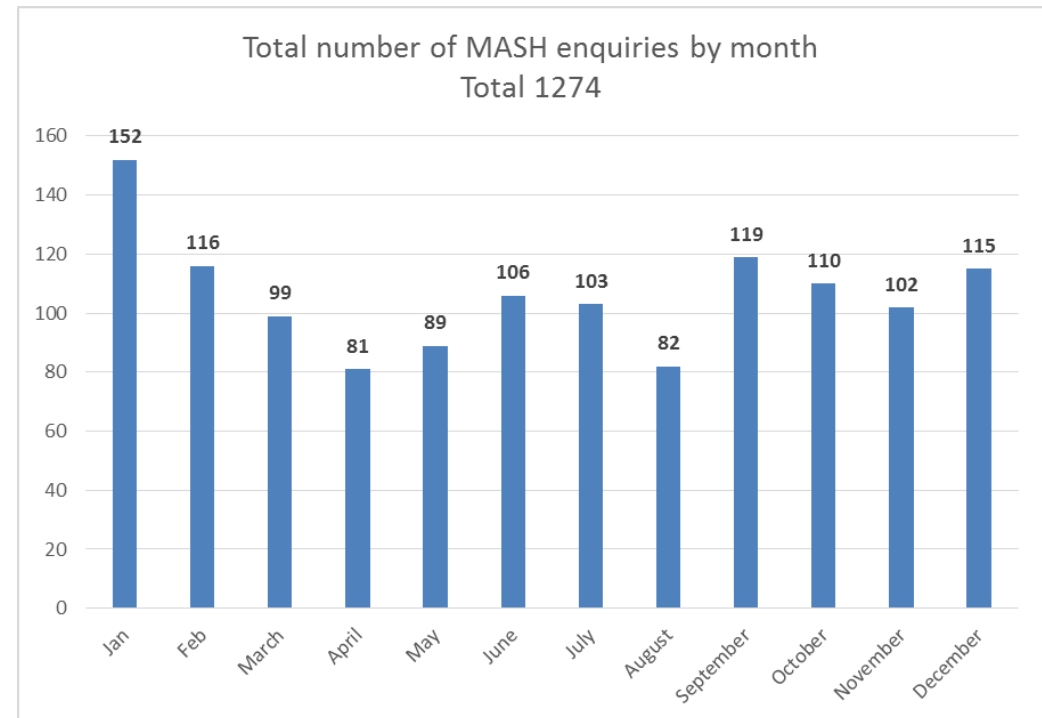
and timely information sharing between these agencies helps to ensure children are protected. Any contact with the MASH from an outside agency or member of the public is called an 'enquiry'.



Total enquiries and individuals in 2015

1274 enquiries were made on behalf of 1,051 individuals in 2015.

All MASH enquiries by month





Gender of subject of enquiries (all 2015)

Gender	Number	Percentage
Female	619	49%
Male	594	47%
Unborn	56	4%
Not known	<10	<1%



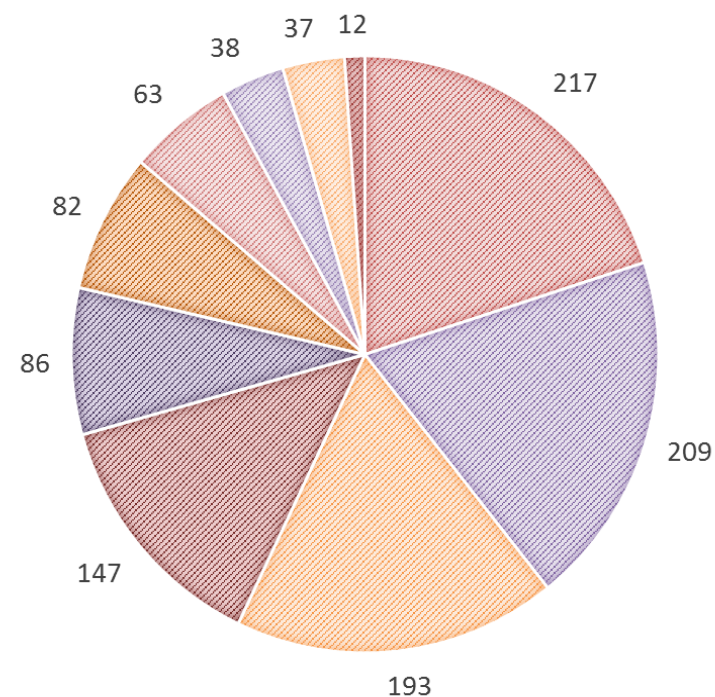
A category of need or concern is applied when an enquiry is received by MASH.

The categories of Child in Need (981 enquiries) and Child Protection (189 enquiries) have been removed. The following gives an indication of how enquiries into MASH are categorised. There is usually more than one category given to each child who is the subject of an enquiry. There were less than 10 enquiries where sexting, homelessness, disability, child/adolescent to parent violence and abuse, short breaks and post leaving care support categories were given to individual children.

Category of need/concern applied to MASH enquiries in relation to individual children (some children will have more than one category of need or concern).

Total: 1084

217	Domestic Abuse	Neglect	209
209	Emotional Abuse	Physical Abuse	147
86	Parental Mental Health	Sexual Abuse	82
63	Self Harm	Child Sexual Exploitation	38
37	Anti-Social Behaviour	Missing Children	12



⁴ Based on monthly average for each category over 2015.



Ethnicity was not initially recorded for 348 enquiries (27%) however, this has improved in the second half of the year.

Ethnicity	Number	Percentage
White British	423	33%
White Jersey	289	23%
White Portuguese	91	7%
Other white background	33	3%
White Polish	20	2%

Other ethnicities were recorded but were in numbers too small to report.



	0-4	5-9	10-14	15-18	Unborn
Grand Total	356	326	376	176	33
Percentage	28%	26%	30%	14%	3%

There are fewer enquiries to MASH for the 15-18 age group as compared to the younger age groups.

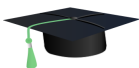


There are two decision points after an enquiry goes to the MASH. The first decision is whether immediate safeguarding procedures need to be instigated; whether the enquiry needs to be signposted to other agencies or, more information is required. Once any additional information is collated, a further decision is made regarding any further action which is required e.g. allocation for assessment.

In 2015 information was requested on 1008 enquiries (79%). In 2014 information was collated on 1,101 enquiries (47%). In 2014 MASH was still accepting cases that were already open i.e. the child already had a social worker. Policy has now changed so that any enquiry in relation to a child who has a social worker is referred directly to that social worker. There were enquiries in relation to 682 allocated/open children in 2014 and in 2015 there were 9; these are not included in the totals below.

Outcome	2014 number	2014 %	2015 num- ber	2015 %
Signposted to other services	907	55%	563	45%
Referred into Children's Social Work Services	734	45%	702	55%
Total (excluding allocated cases)	1641	100%	1265	100%

In December 2015 there were 84 “Looked After” Children on Island and another 18 off Island; a total of 102. This is equivalent to a rate of 52 per 10,000 population in Jersey as compared to a rate of 60 per 10,000 in England and Wales. All the children received into care in the last quarter of 2015 had their initial health assessments completed within 28 days, this is good practice.



