



Safeguarding  
Partnership  
Board

# Annual Report 2016

*“Safeguarding is  
Everybody’s Business”*

Welcome to the Annual Report and Business Plan of the Jersey Safeguarding Children Partnership Board (SCPB) and the Safeguarding Adults Partnership Board (SAPB) which sets out the work we have undertaken and our achievements between January 1<sup>st</sup> 2016 and December 31<sup>st</sup> 2016.

This report is written at the end of my fourth year as the Independent Chair of the Safeguarding Partnership Boards (SPBs), a position I regard as an enormous privilege. It has been a year of considerable activity, challenge and progress as you will see in the following pages.

I would like to recognise the enormous support that the Chief Minister, the lead Minister for Safeguarding, the Children and Vulnerable Adults Ministers; Chief Officers, Community and Constitutional Affairs, the two Vice – Chairs, the Sub-Group Chairs, all members of the Boards, Sub Groups and the SPB Business Team have given me; their efforts have improved the safeguarding of people in Jersey and their commitment to continue doing so, is commendable and highly appreciated.

We know that the effectiveness of safeguarding is dependent on the quality and co-ordination of those professionals who are responsible for safeguarding children, young people, adults, families and carers; it also depends on the support of politicians and the public, it is truly **“Everybody’s Business”** and this report demonstrates the co-ordinated results of our efforts.

It is important to acknowledge that safeguarding depends on those people who work directly with families and individuals and I wish to sincerely thank all those people involved in safeguarding and protection; the voluntary sector, educators, health and social care practitioners, youth workers, General Practitioners, regulators, probation and police officers, the prison service, housing and social security and the many others who all play their part in making children and adults safer.

You will see that, in addition to the delivery of our day to day core work, we have made very good progress in implementing the Priorities and Business Plan 2016-2017 with our significant achievements being;

- \* the revision or completion of comprehensive multi-agency safeguarding procedures on a range of practice areas, including Multi Agency Safeguarding Supervision, Self Neglect guidance and Understanding the Continuum of Children’s Needs to inform the practice of professionals and colleagues in the voluntary sector;
- \* becoming a partner in Research in Practice for Children and Research in Practice for Adults. This is proving to be an excellent resource for all who work with children, families and adults at risk by giving easy access to the latest research and knowledge of “what works”;
- \* development and publication of the SPB Domestic Abuse Strategy 2016-19 to address, across all agencies, one

of the most significant issues for children, adults and families.

You will note that there are areas we did not fully complete, due to capacity and complexity; these are, however, progressing well and will be completed in 2017.

We are committed to supporting children's social work colleagues as they strive to improve their practice; they cannot do this alone—safeguarding is dependent on the effectiveness of **all** partner agencies, it requires a sound, whole system approach that includes, politicians, practitioners and the public and to achieve this, additional resources have been allocated to the Safeguarding Children Partnership Board, for a two-year period to improve interagency practice.

We have also developed a Safeguarding Charter to be used as a resource in offices, staff rooms, training rooms, by teams, supervisors and individuals [Appendix 1]. It is also available as a download from our website.

Safeguarding is complex, challenging work and never more so than when a child or an adult dies or is seriously harmed through abuse or neglect. As Lord Laming has said “practitioners need to be determined, vigilant and courageous”, well supported by managers. The impact on families, carers and the professionals involved cannot be over-estimated; this is never taken lightly by any organisation or professional.

We have undertaken a number of Serious Case Reviews, are completing others and the implementation of the learning from these reviews is monitored and resulting in improvements. These reviews are demanding pieces of work and are dependent on the openness and reflection of practitioners in identifying what worked well and what could have been better, I am indebted to their contribution and to the families of those who were the subjects of the reviews, who made their views known honestly and constructively.

The improvements to the gathering of performance information and to services during 2016 are considerable and provide a firm foundation on which we can build to evidence that children and adults are increasingly safeguarded in Jersey.

Glenys Johnston OBE  
**Independent Chair**  
Safeguarding Children  
Partnership Board and  
Safeguarding Adults  
Partnership Board



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## Glossary

<b>CAVA</b>	Children and Vulnerable Adults Policy Group
<b>CDOP</b>	Child Death Overview Panel
<b>CIRT</b>	Children's Initial Response Team
<b>CSE</b>	Child Sexual Exploitation
<b>DfE</b>	Department for Education
<b>EOTAS</b>	Education other than at school
<b>FACE</b>	Currently known as imosphere
<b>ICPC</b>	Islands' Child Protection Committee
<b>IT</b>	Information Technology
<b>LAC</b>	“Looked after Children” children in the care of the States of Jersey
<b>MASH</b>	Multi Agency Safeguarding Hub
<b>MOU</b>	Memorandum of Understanding
<b>PARM</b>	Planning and Review Meeting
<b>PMNW</b>	Prison Me No Way
<b>SAPB</b>	Safeguarding Adult Partnership Board
<b>SCPB</b>	Safeguarding Children Partnership Board
<b>SCR</b>	Serious Case Review
<b>SEN</b>	Special Educational Needs
<b>SNRMM</b>	Self Neglect Risk Management Meeting
<b>SoJ</b>	States of Jersey
<b>SPB/s</b>	Safeguarding Partnership Board/s
<b>UNCRC</b>	United Nations Convention on the Rights of the Child

# 1. Introduction



This report provides a review of the work of the Jersey Safeguarding Children Partnership Board (SCPB) and the Safeguarding Adults Partnership Board (SAPB) from the 1st January to the 31st December 2016.

The document:

- \* Outlines the activity and achievements of the Board
- \* Assesses the effectiveness of safeguarding activity in Jersey
- \* Provides an overview for the public and partners, of the effectiveness of local safeguarding arrangements for adults and children
- \* Identifies gaps in services and challenges to safeguarding

## What are safeguarding and protection?

“Safeguarding”, for both adults and children, means delivering services that look after their welfare, including protecting them from harm, and enabling them to live and develop safely. For children, this is by ensuring they grow up in a safe and caring environment and that their health and development needs are met; this will enable all children to have the best life chances. This includes ensuring children are protected from all forms of harm and abuse, through effective multi-agency working. In relation to adults, their circumstances may be such that they are considered to be ‘at risk’ of abuse or neglect and to require safeguarding from that risk. They may require extra support because they are frail, have a learning or a physical disability, have sensory impairment or mental health problems which makes them unable to protect themselves against harm and abuse.

The responsibility for safeguarding these vulnerable groups in Jersey is not set out in legislation, as it is in the UK. However, the principles of safeguarding are universal – **it is everybody’s business**, not only professionals in providing services, but also politicians, voluntary organisations and members of the public. In order to secure the co-operation of all agencies with the SCPB and the SAPB a Memorandum of Understanding is in place and can be found at:

<http://safeguarding.je/wp-content/uploads/2015/09/Memorandum-of-Understanding.pdf>

## Memorandum of Understanding (MOU)

The MOU sets out expectations as to how organisations will work and co-operate with the Safeguarding Partnership Boards (SPBs) to safeguard and promote the welfare of children and adults, including a number of detailed commitments and safeguarding standards. This agreement is based on statutory guidance in England contained in “Working Together to Safeguard Children 2015” and the Care Act 2014 with regards to safeguarding adults.

The key functions and responsibilities of the SPBs are to:

- Coordinate what is done by each organisation participating in the Boards, for the purposes of safeguarding and promoting the welfare of children and adults in Jersey;
- Promote understanding of the need and means to protect children and adults from harm; and
- Monitor and ensure the effectiveness of the safeguarding systems that are in place, both within and between organisations in Jersey.

## 2. About the Safeguarding Partnership Boards
































# *“Coordinating Local Work to Safeguard and Promote the Welfare of Children and Adults”*




## Governance and accountability

Membership of the SPBs includes senior representatives from a range of agencies who can represent their organisation and commit resources to the work of the Boards. The Board trialled a joint meeting of both Boards in 2015 and this was favourably received, although the Boards remain separate entities in 2016. The SPBs held five Board meetings and a Development Day. Please see [page 10](#) for Board Diagram and [page 52](#) for a full membership list.

## Safeguarding Board membership attendance

Independent Chair		100% attendance	Children Voluntary Sector Representative		83% attendance
Police		100% attendance	Children Services Director		83% attendance
FNHC		83% attendance	Primary Head Teachers Representative		50% attendance
Andium Homes		100% attendance	Secondary Head Teachers Representative		60% attendance
Primary Care Body		67% attendance	Education: Inclusion & Family Support		83% attendance
Honorary Police		67% attendance	Head of School Development & Evaluation		33% attendance
Probation Service		100% attendance	Youth Service		83% attendance
Training Sub Group Chair		83% attendance	NSPCC		67% attendance
SoJ Prison Service		83% attendance	Adults Services Director		67% attendance
Domestic Abuse Sub Group Chair		83% attendance	Head of Professional Care and Regulation		100% attendance
Lay Member		33% attendance	Social Security		83% attendance
Jersey Customs & Immigration Service		67% attendance	Adults' Voluntary Sector Representative		83% attendance
C&SS Managing Director		67% attendance			
Chief Nurse		50% attendance			
Shelter Trust:		100% attendance			

### Legend

-  Joint SPB member
-  Adults' SPB member
-  Childrens' SPB member

# 3. Safeguarding Partnership Boards members - 2016





**Safeguarding Adults Board Members:**

Chris Dunne (Vice Chair)  
Christine Blackwood  
Sophie Le Sueur

Jocelyn Butterworth

**Safeguarding Children Board Members:**

Cliff Chipperfield  
David Roworth  
Fiona Vacher  
Jackie Moon  
Margaret Dennison/Francine Salem/  
Helen Jackson  
Kate Sugden  
Mark Capern  
Seán O'Regan

**Joint Board members:**

Susan Devlin  
Dominique Caunce



Filippo Rizzuto  
Julie Gafoor  
Dr Kate Wilson  
Mike Cutland  
Nick Hutchinson  
Nick Watkins  
Peter Gavey  
Rose Naylor  
Stewart Gull QPM (Vice Chair SCPB)  
Trevor Pointon  
Steve Le Marquand/Mark Cockerham  
Dr Louise Newbury  
John Hodge  
Dr Sarah Whiteman