The Education Department is in the process of changing its data collection and reporting system. Future Education reporting will feature the evaluation of the 'Jersey Premium' funding which is a new initiative (currently in the pilot phase) in which schools receive extra funding for pupils from economically deprived backgrounds. This will allow more sensitive reporting on deprivation and inequality issues going forward. The Department is currently working on the development of robust comparators in relation to the educational outcomes of "Looked After" Children. The Department has stated that data collection in relation to Special Educational Needs (SEN) is not currently robust so it has not been included in this report.



States non fee paying schools	2014	2015
Primary	25	30
Secondary	18	24
16 +	x	x



	Primary	Secondary
Number of pupils 2014	x	10
Number of pupils 2015	x	17





Attendance and absence rates of all children including those “Looked After” in the States’ non-fee paying schools; academic year 2013/2014

	Attendance rate	Authorised absence rate	Unauthorised absence rate
Primary LAC 2014	96.2	3.7	0.1
Secondary LAC 2014	88	4.7	7.3
Primary LAC 2015	95.8	4.0	0.2
All primary 2015	96.1	3.7	0.2
Secondary LAC 2015	84.5	6.4	9.1
All secondary 2015	89.9	8.9	1.2

The Education Support Team (EST) ensures that all “Looked After” Children’s educational needs [and this includes attendance] are considered and prioritised, for example at the beginning of each term all schools have a planning and review meeting (PARM). All Looked After Children within each school are reviewed regularly to ensure:

- Their needs are being met by their school, perhaps with the support of the Education Support Team and from external agencies where appropriate.
- Where there are concerns about attendance or unauthorised absence, good oversight is in place and appropriate plans of support are identified,

In 2013/2014 there were a total of 10 suspensions from school of “Looked After” Children.

In 2014/2015 there were less than 5 suspensions from school of ‘Looked After’ Children

Indicator	Period	Unit	Jersey	comparator
Looked after children				
Looked After Children	2015	Rate per 10,000 population	52	England: 60.00 South West: 52.00

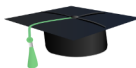




Where children are educated

	States non fee paying schools	Fee paying provided school	Fee paying non-provided schools	Special schools	Education other than at school pupils
2014 Primary (years 0 to 6)	5206	654	1284	34	-
2014 Secondary (years 7 to 11)	3014	1058	884	51	13
2015 Primary	5259	650	1280	34	16
2015 Secondary	2963	1052	891	52	20

There has been no significant changes for children educated in schools between 2014 and 2015.



Where children aged 16-18 are educated

	2014	2015
States non-fee paying schools	504	499
Fee paying provided schools	383	382
Fee paying non-provided schools	234	224
Special schools	-	-
Highlands college	946	937





Young People actively seeking work

This graph shows the number of young people (16-18 and 19-24) registered as Actively Seeking Work (ASW) during 2014 and 2015, and the overall number of people ASW (aged 16-65) as a comparison. Although it is not compulsory for young people to register as ASW with Social Security unless they are part of an Income Support household, all who do register are assisted by Back to Work support and receive dedicated, individual support from an Employment Advisor and training tailored according to their needs through schemes such as Advance to Work, Advance Plus and Foundations.





Sexual offences against children (SoJP data January 2016)

There has been an increase in the number of sexual offences committed against children under 18 years.

The States of Jersey police believes that relevant professionals in Jersey now have a better understanding of the risks of Child Sexual Exploitation which has led to an enhanced ability to identify the risks and signs associated with this type of behaviour and criminality. It is also believed that high profile cases locally and in the UK have all contributed to a significant increase in the societal awareness, and thus reporting of Child Sexual Abuse.

Sexual offences against children under the age of 18	2013	Number and rate per 1000	41 and 2.1
	2014		54 and 2.8
	2015		72 and 3.7
Sexual offences against females under the age of 18	2013	Number and rate per 1000	38 and 4.0
	2014		49 and 5.1
	2015		57 and 5.9
Sexual offences against males under the age of 18 (less than 10 prior to 2015)	2015	Number and rate per 1000	15 and 1.5



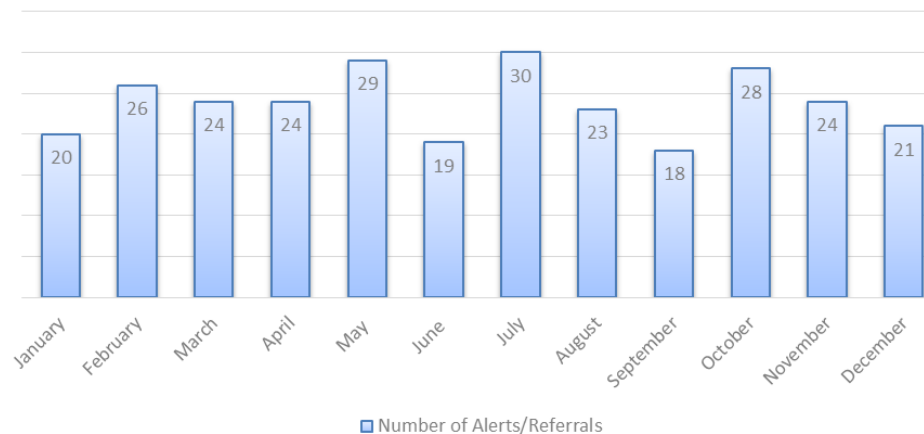
6. Monitoring & ensuring the effectiveness of the safeguarding system for adults at risk

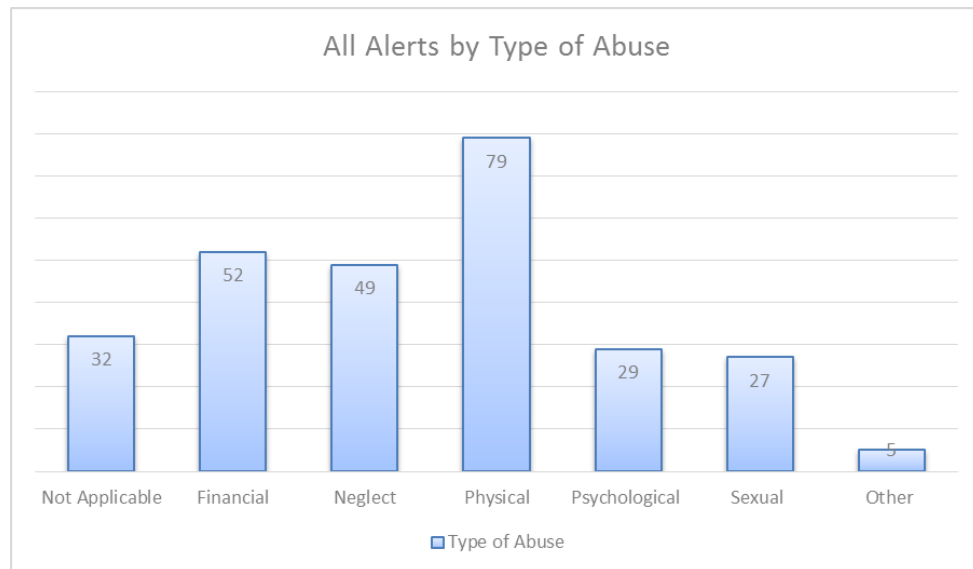


2015 has been a significant year in our work to support and ensure the protection and safeguarding of adults 'at risk' in Jersey. We have collected a range of data to help us understand better when and where adults may be most at risk of harm and abuse, what kind of abuse and harm is most reported and by whom. This work is used to support the development of our multi-agency Safeguarding Adult Procedures which are reviewed annually. 2015 also saw the first audit of safeguarding adult practice in response to a Serious Case Review completed in respect of a man referred to as Mr A, published in July 2015. The messages from this audit will be used to continue to develop effective practice to safeguard and promote the welfare of adults who may have needs for care, support and safeguarding.