**Independent Chair :** Glenys Johnston O.B.E

Community and Social Services, Adults' Services Director  
Public Health, Head of Professional Care Regulation  
Social Security, Employment Services, Head of Fit for Work  
Jersey Employment Trust

Education, Assistant Director - Inclusion and Family Support  
Education, Secondary Head Teachers representative  
Jersey Child Care trust  
NSPCC

Community and Social Services, Children's Service Director  
Education, Primary Head Teachers' representative  
Youth Service, Principal Youth Officer  
Education , Head of School Development and Evaluation

Community and Social Services, Director  
Andium Homes  
Director—Client Engagement and Communications  
Lay member  
Family Nursing & Home Care , Chief Executive Officer  
Primary Care Body Representative  
SOJ Probation Services, Assistant Chief  
Chair of Domestic Abuse Sub Group  
SoJ Prison Services, Head of custodial care  
Health and Social Services, Chair of Training Sub Group  
Chief Nurse  
SoJ Police, Superintendent  
Honorary Police, Centenier—St John  
SoJ Customs and Immigration Service  
Designated Doctor  
Shelter Trust  
Medical Director



**SPB Team:**

Aimie Tonsberg  
Claire Farley  
Debbie Key  
Robyn Bidmead  
Marion Walton  
Ruth Le Gresley  
Murielle Nicolas/  
Wendy Middleton

Training Officer  
Training Officer  
Board Manager  
Training Administrator  
Policy Officer  
MIP Officer  
Business Manager



**Associate Joint Board members:**

Dr Susan Turnbull  
Helen O'Shea  
Andrea Robottom

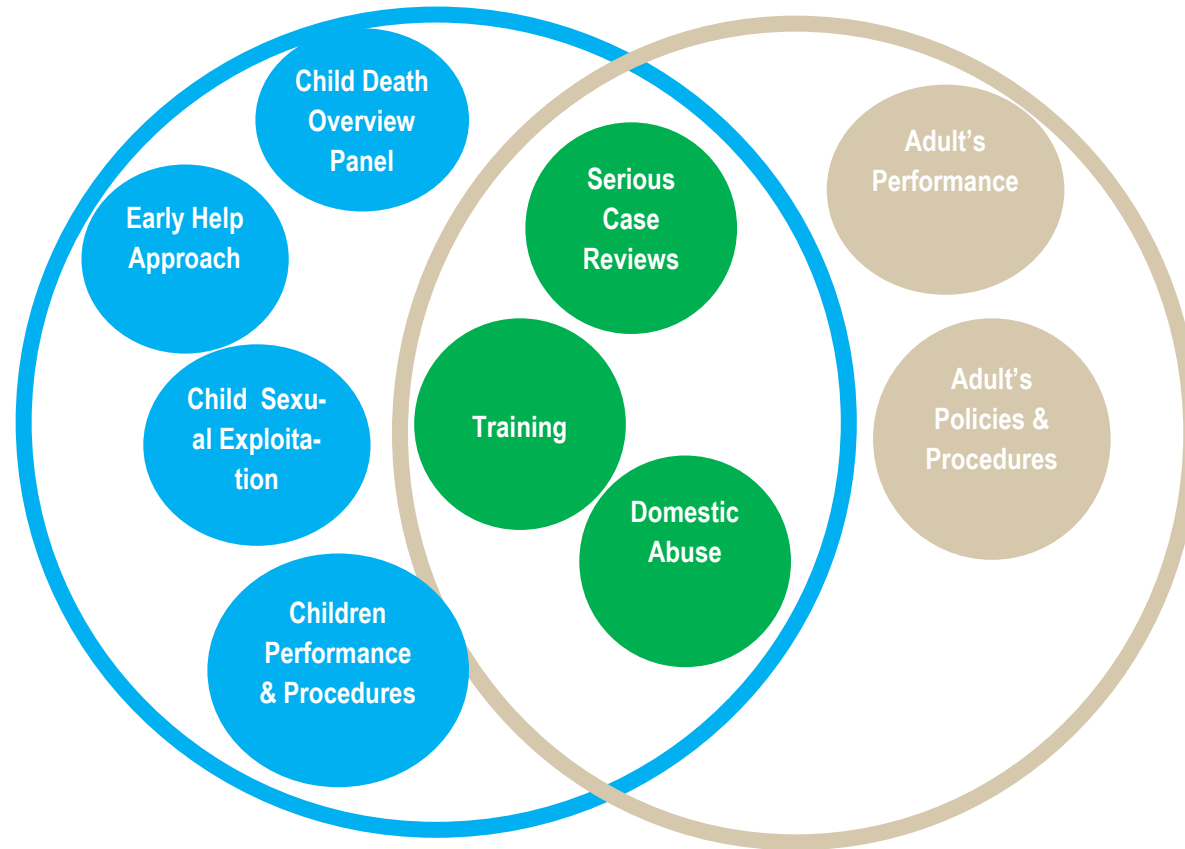
Medical Officer of Health  
Hospital Managing Director  
NoNonsense Consulting

## SPBs' Structure

# Joint Safeguarding Partnership Boards' Sub Groups

## Safeguarding Children Partnership Board Sub Groups

## Safeguarding Adults Partnership Board Sub Groups



# 4. Safeguarding Standards Audit 2016



## The Memorandum of Understanding

Safeguarding and promoting the welfare of children and adults is the responsibility of everyone who comes into contact with them and their families/carers. The purpose of the [Memorandum of Understanding](#) (“MOU”) is to set out expectations on organisations with regard to the need to safeguard and promote the welfare of children and adults and co-operate with the Safeguarding Children Partnership Board and the Safeguarding Adults Partnership Board



## MOU Signatories

Probation	Age Concern
Customs & Immigration	Caesarea Association
Police	7 David Place Surgery
Family Nursing & Home Care	Castle Quay Surgery
Community and Constitutional Affairs	Cleveland Clinic
Education	Clifden House Surgery
Heath & Social Services Dept	Como Villa Surgery
Social Security Department	Co-operative Medical Care
Viscount Department	Indigo House
Andium Homes	Island Medical Centre
Jersey Alzheimer Association	Route du Fort
NSPCC	Windsor Crescent
Jersey Women's Refuge	Lido Medical Practice
Jersey Employment Trust	Health Plus
Lister Surgery	Prison Service
Economic Development, Sport and Culture	Comité des Connétables
Mind Jersey	Brook
Jersey Child Care Trust	

**Agencies and services that are signatories to the MOU agree to undertake an annual audit of their organisation's safeguarding arrangements and rate their compliance against the following standards. In 2016 we completed the third annual audit; agencies and services value the audits, they engaged well with the process and all identified actions to ensure continuous improvement.**

Standard	Not Met	Partly Met	Fully Met	N/A	% Fully met*
1. Senior management are committed to the importance of safeguarding and promoting welfare	0	9	46	0	84%
2. Senior management have a clear statement of the organisation's responsibilities for safeguarding children and adults and this is available for all staff	0	19	43	2	69%
3. There is a clear line of accountability within the organisation for safeguarding work and promoting the welfare of children and adults	0	22	73	1	76%
4. Service development takes account of the need to safeguard and promote welfare and is informed, where appropriate, by the views of children, adults, families and carers	0	28	39	4	55%
5. Staff training on safeguarding and promoting the welfare of children and adults is appropriate and in line with the Board's training strategy	0	16	31	1	66%
6. Safer recruitment procedures are in place	0	6	42	0	88%
7. There is effective inter-agency working to safeguard and promote the welfare of children and adults	0	12	18	6	60%
8. Effective Information Sharing protocols exist and are implemented	0	5	42	1	89%

\*Data note: The percentage is expressed as **fully met** as a proportion of total **applicable** standards. The total numbers for each standard are different as each standard has a varying number of questions (from three to eight). Each question can be graded 1, 2 or 3.

In 2016, several agencies commented positively on the Safeguarding Standards Audit process as they found undertaking the audit helpful to them. In 2016 the focus for the audit was on Safeguarding Supervision and the multi agency child protection and adult safeguarding procedures, available through the [SPB website](#).

An adapted version of the audit was completed by GPs and the Education Department submitted an additional report with a selection of schools detailing best practice in relation to safeguarding.

In relation to the GP practices' audit, there has been a significant improvement in the numbers completing the audit. This shows surgeries are, in the main, fully engaged with safeguarding issues, through the work of the GP representative on the Board.

The 2016 Safeguarding Standards Audit demonstrates an encouraging move towards more fully met standards and increased awareness of the need to evidence impact on outcomes for children, young people and adults with care and support needs.

The SPB multi agency procedures are being shared within agencies and their use encouraged and supported. Agencies recognise the importance of supervision and support for those who work with children, young people and adults at risk and report; it is beginning to

be embedded in day-to-day practice.

The Audit supports agencies to deliver improvements through an action plan where needed.

As this is the third year agencies have engaged in this process, it is not planned to repeat the Safeguarding Standards Audit in 2017, the focus in 2017 is to provide evidence of their grading against the key standards of safe recruitment, use of multi-agency procedures, supervision and information sharing.