In 2015 The Safeguarding Adult Team received approximately 24 safeguarding alerts/ referrals for adults 'at risk' per month. An adult at risk is defined as "a person who is or may be in need of community care services by reason of mental or other disability, age or illness and who is or may be unable to take care of him or herself.

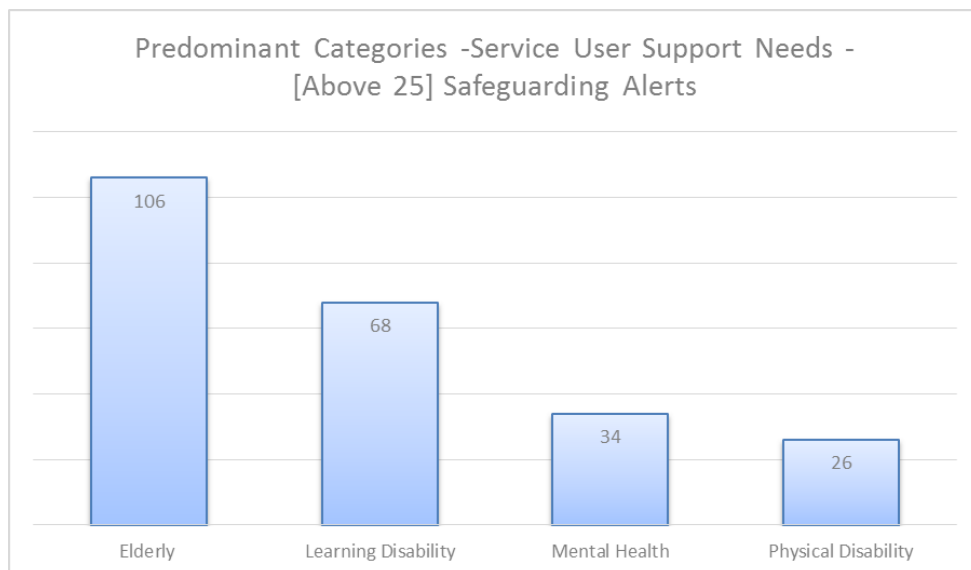
Number of Safeguarding in 2015 by Month.
Alerts/Referrals [Total 286]





When a safeguarding alert/ referral is made the nature of the concern is established. For 2015 the safeguarding alerts/ referrals were categorised as follows. Please note “Not Applicable” relates to those alerts/referrals where advice only had been requested.

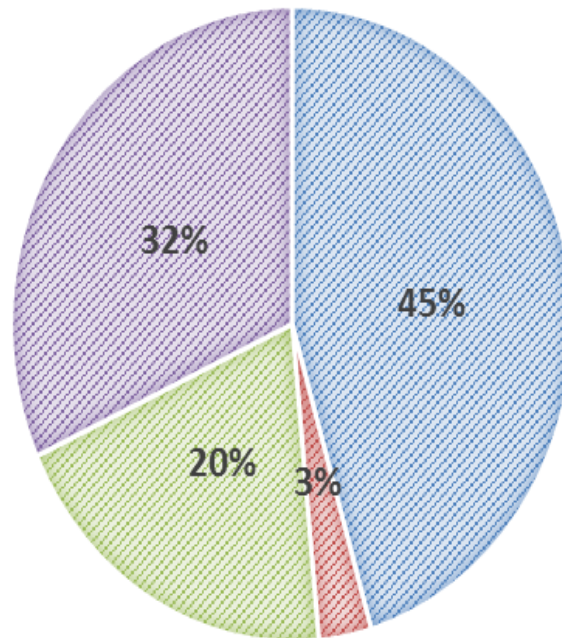
For Jersey the most safeguarding alerts were received where there were concerns about physical abuse. We know this related to older people and people with learning disabilities. Financial abuse was also a concern for older people. This learning will inform our work in 2016 in developing a Prevention Strategy to help raise awareness of this and improve what can be done to prevent harm from happening.



A number of categories of Service User support needs are not reported as there were less than 10 reports in 2015. As with all performance data we use this information to help inform our collective efforts to prevent the abuse and harm of adults who may have needs for care and support.

THE RESPONSE TO ADULT SAFEGUARDING ALERTS/REFERRALS BY THE ADULT SAFEGUARDING TEAM

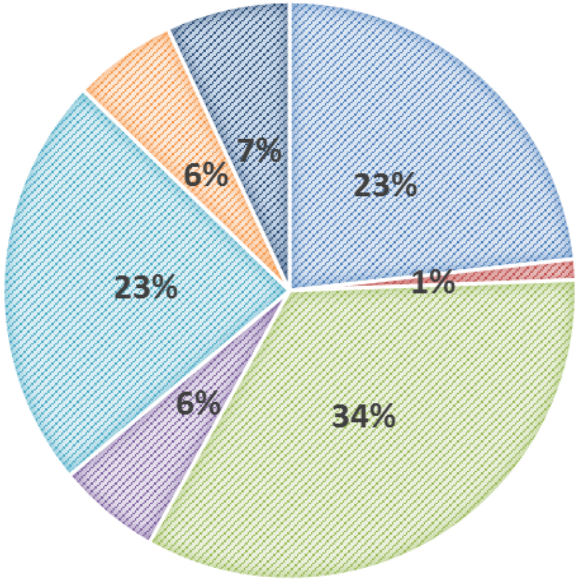
■ Advice/signposting (45%) ■ Ongoing (3%) ■ Preventative Casework (20%) ■ Investigation (32%)



Preventative Case work encompasses a range of work by the Safeguarding Adult Team and partner agencies which may take place with an adult, their carers and/or family to prevent a situation escalating to abuse or harm or prevent harm/abuse from happening again. It may take place when an adult decides they do not want a safeguarding investigation to happen