# 5. Monitoring & ensuring the effectiveness of safeguarding of children and young people in Jersey



### Multi Agency Safeguarding Hub (MASH)

The MASH is a multi-agency team which receives initial concerns about children and young people in Jersey, to ensure those who may be at risk of harm are protected and the welfare of children is promoted. It includes:

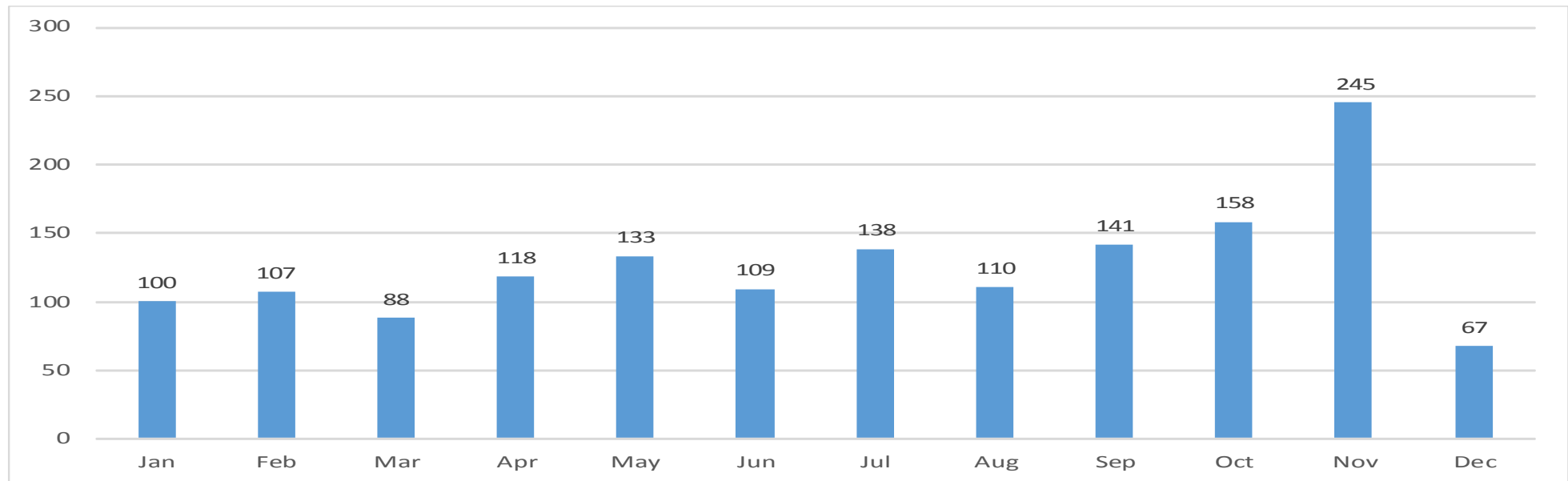
- The States of Jersey Police
- Health and Social Services
- The Education Department
- Family Nursing and Home Care.

Staff from these agencies work together in the same location. They work closely with other organisations, such as the Probation and the After-Care Service. Effective and timely information sharing between these agencies helps to ensure children are protected. Any contact with the MASH from an outside agency or member of the public is called an 'enquiry'.

### Total enquiries and individuals in 2016:

1,514 enquiries were made on behalf of 1,220 individuals in 2016. Enquiries were made on behalf of 235 individuals more than once in 2016.

### All MASH enquiries by month



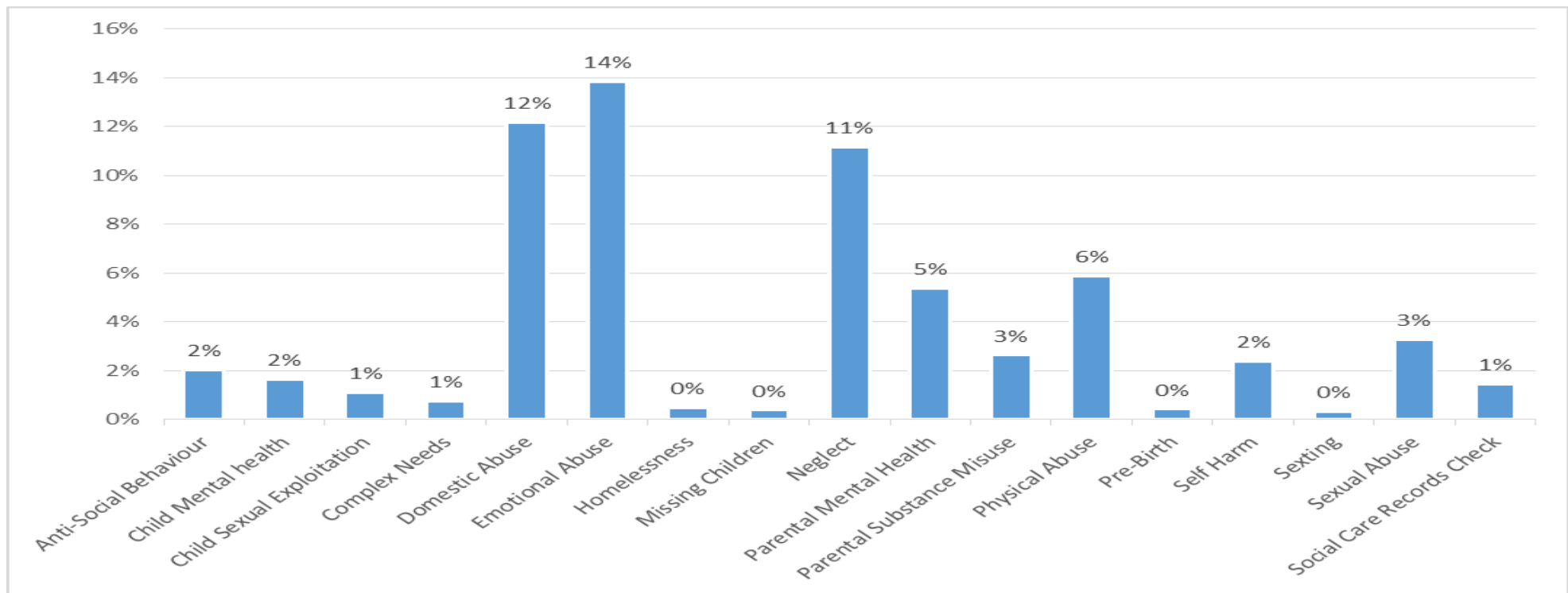
The increase in November 2016 was largely due to a new way of considering the needs of children who are deaf or hearing impaired.

## Gender of subjects of all enquiries (number and percentage of all enquiries)

There were enquiries on behalf of 754 females (50%), 698 males (46%) and 19 unborn children (1%). Gender was not recorded for 43 enquiries (3%).

## Percentage of category of need.

The following gives an indication of how enquiries into MASH are categorised. There is usually more than one category given to each child who is the subject of an enquiry.



Please note percentages are rounded

There were 151 enquiries in relation to parental mental health and 74 in relation to parental substance misuse. In addition, there were 341 enquiries in relation to children exposed to domestic abuse. In relation to the emotional abuse of a child, often due to domestic abuse, there were 388 enquiries; 164 for physical abuse; 92 in relation to sexual abuse and 313 enquiries were given a classification of neglect.

### Ethnicity all enquires (number and percentage)

Recording and understanding the ethnicity and cultural background of children and families is important, it helps shape how we work with children and families and ensures we are reaching children from a diverse range of backgrounds.

Ethnicity was not recorded for 198 enquiries (13% of all enquiries).

Ethnicity	Number	% of known ethnicity
Asian / Asian British - Thai	12	1%
Mixed White / Asian	14	1%
Other White Background	71	5%
White British	568	43%
White Jersey	395	30%
White Polish	22	2%
White Portuguese	194	15%
Blacks & N/As	182	14%

### Age group of all enquiries (not individuals)

Age group	Percentage
Unborn	<1%
0-4	24%
5-9	27%
10-14	27%
15-18	18%
NK	3%

We know children under the age of 5 are the most vulnerable of all children. The number of children age 10-18 can include risky behaviour, youth offending or being missing from home or care.

### Outcomes of MASH enquiry 2016

There are two decision points after an enquiry is made to the MASH. The first decision is whether immediate safeguarding processes need to be instigated; whether the enquiry needs to be signposted to other agencies or, more information is required. Once any additional information is collated, a further decision is made regarding any further action which is required e.g. allocation for a social work assessment.

In 2016, information was requested in relation to 1,196 enquires (79%). In 2015 information was requested on 1,008 enquiries (79%). In 2014 information was collated on 1,101 enquiries (47%). In 2014 MASH was still accepting cases that were already 'open' i.e. the child already had a social worker. Policy has now changed so that any enquiry in relation to a child who has a social worker is referred directly to that social worker. There were enquiries in relation to 682 allocated/open children in 2014 and in 2015 there were 9; these are not included in the totals below.

Outcome	Number	Percentage
No further action (NFA)	39	3%
Referral to Social Work	960	63%
Return to agencies	<10	
Signpost to other services	290	19%
Blank (signposted or NFA at decision 1)	221	15%

## Children on the Child Protection Register

Where children and young people are considered to be at risk of significant harm they are recorded on the Child Protection Register. This also means a child protection plan is put in place to make sure all those who work with the family are clear about what actions need to be taken and by whom, to improve the safety and protection of children. These plans should be reviewed regularly with the family.



The monthly average number of children on the Child Protection Register was 64 in 2013, 79 in 2014, 100 in 2015 and 99 in 2016.

Registrations by the type of abuse have in general remained consistent in 2016, other than for emotional abuse which has increased from 13-61 between January and December 2016.

## Category of abuse

	Month-ly aver- age	Num- ber on 31st March	Jersey Rate per 10,000	Eng- land rate per 10,000	South- west rate per 10,000
Physical Abuse	<10	0	0	5.3	5.8
Neglect	49	54	25.7	24.3	26.4
Emotional Abuse	38	12	5.7	19.2	18.8
Sexual Abuse	11	10	4.8	2.5	3.0
All Registra- tions	99	75	35.7	43.2	43.4

Compared to England as a whole and the Southwest of England, Jersey has significantly lower registrations for physical abuse and a similar level of registrations for neglect. Although the rate of registrations for emotional abuse in Jersey appears lower, because of the difference in population sizes, this is not statistically significantly lower. Similarly the rate of registrations because of sexual abuse is not significantly higher.

Compared to 2015, Jersey's rate of registrations for physical, sexual and emotional abuse appear to have decreased. However, there has been an increase in registrations for emotional abuse towards the end of the year. Registrations for neglect appear to have risen slightly.

## Gender (including unborn babies)

	Female	Male	Un-born
<b>2014</b>	50%	48%	2%
<b>2015</b>	44%	52%	3%
<b>2016</b>	40%	56%	3%

Figures rounded up

More males than females were recorded as registered in 2016.

## Age groups

	0-4 yrs	5-9 yrs	10-14 yrs	15 to 17 yrs
2014	36%	30%	28%	7%
2015	34%	32%	28%	5%
2016	37%	27%	29%	7%

The age group spread for registrations has remained broadly similar since 2014.