**SAFEGUARDING INVESTIGATION BY
SAFEGUARDING OUTCOME
TOTAL 84**

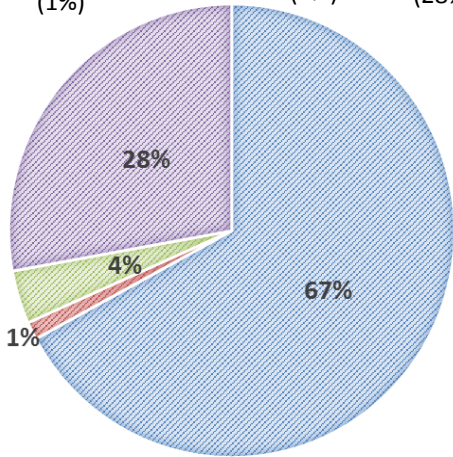
- (23%) Abuse/Harm Not substantiated
- (34%) Abuse/Harm Substantiated
- (23%) Ongoing
- (7%) Blank
- Abuse/harm Partially Substantiated (1%)
- Inconclusive (6%)
- Closed/NFA (7%)



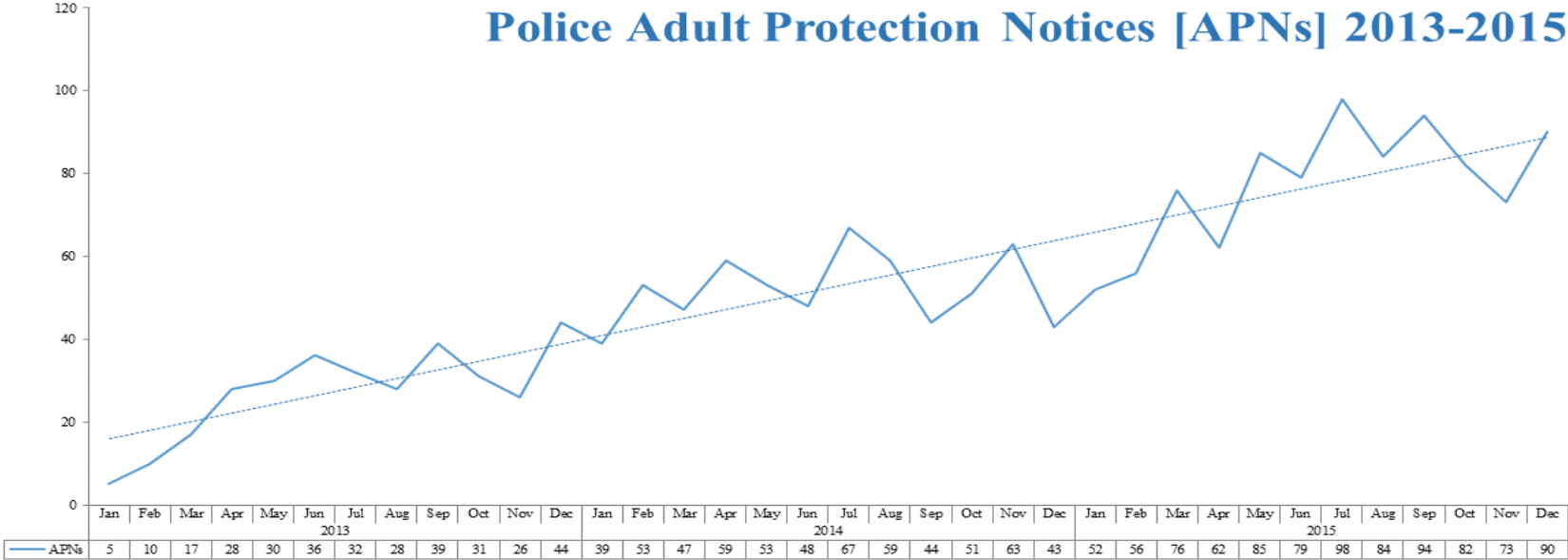
A central part of our work with adults at risk, is working in partnership to achieve the outcomes the individual wants. This may not always be possible, as we must always consider, the risk of harm and/or abuse to others and whether a criminal offence has taken place. Where we cannot achieve the outcome the service user wants, we explain the reasons for this and work to alleviate the concerns they may have.

**SAFEGUARDING INVESTIGATIONS BY
SERVICE USER DEFINED OUTCOME**

- Achieved (67%)
- Not Achieved (1%)
- Partially achieved (4%)
- Blank N/A/ongoing (28%)



A total of 84 safeguarding investigations were undertaken in 2015. Plans to ensure the adult’s needs for care, support and protection accompany the investigative process.



Adult Protection Notices are completed by police officers where an adult has come to the attention of the police and may require the support of other services. This would include where there are concerns that an adult with needs for care and support may be at risk of harm and/or where there may be concerns regarding mental health, substance misuse or support needed for daily living tasks.

The above chart shows a continued upward trend in the numbers of adult protection notices generated. This is of concern. In particular the number of individuals who are subject of a number of APNs. This is recognised in the 2016/17 SPB Business Plan through the work being undertaken in relation to an Adult Safeguarding Prevention Strategy, the implementation of the Self Neglect Guidance and Tools and the refresh of the Safeguarding Adult Procedures. In addition there is ongoing joint work between Community and Social Services and the police in this area.

In 2015 there were 931 police Adult Protection Notices [APNs] of these, 585 (63%) after having been assessed and filtered by the Police Public Protection Unit were sent to the Single Point of Referral for Community and Social Services. These 585 referrals relate to 345 individuals. Of these, 34 individuals (10%) were subject of three or more APNs during a 30 day period. There is now an agreed process in place between Community and Social Services and the police to respond to those individuals who are the subject of three or more APNs.

Further breakdown of the 585 referrals to Community and Social Services shows that the concerns identified in APNs related in the majority of cases to substance misuse, mental health and self-harm. A range of concerns regarding risk of abuse or harm were identified. These included domestic abuse, physical abuse, sexual abuse, psychological abuse, financial abuse and neglect.

This resulted in 141 criminal investigations which is a significant increase from the 2014 figure of 67 investigations.

7. Case Reviews



There are a number of different types of review undertaken by the SPBs, which include:

- Serious Case Reviews (SCR) (for cases which meet the criteria set out in Working Together 2015 and the Care Act 2014)
- Child death reviews, which look at all child deaths up to the age of 18 to identify trends and learning
- Reviews of an adult or child protection incident which falls below the threshold for an SCR
- Reviews or audits of practice in one or more agency, undertaken by a single agency or by a number of organisations working together

Serious Case Reviews criteria

SCRs are an important aspect of the SPBs work as learning organisation; their purpose is to identify areas of learning and to share examples of good practice. This process must be transparent and SPB share the findings of reviews publicly, either by publishing the full report or a summary of learning.

During 2015, the joint Serious Case Review sub-group continued to work on reviews that had not been completed and to consider new cases, in relation to both adults and children. In 2015 six notifications were received for consideration. Of these two were considered as not having met the criteria and were subject to other single agency or partner review processes and four SCRs were commissioned.

Two SCRs in respect of children were completed early in the year; these were not published, in deference to family wishes and the best interest of the children. A thematic review of child sexual abuse, considering children from a number of families, was

completed and published in November.

Work continues on a thematic review of adolescent suicide to identify learning across a number of cases, which will be published in 2016.

Three adult SCRs have been completed during the year; two have been published and it is anticipated that the third review will be published early in 2016.

Implementation of recommendations

All reviews result in recommendations and agencies identify and agree their action plans in order to ensure that they fully address the recommendations. The SPBs' have their own actions, but also carry the responsibility for ensuring that partners implement the learning that has been identified. Due to the accumulating number of recommendations, they have been gathered under six overarching headings that describe the areas for improvement:

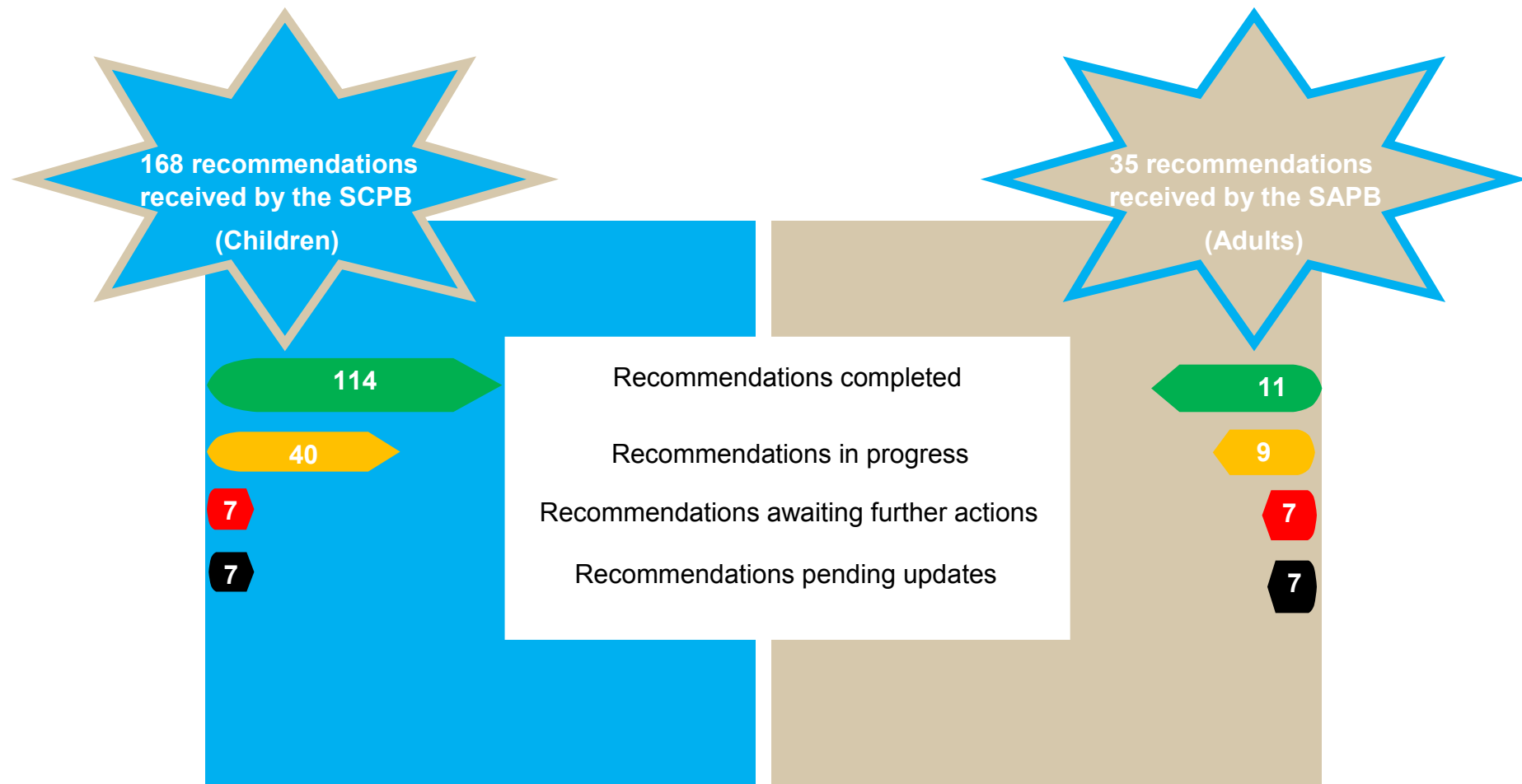
1. Quality of assessments/recordkeeping.
2. Voice of the Child/Adult.
3. Management, supervision, training.
4. Information sharing, multiagency working and reporting.
5. Legislation/Legal process
6. Procedural processes/pathway

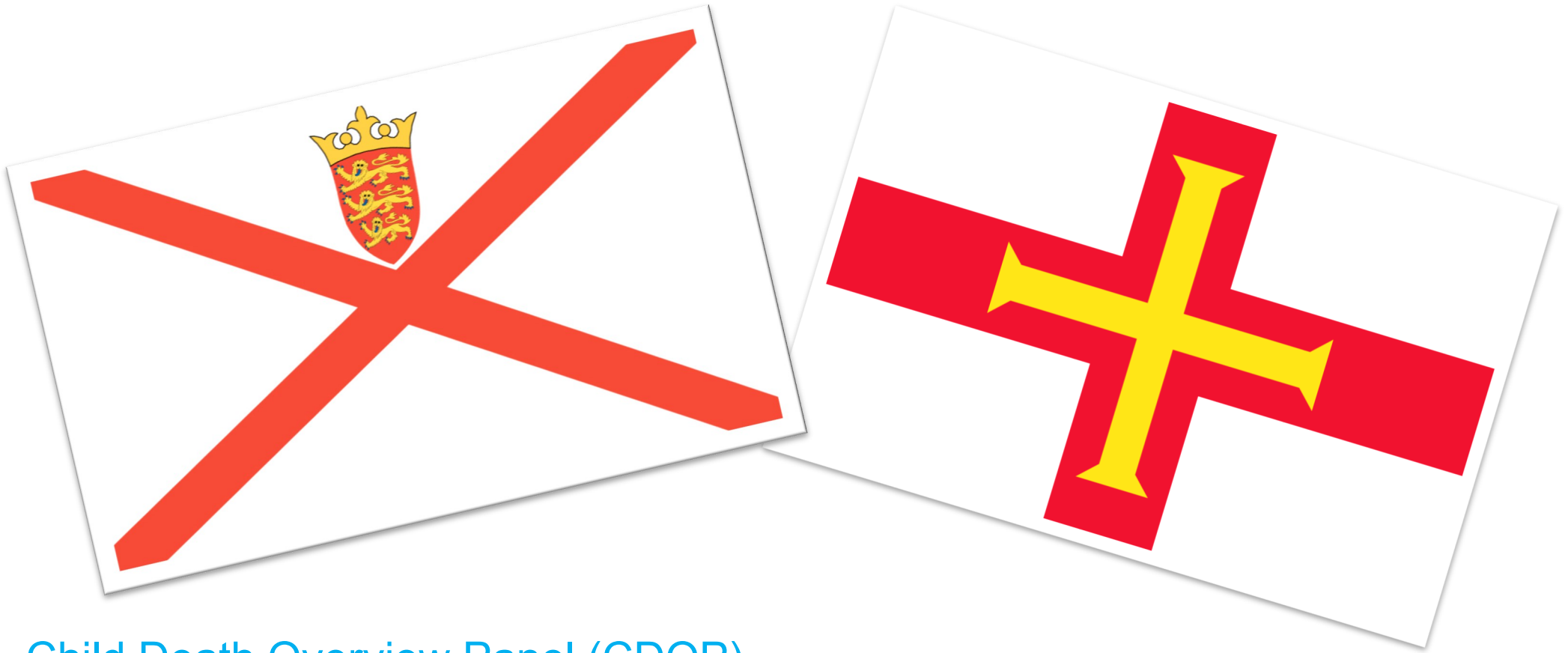
This will enable the Boards to focus on these areas through learning events, training or focussed initiatives and will help agencies to ensure that they progress actions across all identified areas of concern.