## Length of time on the Child Protection Register

	Less than 1 month	1-3 months	4-6 months	7-12 months	1-2 yrs	2-5 yrs
2015	16%	27%	22%	17%	16%	2%
2016	9%	31%	22%	23%	14%	1%

There has been a reduction in the percentage of children who are on a child protection plan for less than one month and an increase in those on a plan for one to three months. Other time periods

remain similar to 2015. This suggests children who are on the child protection register are remaining subject to a plan for longer.

## Where children are educated

There have been no significant changes for children educated in schools between 2015 and 2016

	States non fee paying schools	Fee paying provided schools	Fee paying non-provided schools	Special schools	Education other than at school pupils
<b>2014 Primary (years 0 to 6)</b>	5206	654	1284	34	x
<b>2014 Secondary (years 7 to 11)</b>	3014	1058	884	51	13
<b>2015 Primary (years 0 to 6)</b>	5259	650	1280	34	16
<b>2015 Secondary (years 7 to 11)</b>	2963	1052	891	52	20
<b>2016 Primary (years 0 to 6)</b>	5406	644	1320	43	17
<b>2016 Secondary (years 7 to 11)</b>	2934	1061	882	56	17

## Where children aged 16-18 are educated

	2014	2015	2016
States' non-fee paying schools	504	499	518
Fee paying provided schools	383	382	355
Fee paying non-provided schools	234	224	246
Special schools	x	x	x
Highlands college	946	937	872

\*Based on the autumn school census

## Children who are in the care of the States of Jersey (Looked After Children)

In December 2016 there were 90 'Looked After' Children as compared to 84 in 2015. This is equivalent to a rate of 45.0 per 10,000 population in Jersey as compared to a UK 2015<sup>[1]</sup> rate of 60 per 10,000 population.

## Education and Looked After Children (in the care of the States of Jersey)

### Number of Looked After Children in Jersey Schools

States non fee paying schools	2014	2015	2016
Primary	25	30	26
Secondary	18	24	20
Post 16	x	x	x

### Number of Looked After Children educated off island

	Primary	Secondary
Number of pupils 2014	x	10
Number of pupils 2015	x	17
Number of pupils 2016	x	13

## Attendance and absence rates of all children and Looked After Children in States' non-fee paying schools; academic years 2013/2014 – 2015/2016

	Attend- ance rate	Author- ised ab- sence rate	Unau- thorised absence rate
Primary LAC 2014	96.0	3.9	0.1
All primary 2014	96.1	3.7	0.2
Secondary LAC 2014	89.7	4.5	5.8
All secondary 2014	93.3	5.6	1.1
Primary LAC 2015	95.8	4.0	0.2
All primary 2015	96.2	3.6	0.2
Secondary LAC 2015	95.1	4.1	0.8
All secondary 2015	93.2	5.8	1.0
Primary LAC 2016	97.4	2.5	0.1
All primary 2016	95.7	4.1	0.3
Secondary LAC 2016	92.3	5.4	2.4
All secondary 2016	93.5	5.7	0.8

\*Due to changes in the way data is collated, 2014 and 2015 might not match previously provided figures.



## States of Jersey Police

**Child Protection Notifications** (CPNs) are completed by police officers where a child or young person has come to the attention of the police and be at risk, or may require the support of other services.

In 2016 **1,792 CPNs** were recorded, a slight reduction on the 1,860 issued in 2015. Of these, 49 were noted as possibly involving Child Sexual Exploitation.

In 2015; 324 (68%) and in 2016; 329 (63%) of all reported absent/missing incidents came from **residential care** facilities. Work is well advanced with Jersey Youth Service on better engagement with children who regularly go missing or absent themselves from home.



## Sexual offences data

There has been an increase in the number of reported sexual offences against all children and female children between 2013 and 2016.

In the UK, there was an increase of 12% in sexual offences in the latest year available, as compared with the previous year. It is not thought that that police recorded crime data currently provide a reliable indication of trends in sexual offences due to under-reporting. The UK increases are believed to have resulted in part from an improvement in the recording of sexual offences and as in Jersey, police forces are also reporting an increased willingness in victims to come forward and report these crimes which is positive.

Please note figures from 2016 are calculated with revised and increased population estimates.

### Sexual offences against children under the age of 18

	2013	2014	2015	2016
<b>Number</b>	<b>41</b>	<b>54</b>	<b>72</b>	<b>70</b>
<b>Rate per 1000</b>	<b>2.1</b>	<b>2.8</b>	<b>3.7</b>	<b>3.5</b>

### Sexual offences against females under the age of 18

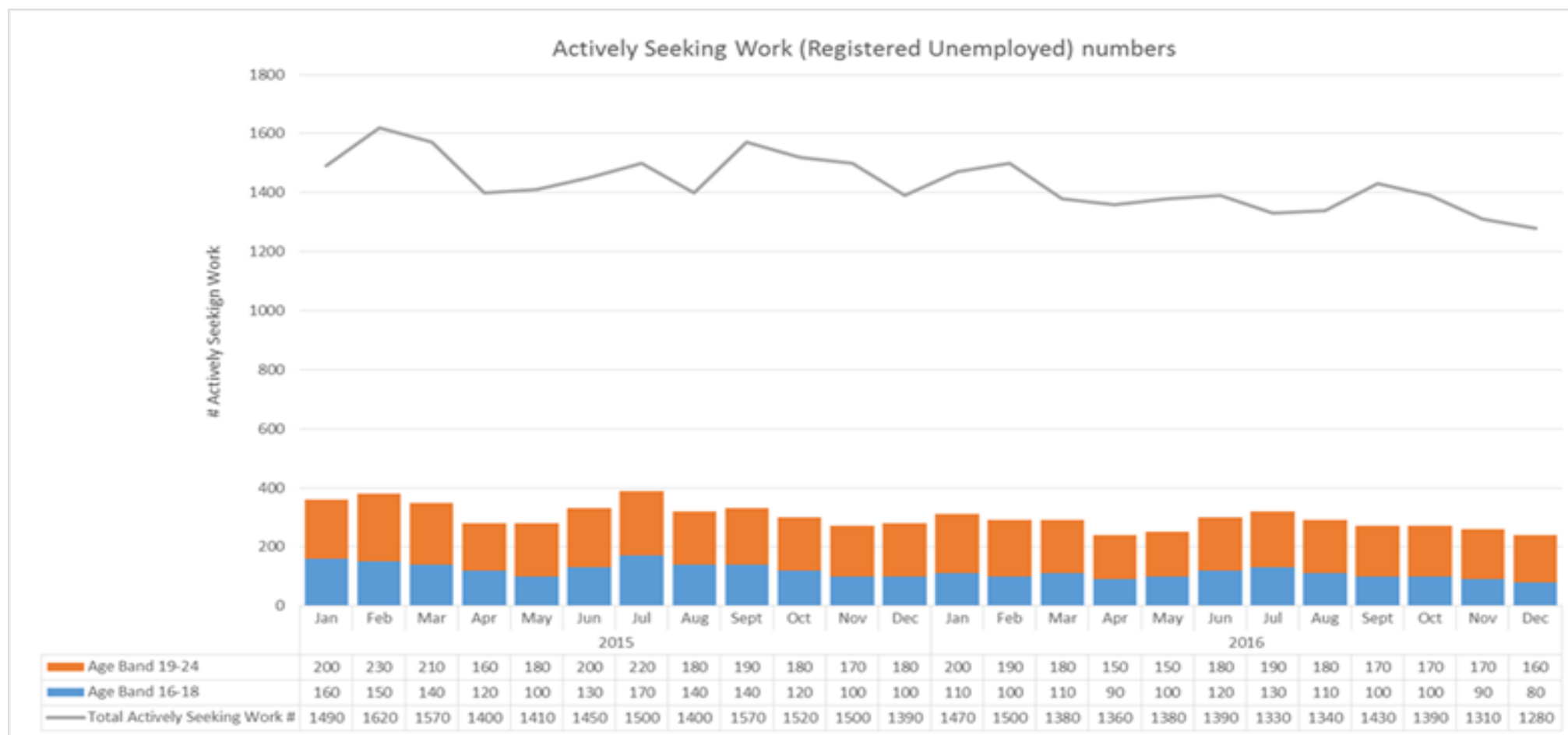
	2013	2014	2015	2016
<b>Number</b>	<b>38</b>	<b>49</b>	<b>57</b>	<b>61</b>
<b>Rate per 1000</b>	<b>4.0</b>	<b>5.1</b>	<b>5.9</b>	<b>6.1</b>

**Recorded sexual offences against males dropped to below 10**



## Young people actively seeking work

This graph shows the number of children and young adults aged 16-18 and 19-24 registered as Actively Seeking Work (ASW) during 2014 and 2015, and the overall number of people ASW (aged 16-65) as a comparison. Although it is not compulsory for young people to register as ASW with Social Security, unless they are part of an Income Support household, all who do register are assisted by Back to Work support and receive dedicated, individual support from an Employment Advisor and training tailored according to their needs through schemes such as Advance to Work, Advance Plus, Foundations, Princes Trust and Trackers Apprentice Scheme. There is a slight overall downward trend in people registering from January 2014.