Implementing the recommendations

Since 2013, the SPBs have received 203 recommendations, some of which were made late in 2015. The number of recommendations implemented is a positive achievement due to the effective monitoring of SPBs and the work of their member agencies.

We continue to audit the impact that implementing the recommendations has made to safeguarding.





Child Death Overview Panel (CDOP)

The death of a child is a tragedy, it is therefore essential that the reasons for their death are identified, particularly where it was unexpected. The SCPB is responsible for ensuring that a review of the deaths of all children normally resident in Jersey is undertaken by the CDOP.

To this end, a joint CDOP has been established between the Guernsey and Alderney 'Islands Child Protection Committee' (ICPC), and the Jersey Safeguarding Children Partnership Board (SCPB). This panel will review the deaths of all children under the age of 18, excluding still births and planned terminations.

The role of the panel is advisory; it will consider the circumstances of individual cases, contributory factors and preventability and make recommendations for action to the Boards, identifying any concerning patterns of trends. The first CDOP panel will be held in 2016.

8. Developing Policies, Procedures & Guidance



During 2015, Multi–Agency Child Protection Procedures were revised and web-enabled in June and web-enabled Multi–Agency Adult Procedures were updated and web-enabled in July. They will continue to be updated annually and are a major achievement in 2015. They provide clear procedures and guidance for all professionals in Jersey and will ensure consistent good practice.

HM Government “Working Together” guidance was updated in March 2015; SCPB partner agencies are committed, through the MOU, to working to this professionally recognised guidance.

The Care and Support Statutory Guidance was issued in 2015 under the Care Act 2014. This guidance also underpins local safeguarding adult practice.

Policies, procedures and guidance documents have also been developed/reviewed as follows:

- Information Exchange Protocol between States Departments
- Child Sexual Exploitation Policy
- Escalation Policy and Resolution Pathway
- Training Strategy
- Memorandum of Understanding
- Serious Case Review Procedures
- Communications Strategy

Budget

In 2015 the annual budget for the SPBs was £338,852. Most of the expenditure related to the staff team, including the Independent Chair. The budget allocated to training for the year was £9,240, but occasional conferences or additional training events were provided during the year which people paid to attend.

The annual budget allocation for SCRs in 2015 was agreed at £65,000, although a review during the year in response to the number of SCRs being undertaken (across adults’ and children’s sector) raised the allocation to £89,000. The final figure forecast for SCR expenditure in 2015 is £88,000 for seven SCRs.



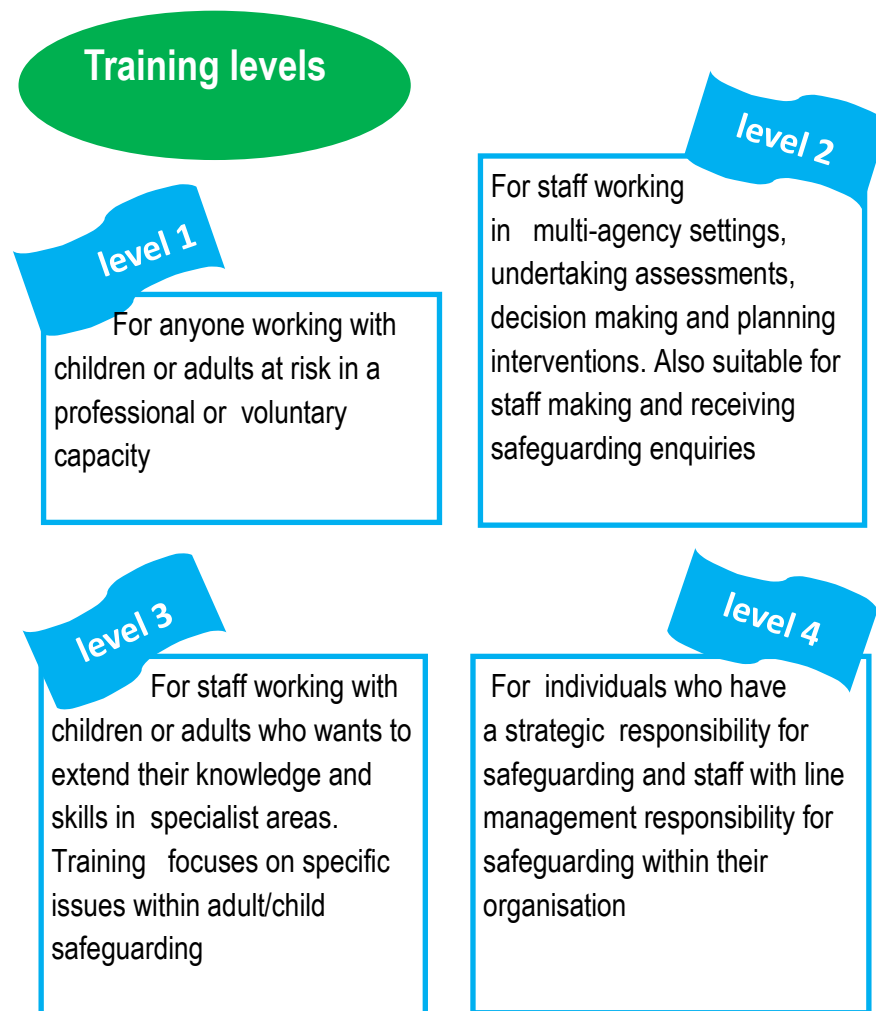
9. Single & Multi-Agency Training



Description of Training Provision

The SPBs' Training Department consists of one full - time Training Officer post and a part time Training Administrator, who are responsible for:

- The planning, development and delivery of SCPB and SAPB child and adult safeguarding courses from foundation Level 1 through to Level 4. Level 2- 4 training is delivered to multi-agency groups by the Training Officers and in partnership with local specialists where relevant.
- The training and continual professional development of SPB 'Pool Trainers'- to deliver the SPB foundation level package within single agencies.
- Evaluation of all courses provided by the SPB, to ensure valid data.
- Auditing the multi and single agency training on behalf of SPBs.
- Commissioning UK courses, where appropriate training cannot be provided locally.
- Managing the training section of the SPBs' website
- Providing training that meets local need and is in accordance with SPBs priorities