# 6. Monitoring & ensuring the effectiveness of the safeguarding system for adults 'at risk'



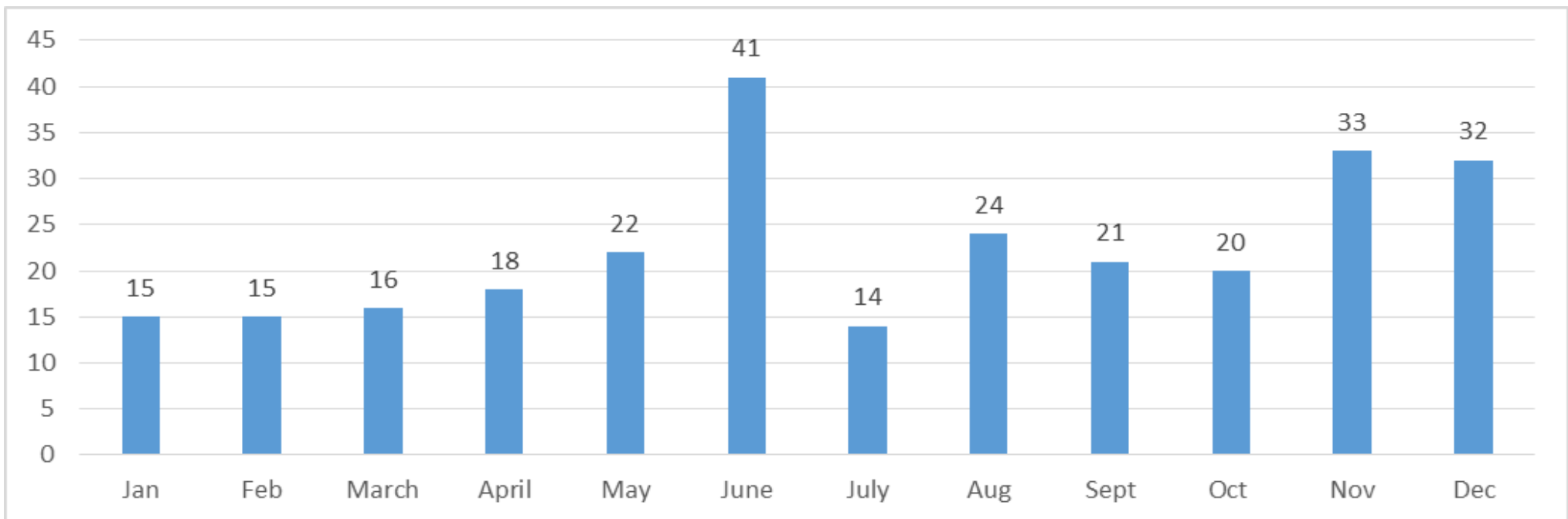
## Safeguarding Adults at Risk

In 2016, the Safeguarding Adult Team received, on average, 23 safeguarding alerts/ referrals for adults 'at risk' per month. This is roughly comparable with 2015. An adult 'at risk' is defined as *'a person who is or may be in need of community care services by reason of mental or other disability, age or illness and who is, or may be, unable to safeguard him or herself'*.

In 2016, 271 enquiries were received by the team. This represents 227 individuals; of which 44 individuals were the subject of repeat enquiries within the year. A similar number of referrals were received in 2016, as compared to 2015 (**286**).

The UK National Health Service has published experimental statistics for England in 2015 to 2016. These are used to contextualise the data below. In England, 239 individuals per 100,000 and in the South East of England 237 per 100,000 were the subject of a safeguarding referral. In Jersey the rate is 43 per 100,000 which is significantly lower\*.

### The number of alerts received by month



**\*Data note:** Jersey collects information on fewer distinct categories of abuse. In addition, there were a surge in enquiries in the England after implementation of the Care Act 2014. The Care Act 2014 came into force in England in April 2015.

The main source of referrals were the General Hospital, social work services and residential services.

### Age of all enquiries (individuals)

	18 to 25	26 to 65	66 to 75	76 to 100
<b>Number</b>	23	77	34	85
<b>Percentage</b>	11%	35%	16%	39%

Numbers do not total 227 as 8 not recorded/individual deceased

### Alerts that progressed to investigation (all investigations)

There were 44 investigations in relation to 36 individuals. This is substantially fewer than the 84 investigations undertaken in 2015. The reported number appears to have decreased because of an increased sensitivity in recording over 2016. In some cases when it is confirmed that abuse or harm has happened there will be extensive case work but no need for an investigation. Similarly in relation to self-neglect, a different process is followed. The work of the team is person orientated so if the individual has the capacity to make decisions and does not want an investigation it may not be pursued, unless a crime may have been committed or other may be at risk of harm. Much of the emphasis of the work is on prevention, care planning and co-ordination to provide the care and support an adult needs.

**Age of people referred** ranged from 18 to over 90. 59% were in the 65 plus age group. This is comparable to 63% in England.

### Gender

Of the individuals that were the subject of alerts, 56% were female and 44% were male. In the group of cases referred for further safeguarding investigations, 63% were female and 37% male. This is comparable to 60% female and 40% male in England.

### Ethnicity

The dominant ethnicities were **White Jersey** and **White British** with very few individuals from other ethnic groups. It is recognised that this may be because some communities may not be aware of the services available to them and may not report concerns. This is an action under the 2016 to 2019 Domestic Abuse Strategy. In England 84% of enquiries were in relation to individuals with white ethnicity.

### Support reasons

The main support reasons were **learning disability** (30%) and **physical support** (30%). There were small numbers associated with memory and cognition, social, sensory and mental health support reasons. In England, physical support needs were dominant (42%) followed by learning disability support (14%), no support reason (13%) and mental health support (12%).

### Health Conditions

Long term physical conditions, learning disabilities and mental health conditions were the main health conditions amongst those referred.

### Type of abuse

36% of the alleged abuse was in relation to concern that an adult with care and support needs, may be being neglected or not cared for safely, 30% was alleged physical abuse. Other alleged abuse types were financial or material abuse, psychological abuse, sexual

abuse and organisational abuse. The most common type of abuse in England was neglect and acts of omission which accounted for 32% of allegations (up from 30% last year), followed by physical abuse with 27%.

### Location of the risk

By far the greatest proportion of alleged abuse was classified as in the home of the person (55%), 23% of the alleged abuse was classified as in a care home. Alleged abuse was also recorded in the hospital, a public place, in respite and in the home of another person. This is comparable to England where the most common location of risk was the person's own home, accounting for 43% of locations, followed by care homes which accounted for 36% of the locations of risk.

### Source of risk

These were spread across a range of categories. Care agencies and care homes together were the source of 32% of the risk. The next largest category (but less than ten) was health professionals in the hospital. Someone known to the adult at risk was a similar proportion. In England the main source of risk was someone known to the adult at risk. Social care support was the source of risk in 36% of referrals and for the remaining 14% the source was someone unknown to the individual.

### Outcome of the investigation

In 36% of cases it was found that the abuse had happened, whilst 31% of investigations found the allegation or concern to not be substantiated. Of the 75% of cases for which the outcome is known; 82% met the desired outcomes of the individual for whom concern had been raised.

## The voices of the adult at risk and practitioners

Practice in relation to person centred care continues to develop and is starting to be evidenced through a 'guided conversation' that happens with the person at the end of the process, to record their views and satisfaction with the process. Practitioners are also asked for feedback about their experience of the safeguarding process. One individual stated: *'The process included the individual at risk attending meetings to give their views about how they were feeling and I thought it was very powerful to hear their own views'*. In terms of practitioner feedback, there remain concerns about the timescales for responses and quality and the sharing of minutes and assessments that detail actions to be taken. 57% of staff felt that people worked together extremely or moderately well and helped when the adult at risk was harmed. These issues are the subject of ongoing audit and action planning.

### Self-Neglect alerts in 2016

There were 48 alerts for self-neglect in 2016, 14 of these progressed to a Self Neglect Risk Management Meeting [SNRMM]. The ages of the subjects ranged from 18 to 97 years.

### Age groups

	18 to 65	70 to 75	75 and over	Grand Total
Total	24	14	10	48

### Gender

There are more men in the 18 to 65 age group and women in the 70 and older age group.

The alerts comprised 19 females and 29 males. Proportionally more males progressed to a SNRMM.

## Ethnicity

The dominant categories were White Jersey (22) and White British (12). There were also individuals from the mixed white/Asian, other white and white Portuguese communities.

## Health conditions

Alcohol misuse and mental health issues dominated in those who progressed to a SNRMM. Stroke, visual impairment and intellectual impairment also featured.



The guidance has resulted in some **best practice** as an example, one case study is given below:

*'At this week's SNRM plan review meeting, I asked the family if they could provide examples of how the process has made a difference to them thus far and if it was OK to share some of these, providing they were completely anonymised which they*

*agreed to (see below);*

- Emergency services can now have access to all parts of the house, including upstairs if required – which was not previously possible*
- Family member 1 is now able to get to their bed and there is a clear space in their bedroom for them to walk safely*
- Family member 1 is now able to get into the lounge and sit in a cleared space and watch TV*
- Now family member 2 can get into the kitchen and to the cooker, they cook a roast for the family every Sunday (previously all main meals were eaten out of the house or were snack type meals eaten on trays in different rooms)*
- Family members 3 & 4's bedroom is completely sorted with new furniture having been bought*
- A new shower has been fitted and there is now a light and a heater in the bathroom*
- For the first time in six years, the three generations living in the house were able to sit together at the dining room table for their Christmas and New Year's Day lunch (previously they would have either had to eat out or eaten food on trays and not in the same rooms).'*



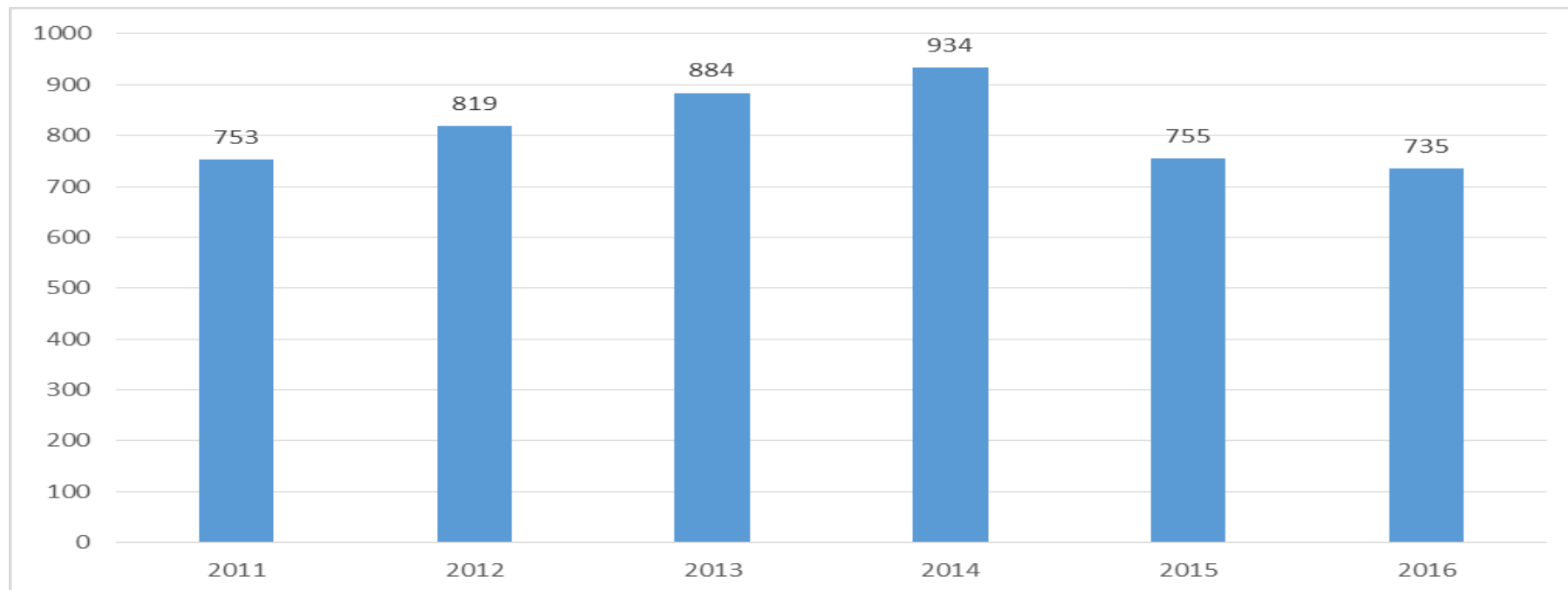
## States of Jersey Police

**Adult Protection Notifications** (APNs) are completed by police officers where an adult has come to the attention of the police and may require the support of other services. This would include where there are concerns that an adult with needs for care and support, may be at risk of harm and/or where there may be concerns regarding mental health, substance misuse or support needed for daily living tasks.

In 2016, **734 APNs** were recorded. This is a reduction on the 931 issued in 2015, however, this is a result in part due to a change in practice. APNs are no longer submitted for individuals who are accompanied to the Emergency Department at the Hospital.

### Domestic Incidents

Reported incidents of domestic abuse saw a slight reduction for the first time in a number of years in 2016. Whilst the investment in combatting domestic abuse has been significant in recent years, we remain cautious at this reduction in 2016, as we know this an area of under reported criminality and need to assess longer term trends.



# 7. Case Reviews (including Serious Case Reviews)





There are a number of different types of review undertaken by the SPBs, which include:

- Serious Case Reviews (SCR) (for cases which meet the criteria set out in 'Working Together' 2015 and the Care Act 2014)
- Child death reviews, which look at all child deaths up to the age of 18, to identify trends and learning
- Reviews of an adult or child protection incident which falls below the threshold for an SCR
- Reviews or audits of practice in one or more agency, undertaken by a single agency or by a number of organisations working together.

## Serious Case Reviews criteria

SCRs are an important aspect of the SPBs' work as learning organisation; their purpose is to identify areas of learning and to share examples of good practice. This process must be transparent and the SPBs share the findings of reviews, either by publishing the full report or a summary of learning.

During 2016, the joint Serious Case Review sub-group completed SCRs that began in 2015 and considered new cases, in relation to both adults and children. In 2016, six notifications were received for consideration. Of these, three were considered as not having met the criteria and were subject to other single agency or partner review processes and three SCRs were commissioned.

Five SCRs were completed in 2016, including the thematic review entitled "Improving the Support to Children and Young People at Risk of Suicide".

## Implementation of recommendations

All reviews result in recommendations and agencies identify and agree their action plans, in order to ensure that they fully address the recommendations. The SPBs have their own actions but also carry the responsibility for ensuring that partners implement the learning that has been identified. Due to the accumulating number of recommendations, they have been gathered under six overarching headings that describe the key areas that will drive improvement:

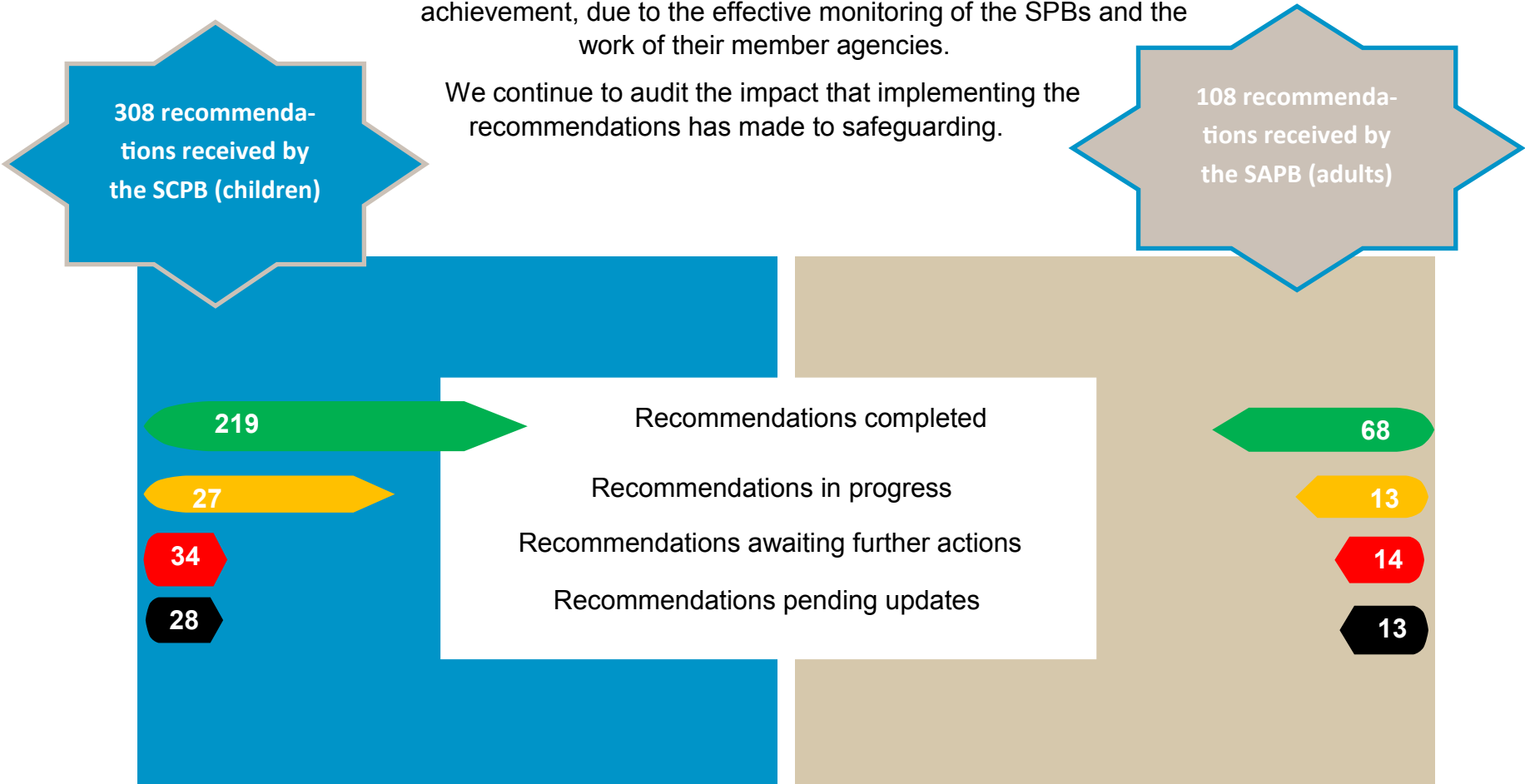
1. Quality of assessments/recordkeeping
2. Voice of the Child/Adult
3. Management, supervision, training
4. Information sharing, multi-agency working and reporting
5. Legislation/Legal process
6. Procedural processes/pathway.

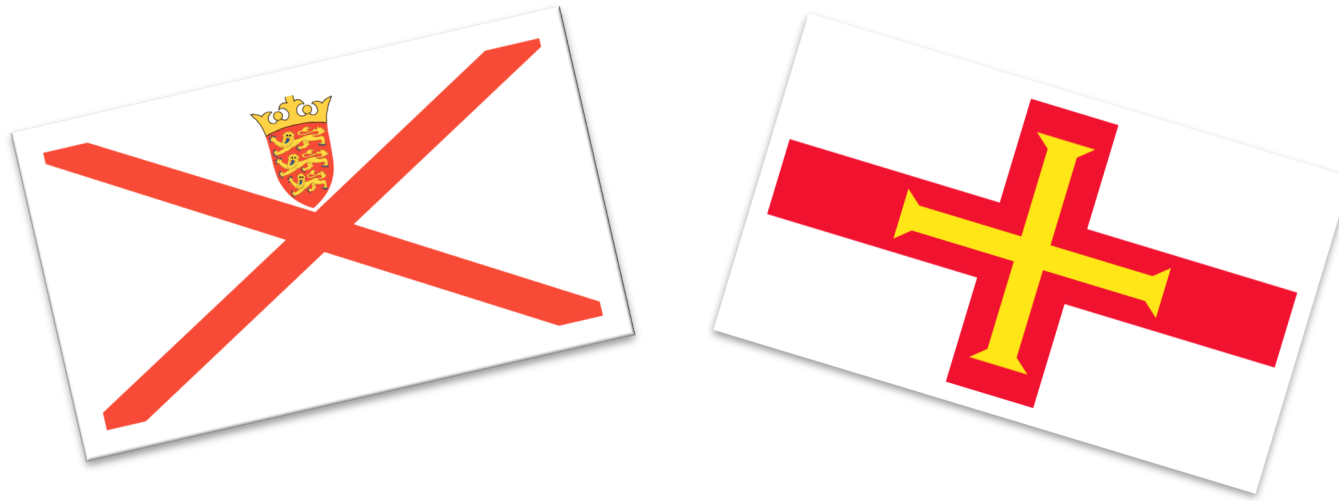
This enables the Boards to focus on these areas through learning events, training or focussed initiatives and will help agencies to ensure that they progress actions across all identified areas of concern.

# Implementing the recommendations

Since 2013, the SPBs have received 424 recommendations/ actions, 308 in relation to children and 108 in relation to adults. The number of recommendations/actions implemented is a positive achievement, due to the effective monitoring of the SPBs and the work of their member agencies.

We continue to audit the impact that implementing the recommendations has made to safeguarding.