Foundation Training Level 1

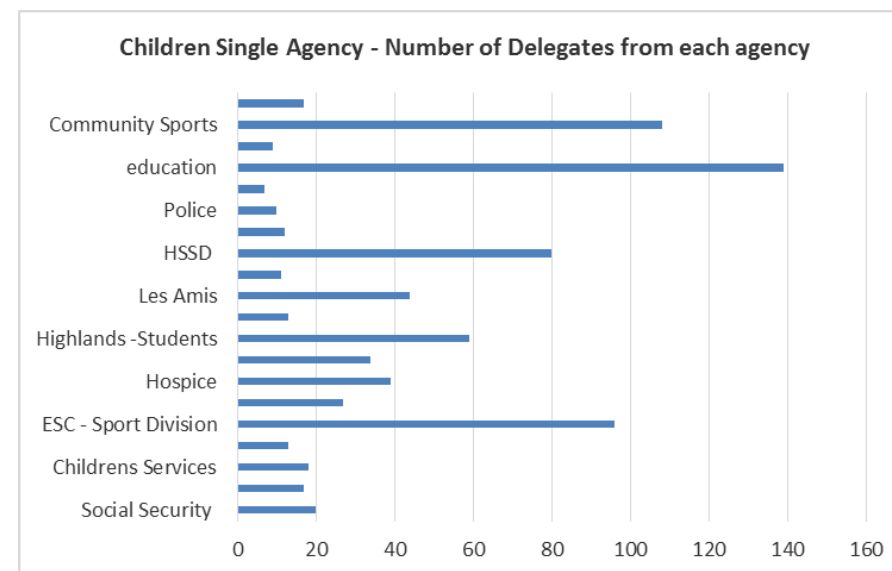


Foundation Training is largely delivered to individual agencies by the SPBs' 'Pool Trainers', currently 86 Adult Trainers and 72 Children's Trainers; 30 of which train both adults and children.

The pool trainers are trained, quality assured and supported by the SPBs' Training Officers.

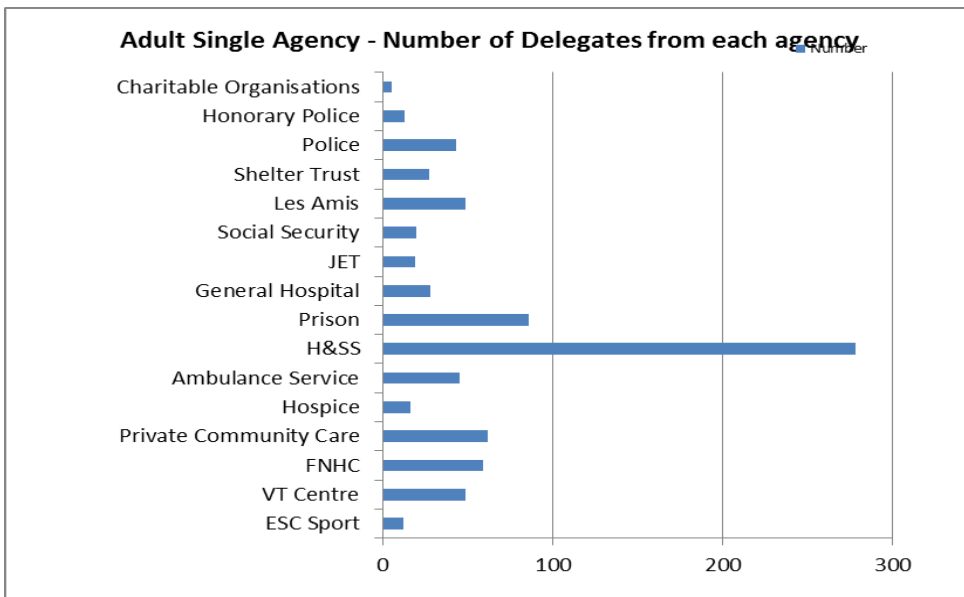
Child Foundation Training:

In 2015, 953 delegates have completed the SCPB Child Foundation Course.



Self-reported pre and post-course evaluations indicate an increase in knowledge against the following learning outcomes:

- Understand what is meant by the terms 'Safeguarding' and 'Child Protection.'
- Recognise how society's beliefs, values and attitudes towards children and child abuse have changed over time.
- List the four main categories of abuse as well as their signs and indicators.
- Identify barriers to safeguarding children and young people.
- Respond effectively to concerns about the safety and welfare of a child/young person by following their own agency and SPBs' procedures.



Adult Foundation Training 2015:

In 2015, 882 delegates completed the Adult Foundation Training course.

Self-reported pre and post-course evaluations indicate an increase in knowledge against the following learning outcomes:

- Define the term 'adult at risk' in relation to Adult Safeguarding.
- Name the seven categories of abuse and list their common signs and indicators.
- Identify barriers to safeguarding adults.
- Know when and to whom suspected abuse should be reported.



Multi-Agency Training Level 2-4

In addition, a number of multi-agency Foundation courses were delivered during the year for organisations that do not have their own pool trainers, including smaller voluntary sector organisations, lone workers etc. The Training Officers also delivered:

- 8 Child Multi-agency Foundation courses (102 delegates)
- 7 Adult Multi-agency Foundation courses (78 delegates)



26 people received joint Adult & Children

100 people received Adult Safeguarding

269 people received Children Safeguarding Training (over 21 courses)



55 people received joint Adult & Children Safeguarding Training (over 4 courses)

25 people received Adult Safeguarding Training (1 course delivered)

54 people received Children Safeguarding Training (over 4 courses)



48 people received joint Adult & Children Safeguarding Training (over 2 courses)



2015

New Level 2 Courses

- Designated Leads (Adults at risk)
- Understanding Thresholds (Adults at risk)
- Designated Leads (Adults at risk)
- Essential Safeguarding Knowledge and Skills (Adults at risk)

In 2015, the focus continued on the children's training programme, built on adult foundation training and introduced equivalent level 2 courses into the adults' programme.

All courses demonstrate an increase in learning, measured against identified the learning outcomes.

Child Sexual Exploitation (CSE)

A 'CSE Awareness Session' was developed by the Training Officers for use by the Pool Trainers, to deliver within single agencies. The content was agreed by the CSE Working group and the Training Officers will continue to provide ongoing support for the delivery of this and update the materials when needed.

An Introduction to CSE is also now included within the 'Essential Safeguarding Knowledge and Skills' courses delivered by the Training Officers at level 2.

10. Summary of Achievements



The 2015 business plan included seven themes:

Theme 1

Raising awareness of safeguarding and the work of the SPB

Achieved:

- Website
- Introduction of multi-agency procedures – adult & child
- CSE strategy development
- Developing pool trainers as safeguarding champions

Ongoing and still to complete:

- Improve community awareness of safeguarding issues
- Awareness raising campaigns
- Evidence that multi-agency procedures are complied with

Theme 2

Recruitment, supervision & development of the workforce

Achieved:

- Training needs analysis
- Multi-agency safeguarding supervision development
- Safer recruitment promoted in SoJ
- Supporting new Board members
- Exploring and identifying issues of diversity as part of all SPB training

Ongoing and still to complete:

- Gap analysis to identify agencies not reached
- Safeguarding supervision audits
- Develop diversity awareness/recording/guidelines
- Safer recruitment promotion across the voluntary & community sector.