## Child Death Overview Panel (CDOP)

As set out in the Safeguarding Partnership Board Memorandum of Understanding, the SCPB is aligned to the roles and responsibilities of Local Safeguarding Children Boards, as outlined in HM Government “Working Together to Safeguard Children” 2015 [England]. This includes the functions of CDOP which can also be found within this statutory guidance.

The death of a child is a tragedy, it is therefore essential that the reasons for their death are identified, particularly where it was unexpected. The SCPB is responsible for ensuring that a review of the deaths of all children normally resident in Jersey is undertaken by the CDOP.

A joint CDOP has been established between the Guernsey and Alderney ‘Islands Child Protection Committee’ (ICPC), and the Jersey Safeguarding Children Partnership Board (SCPB). This panel will review the deaths of all children under the age of 18, excluding still births and planned terminations.

The role of the Panel is advisory; it considers the circumstances of individual cases, contributory factors and preventability and makes recommendations for action, identifying any concerning patterns or trends. Two CDOP Panels were held in 2016 at which the Panel have considered a small number of child deaths from Jersey, Guernsey and Alderney. The recommendations arising from CDOP have included changes to organisational processes and practice and community education and awareness. The CDOP will meet twice in 2017.

# 8. Sub Group Reports



## Training Sub Group (Joint)

The Training Sub Group (TSG) carries the responsibility, on behalf of the Safeguarding Partnership Boards (SPB), for the monitoring of the effectiveness of multi-agency safeguarding training throughout Jersey, working across voluntary, private sector and States of Jersey services.

The role of the TSG sub group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

Work streams include;

- Establishing and regularly reviewing a States'—wide training strategy
- Identifying training needs, structures and processes to promote a co-ordinated approach to training
- Identifying appropriate training standards and accredited training courses
- Establishing and supporting a training pool of experienced and knowledgeable trainers to disseminate SPB approved, single agency foundation safeguarding training for adults and children
- Evaluating the quality and impact of training
- Providing one-off training events: conferences, seminars and learning opportunities to promote the safeguarding agenda.

### Key Achievements

(figures as at 22nd December 2016)

954 delegates completed Childrens' Foundation courses (single agency).

742 delegates completed Safeguarding Adults at Risk Foundation courses (single agency).

Foundation training offers awareness and information about safeguarding

and is suitable for professionals who come into contact with children and young people and adults with care and support needs.

People from 164 different organisation accessed multi-agency training.

There were a total of 707 attendees at the SPBs multi-agency training from level 2 to 4. This offers more in-depth knowledge on a range of areas including information sharing and contributing to child protection or adult safeguarding case conferences.

The training strategy was updated and now encompasses a range of ways for partner agencies to access safeguarding foundation training.

### Immediate priorities

- ♦ Current priorities include: ensuring learning outcomes from Serious Case Reviews are embedded into relevant training programmes/ courses
- ♦ Maintenance of the current training programme and supporting the pool of trainers across agencies who deliver foundation training to ensure standards are maintained
- ♦ Training on Child Sexual Exploitation continues to be a priority with a Continuing Professional Development Programme under review.
- ♦ Training on Child Sexual Abuse was undertaken at level 2 in 2016 with further training at levels 3 and 4 planned for 2017.

Peter Gavey, Chief Ambulance Officer and Training Sub Group Chair

# Domestic Abuse Sub Group (Joint)

## Background

The focus of the Domestic Abuse Sub Group (DASG) in 2016 was the development of the Domestic Abuse Strategy. This was informed by the proposed ratification of the Istanbul Convention. We know that domestic abuse is one of the key issues affecting adult victims and children (who are often placed on the Child Protection Register as a result). Domestic abuse can be perpetrated by men, women and adolescent children.

The role of the sub group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

## Key achievements and immediate priorities

Agency commitment to the DASG means that Jersey has a body that can ensure that policies are integrated and co-ordinated. The members of DASG were interviewed using the compliance questionnaire provided by GREVIO (the independent expert body responsible for monitoring the implementation of the

Istanbul Convention).

Each agency provided information on their role in relation to data collection, prevention, protection and support. Gaps were identified in local provision. The DASG then prioritised areas for intervention, referencing local research on the experience of service users. These priorities are reflected in the strategy which was published towards the end of 2016 on the Safeguarding Board website. The group is now in the process of developing a work plan to ensure its delivery. The group is also developing data collection and the sharing of good practice and research both local and national.

Nick Hutchinson, Domestic Abuse Sub Group Chair.

Members of the Safeguarding Partnership Board supporting the White Ribbon Campaign 2016





# Adults Policy and Procedures Sub Group

The Adults' Policy & Procedures Sub Group carries the responsibility on behalf of the Safeguarding Adults Partnership Board for monitoring the effectiveness of safeguarding practice for adults at risk throughout Jersey, working across voluntary, private sector and States of Jersey Services. The role of the sub group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

## Key achievements in 2016

### Multi Agency Adult Safeguarding Practice

It is the role of the Sub Group to identify any gaps in policy and/or procedures that need to be addressed by the Board, in conjunction with relevant agencies. In this respect, the Sub Group developed a Safeguarding Investigations Guidance document. Some training has been delivered with an emphasis on social work, but this needs to be extended, with varying, content to other areas. A course outline is being developed and will be delivered.

The Sub Group is also responsible for the periodic review of the adult multi-agency safeguarding policies and procedures, 2016 saw the following reviews taking place:-

- Review of Self-Neglect Guidance, undertaken and completed in September
- Review of Capacity Policy, undertaken and completed in September
- Review of Thresholds Guidance, undertaken and completed in November
- Review of Core Safeguarding Adults Procedures, undertaken.

## Immediate priorities for 2017

The voice of the service user has been a priority in 2016, ensuring a better understanding of children and adults' experience of services and agencies. Focusing on more effective communication with all stakeholders, including the public, was also vital. The Sub Group has therefore developed an Equality and Diversity Practice Guide, which included consultation with some minority groups but which now requires greater consultation with the faith network.

Within the Memorandum of Understanding between the Safeguarding Partnership Boards and the signatories in Jersey, there is agreement to follow the principles of the UK Care Act 2014. This law states that Safeguarding Adults Boards: 'should support and promote the development of initiatives to improve prevention, identification and response to abuse and neglect.'

In response to this and other performance indicators, the Sub Group was charged with developing a Prevention Strategy, with a view to establishing the role of the SAPB in supporting and encouraging prevention initiatives and in both ensuring and measuring the success of such programmes.

A Prevention Strategy Working Group was established early in the year and a draft Prevention Strategy was approved by the SPB in April. Actions are being reviewed to ensure they are owned by the most appropriate Sub Group. These actions will need to be completed as part of the Sub Groups' 2017 work plan.

Dominique Caunce, Head of Client Engagement, Andium Homes and Sub Group Chair.

# Adults Performance Sub Group

The Adult's Performance Sub Group carries the responsibility, on behalf of the Safeguarding Partnership Board for monitoring the effectiveness of safeguarding practice for adults at risk throughout Jersey, working across voluntary, private sector and States of Jersey services. The group monitors and reports upon performance data; it also develops and delivers an audit programme and monitors the implementation of recommendations. The role of the Sub Group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

## Key achievements

### Data collection

- More comprehensive and accurate/appropriate collection of critical Safeguarding Team data, associated with all safeguarding investigations. The aim of collection is to continually work to improve and refine the service
- Development of the data collection tool in consultation between SPB and the Safeguarding Team. The allocation of administrative resources to ensure effective reporting
- Ongoing communication to improve effective information technology solutions in relation to ongoing practise and performance monitoring.

The focus for 2016 has been consolidating data collection including practitioner experience and guided conversations with people who receive services; to facilitate their voice as central to service

development and delivery.

### Audit

- Ongoing work to deliver the recommendations from the Single Point of Referral Audit  
To date 13/17 recommendations have been completed
- Completed the multi-agency audit recommended by the Mr Benjamin Serious Case Review with enthusiastic involvement from partner agencies including care providers.

Chris Dunne, Director- Adult Services, Community & Social Services Department, HSSD and Performance Sub Group Chair / Vice Chair Safeguarding Adults Partnership Board.





# Child Sexual Exploitation & Missing Persons Sub Group

The Child Sexual Exploitation (CSE) sub-group was established in August 2013 and has met quarterly since, producing both a strategy and action plan.

During 2016, the sub-group met on two occasions during March and September. The role of the sub group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

The main piece of work progressed by the sub-group was the development of a SCPB CSE updated referral pathway mechanism, in order to ensure all professional referrals are considered in an effective joined up way alongside the MASH - due to go live in early 2017.

The sub-group led a highly effective island-wide awareness day in conjunction with National CSE Awareness Day on 18 March 2016, focusing on signs to look out for, including support mechanisms available for young people. This specific work continues to be supported by the charity Prison Me No Way with input to all schools on the subject of good relationships. It is planned to repeat this Awareness Day in 2017.

In 2016, in terms of all child sexual abuse offences (which include CSE), the Police have seen an increase in reported sexual offences, including those from children. This is seen as a positive move as more victims demonstrate trust and confidence in the criminal justice system.

In early 2017, a new Sexual Assault Referral Centre (SARC) is to be opened, following the allocation of States of Jersey funding. This facility will provide professional and specialist state of the art support to victims of all sexual violence.

Together with input from a group of young people, a new multi-lingual 'sexting' leaflet was produced, circulated and made available on-line.

Work is well advanced, together with the Youth Service ,on better engagement with children who regularly go missing or absent themselves from home. The risks associated with going missing can lead a child to either become a victim of crime or inadvertently become involved in criminality. There has been a significant increase in children going missing in 2016 which also featured in a series of Jersey Evening Post articles in 2016.

The group is in the process of reviewing its three year strategy and it will be updated for 2017 – 2020.

Detective Superintendent Stewart Gull QPM

States of Jersey Police and Chair of SPB CSE Sub Group / Vice Chair Safeguarding Children's Partnership Board.

## Jersey Rugby Club supporting the CSE Awareness Day 2016



## Children's Performance Procedures and Audit Sub Group

The remit of the Children's Performance, Procedures and Audit Sub Group (PPA) is to promote, produce and disseminate multi-agency safeguarding procedures in relation to children, on behalf of the SCPB. It is also responsible for establishing a performance framework (including carrying out audits), gathering and analysing performance data and identifying and evidencing outcomes to assess the effectiveness of safeguarding work with children. The role of the sub group is to agree and deliver an annual work programme that delivers the SCPB's Business Plan.

The group is currently chaired by the Assistant Chief Probation Officer. Other members include representatives from the Children's Service, Police, Education, Youth Service Family Nursing and Health Care and the Jersey Child Care Trust.

2016 was a busy year for the group which undertook an audit into the work of the Multi Agency Safeguarding Hub (MASH). This consisted of a review of 14 cases with three particular areas being examined: the quality of MASH enquiries, the quality of MASH research and the overall quality of MASH decision making. As a result of this audit, the MASH Steering group is considering whether some changes to the structure and processes of MASH are necessary.

Over the past 12 months, the sub group has worked closely with the Early Help Co-ordinator and have approved a SCPB Continuum of Needs document. This is an important document as it provides guidance for the type of intervention and support a child and family are likely to need- helping to ensure that the right help is provided at the right time.

A significant piece of work by the group was the development and updating of the multi-agency procedures that direct which agencies will carry out their work. These are now published on the SPB website so that they can be regularly updated. In addition, the work of the group in developing guidance

for professionals attending child protection case conferences was ratified by the SCPB towards the end of the year. This document will provide welcome clarity and advice, particular thanks goes to the Children's Service, for driving this work forward. It was encouraging to see that the Safeguarding Supervision Statement and guidance developed by the Sub Group was reinforced by bespoke training in 2016. The group has recognised that better quality data is now being obtained from agencies; although there is still some development work in this respect, to be taken forward into 2017.

One of the priorities for 2017 will be to undertake an audit into how services work together to promote the best interests of 'Looked After Children'. Throughout its work, the group will pay attention to how feedback from children and families is collated and actioned as it recognises that this type of critique is essential in building effective services. It is also intended to review and update the multi-agency procedures and to continue to work towards effective data collection.

Mike Cutland, Assistant Chief Probation Officer, Probation and After Care Service and Chair of PPA Sub Group.



# Early Help Project Sub Group [Children's]

## Background

We know that the earlier we can help and support children and families, the less likely they are to become at risk of significant harm. To this end, the Early Help Approach was developed by the Safeguarding Children's Partnership Board's Sub Group and launched in October 2015. This holistic assessment and planning process is designed to identify, meet needs earlier and co-ordinate multi-agency support when needed for children, young people and families. This approach is not for use when social workers are involved or when a child may be at risk of significant harm. The role of the Sub Group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

## Key achievements

### Continuum of Need

A locally agreed document that identifies when the Early Help approach is needed, or if a child may be a 'Child in Need' or a Child in Need of Protection was published in July 2016. This has been positively received in the Early Help Approach Training. Both September and November 2016 saw peaks in cases being signposted from MASH to Early Help. Further training from the SPB and Early Help will increase multi-agency understanding of the indicators of need and risk.



### Jersey Online Directory

Relaunched in October, the Jersey Online Directory (JOD) includes Jersey's published Early Help offer. The JOD is designed similarly to several online resources directories in the UK, where the information required is only two 'clicks' away. A 'Think Family' approach informed the decision to redevelop the JOD so that Islanders have one resource to access information about services across the Island, whether for themselves, their children, or someone they have caring responsibilities for.

## Embedding Early Help

In 2016, 109 professionals attended Early Help Training; 19 professionals attended Lunch and Learn sessions; 17 bespoke briefing sessions were delivered as well as presentations to GP's and the SPB Showcase day.

## Performance Reporting and Quality Assurance

Quarterly performance indicators have been agreed. A Quality Assurance Audit Tool has been developed and once in use for six months, will feed data into the SCPB's Performance Reporting.

## Immediate priorities

- \* Funding and structure of a Family Support team has been agreed. These workers will support families in their homes, working on parenting and other practical support. Recruitment to the posts will begin, now that the Early Help Manager is in place.
- \* Information video planning to begin in May 2017. Social Media and Press launch.
- \* The NSPCC participation group is working on updated Early Help leaflets and poster for children. The Bridge participation group was consulted regarding standard letters for parents.
- \* The Early Help assessment has been updated in response to practitioners' feedback. Practitioners are trialling the use of several tools to capture the views, wishes and feelings of children being supported via the Early Help Approach. This will assist in the development of an 'Early Help Toolkit' and evidence of the effectiveness of support provided.

Cliff Chipperfield, Assistant Director - Inclusion and Family Support, Education Department and Early Help Sub Group Chair.

# 9. Summary of Achievements





## The 2015/16 business plan included 7 themes/priorities:

### Theme 1

#### Learning from Serious Case Reviews and audit

##### Achieved:

- Increase in completed actions from SCRs by agencies and SPB
- Approach to monitoring completion and activity improved
- Additional training provided in relation to Identification and Awareness of Child Sexual Abuse and Child Sexual Exploitation, Capacity and Risk Assessment and Safeguarding Supervision

##### Ongoing and still to complete:

- Tools to embed learning from Serious Case Reviews for frontline managers

### Theme 2

#### Consultation and Participation

##### Achieved:

- Reference to participation and voice of the child has been considerably strengthened in the multi agency child protection procedures
- Performance information for adults now routinely includes feedback from the adult at risk
- Performance data routinely includes ethnicity
- SPB Diversity Guidance is in development
- Family engagement in Serious Case Reviews is supported through the revised Serious Case Review Procedures

##### Ongoing and still to complete:

- Work in partnership to support the Children in Care Council
- Use of audit to highlight good practice in ensuring the voice of the child is heard

### Theme 3

#### Multi Agency Safeguarding Practice

##### Achieved:

- Performance data now scrutinised at Board meetings
- Adults Performance data refined
- Both adult's and children's multi agency procedures have been reviewed and updated
- New level 2 course exploring the Safeguarding Adult Process
- Increase in offer of training at Level 3

##### Ongoing and still to complete:

- Establish a complete multi agency performance data set

### Theme 4

#### Delivering the priorities of the Multi Agency Improvement Plan

##### Achieved:

- Audit of Multi Agency Safeguarding Hub Enquiries completed
- The SPB and partners agencies are members of Research in Practice [Children] and Research in Practice [Adults]. This is an excellent resource for those who work with vulnerable children and adults
- Established and delivered the **Safeguarding Matters** briefings as communications from SPBs

##### Ongoing and still to complete:

- Annual Conference [Children's] moved to 2017
- Information sharing arrangements to be reviewed

## Theme 5

Working together to safeguard and promote the welfare of children and young people

### Achieved:

- Use and promotion of Multi-Agency Procedures included in Safeguarding Standards Audit
- Early Help Approach continuing with a permanent Early Help Co-ordinator
- The Board has started to receive MASH/Early Help Data on a regular basis

### Ongoing and still to complete:

- Participation/engagement/consultation strategies to ensure:
  - \* SPB priorities reflect service user views
  - \* Service users' views inform planning/practice

## Theme 6

Communications

### Achieved:

- Safeguarding Matters Briefings now in place
- Twitter presence @JerseySPB
- Social media campaign in relation to awareness of child abuse

### Ongoing and still to complete:

- Further development communications capacity with support of partners

Colleagues from a number of agencies were recognised with awards, given in recognition of their considerable contribution towards safeguarding in Jersey, at the SPBs' Development Day in October 2016. These are all colleagues who, in a number of different ways, have been outstanding in their commitment to safeguarding islanders.









Glenys Johnston , Independent Chair with colleagues in receipt of Safeguarding Awards.

# 10. SPBs Priorities & Business Plan for 2017/18



The 2017 business plan has six key priorities

Priorities	What difference will this make
 <b>Strengthening the quality assurance role of the SPBs</b>	<p>Ensuring intended impact on practice of learning from SCRs</p> <p>Building the multi agency performance data set to better assure agencies contribution to the safeguarding and protection of children, young people and adults at risk</p>
 <b>Communication, Consultation and Participation</b>	<p>Develop a safeguarding communications calendar to ensure best use of national campaigns and awareness days and raise community awareness of safeguarding.</p> <p>Work with partners to use existing consultation/participation groups. Making procedures, guidance and processes more responsive to the community</p>
 <b>Streamline SPB business processes and support the development of SPB members</b>	<p>Better use of limited resources on targeted priorities-delivering the business plan for the boards</p>
 <b>Delivery of the Multi Agency Improvement Plan, including focus on practice areas including Neglect, Information Sharing and Supervision</b>	<p>Upskilling practitioners and colleagues in the areas identified through Serious Case Reviews</p> <p>Focus on the guidance 'Working Together 2015', ensuring all who work with children and young people know and deliver their responsibilities</p>
 <b>Continuing to support the development of Multi Agency Safeguarding Adults practice</b>	<p>Continuing the development of Level 3 training as adult safeguarding becomes more established in the Island</p> <p>Review procedures to ensure support for an increasingly personalised safeguarding response</p>
 <b>Responding to the relevant recommendations of the Independent Jersey Care Inquiry (IJCI)</b>	<p>SPB will work in partnership to ensure an effective response to recommendations from the IJCI report</p>



# 11. SPBs Finance report



# Finance report

The Safeguarding Partnership Boards' annual budget for 2016 was £327,400. This was a small reduction on 2015. The majority of this expenditure was allocated to the staff team, including the Independent Chair.

During 2016, additional short term funding was agreed to support the implementation of the Multi Agency Improvement Plan. This funding, agreed over two years, allowed the recruitment of an additional part time post of Practice Development Worker. Delays in recruitment resulted in a request to carry forward for this funding and the majority has been allocated for spend in 2017/18.

The budget allocated to training for the year was £10,000 and some additional training events were provided to which people paid a contribution to attend.

In 2016, £42,000 was spent in relation to Serious Case Reviews, there were eight Serious Case Reviews completed or in progress.

# 12. Appendices



## Appendix 1 Safeguarding Charter [Summary of top 12 key findings from analysis of Serious Case Reviews-2011/2014]

Messages for all who work with children, young people and families.  
Remember **never do nothing** when you are concerned. **Listen, observe, think, reflect, discuss and challenge.**