Theme 3

Developing strategy and practice through understanding performance

Achieved:

- Performance – annual reports; CSE info analysis
- Safeguarding Standards Audit – 2nd audit completed
- Challenge – a developing skill
- Learning from SCRs – action plan tracker with themed recommendations

Ongoing and still to complete:

- Performance Framework – ensuring consistent and appropriate data collection, this is dependent on the ability of agencies to provide this.

Theme 4

Ensuring multi-agency working is effective

Achieved:

- Multi-agency procedures web-enabled; annual updates
- Escalation Procedure
- Joint SCR procedures agreed
- Thresholds development - Adult
- Early Help Approach development and implementation

Ongoing and still to complete:

- Thresholds document and guidance in relation to Children's Service
- Escalation pathway – improve awareness/use
- Improved awareness/understanding of Capacity; provide case studies
- Review Partnership Agreement with CAVA
- Place of Safety issues
- Information sharing arrangements to be clarified
- Unidentified children/vulnerable adults/trafficking
- Information sharing arrangements to be clarified

Theme 5

Participation of Children,
young people, parents,
adults and carers

Achieved:

- Lay member appointed to SPB
- Views of adults at risk included in performance framework
- Early Help Approach consultation

Ongoing and still to complete:

- Participation/engagement/consultation strategies to ensure:
 - * Ensure SPB priorities reflect service user views
 - * Ensure service user views inform planning/practice development

Theme 6

Makin and embedding changes in
responses to SCR learning, other
inquiries, research, legal and policy
developments

Achieved:

- SCR referral route established and SCR referrals are received
- Action plan tracker in place – exception reporting

Ongoing and still to complete:

- SPB assurance that learning is embedded
- Development of materials to embed learning
- Audit frontline practitioners priority messages

Theme 7

Effective use of
resources

Achieved:

- MOU in place – widening sign up
- Early help project subgroup effectively promoted initiative
- Regular budget & Risk register reporting to Chair's Business Group
- CDOP development

Ongoing and still to complete:

- Clarification of responsibility for safeguarding initiatives with CAVA

Professionals from a number of agencies were recognised with awards, given in recognition of an outstanding contribution towards Safeguarding in Jersey, at the SPBs Development Day in October 2015.









Glenys Johnston with Dr Russell Wate;
Carly Lucas and Barbara Czaja, Independent Domestic Violence Advisors;
Mark Wilden – Independent Living Co-ordinator, Andium Homes;
DS Sarah Hamon - Multi-agency Safeguarding Hub (MASH)

11. SPBs priorities & Business Plan for 2016/17



The 2016/17 business plan has six key priorities

Priorities	What difference will this make
 Learning from Serious Case Reviews and audits	<p>In order to ensure safeguarding practice is most effective a relentless focus needs to be maintained on embedding learning from Serious Case Reviews and audits. This includes ensuring actions identified are monitored effectively to ensure completion.</p>
 Participation of Children, Young People, Parents, Carers and Adults at risk	<p>The voice of the service user will be an area of focus for 2016/17. This will be considered across all areas of the work of the SPB, including policy and procedure development and review, performance management and sharing of best practice. This will help to ensure the children's and adults' voice are central to practice. It will support good practice as we better understand children and adults' experience of services and agencies.</p>
 Focus on embedding learning and practice highlighted in “Working Together, A guide to inter agency working to safeguard and promote the welfare of children 2015” DfE UK Government	<p>Signatories to the Memorandum of Understanding have signed up to the principles and guidance of this interagency guide to Working Together 2015 . The 2016/17 business plan includes a focus on ensuring this is reflected in strategy and practice with children, young people and families across partner agencies. This will also support the work needed to clarify information sharing agreements.</p>
 More effective communication with partners, frontline staff and the island community	<p>The SPBs members will focus more on effective communication with all stakeholders including the public. This will help raise awareness of children, young people and adults who may be at risk of abuse or harm in our island community and help the public understand how to alert agencies that can provide support and help.</p>
 Delivery of the actions contained in the Multi-Agency improvement Plan to support the Children's Services improvement plan	<p>The actions contained in the plan support the improvement of multi-agency practice in safeguarding children and young people. It complements the plans in place to support the continued development of the Children's Service.</p>
 Supporting the continued development of multi-agency adult safeguarding practice	<p>In 2016/17 we will focus on developing a more comprehensive training for practitioners working with adults at risk. We will revision and review our core safeguarding procedures to ensure good practice and revise our performance data collection so the SPB can quality assure the effectiveness of multi-agency contributions to the safeguarding and protection of adults at risk. A Prevention Strategy will also be developed.</p>

12. Safeguarding Partnership Boards members - 2015





Safeguarding Adults Board Members:

Beth Gicquel
Chris Dunne (Vice Chair)
Christine Blackwood
David Rose

Jocelyn Butterworth



Safeguarding Children Board Members:

Cliff Chipperfield
David Roworth
Fiona Vacher
Helen O'Shea
Jackie Moon
Jo Olsson/Margaret Dennison
Kate Sugden
Mark Capern
Peju Famoriyo
Seán O'Regan



Joint Board members:

Damian Allen/ Susan Devlin
Dominique Caunce
Filippo Rizzuto
Julie Gafoor
Kate Wilson
Mike Cutland
Nick Hutchinson
Nick Watkins
Peter Gavey
Rose Naylor
Stewart Gull QPM (Vice Chair SCPB)
Trevor Pointon



Independent Chair : Glenys Johnston O.B.E

Care Sector Representative
Community & Social Services, Adults' Services Director
Public Health, Head of professional care registration
Social Security, Employment services, Head of Fit for Work
Jersey Employment Trust



SPB Team:

Aimie Tonsberg
Claire Farley
Debbie Key
Heidi Sydor
Kelly Nash
Marion Walton
Murielle Nicolas

Training Officer
Training Officer
Policy Officer
Board Manager
Training Administrator
Policy Officer
Business Manager

Education, Assistant Director - Inclusion and Family Support
Education, Secondary Head Teachers representative
Jersey Child Care trust
Health & Social Services, Hospital Director
NSPCC
Community & Social Services, Children's Service Interim Director
Education, Primary Head teachers representative
Youth Service, Principal Youth Officer
Public Health, Child Death Overview Panel Chair
Education , Head of school development & evaluation

Community & Social Services, Director
Andium Homes, Director—Client Engagement & Communications
Lay member
Family Nursing & Home Care , Chief Executive Officer
Primary Care Body Representative
SOJ Probation Services, Assistant Chief
Chair of Domestic Abuse Sub Group
SoJ Prison Services, Head of custodial care
Health and Social Services, Chair of Training Sub Group
Chief Nurse
SoJ Police, Superintendent
Honorary Police, Centenier—St John

