



Safeguarding
Partnership
Board

Annual Report 2017

*“Safeguarding is
Everybody’s Business”*

Welcome to the Annual Report and Business Plan of the Jersey Safeguarding Children Partnership Board (SCPB) and the Safeguarding Adults Partnership Board (SAPB) which sets out the work we have undertaken and our achievements for the period January 1st 2017 to December 31st 2017.

This report is written at the end of my fifth year as the Independent Chair of the Safeguarding Partnership Boards, a position I regard as an enormous privilege. It has been a year of considerable activity, challenge and progress as you will see in the following pages.

I would like to recognise the enormous support that the small but very effective SPBs' business team, the two Vice - Chairs and all members of the Boards have given me; their efforts have improved the safeguarding of people in Jersey and their commitment to continue doing so is commendable.

We know that the effectiveness of safeguarding is dependent on the quality and co-ordination of those professionals who are responsible for safeguarding children, young people, adults, families and carers; it also depends on the support of politicians and the public, it is truly **“Everybody’s Business”** and this report will, I hope, demonstrate the results of our combined efforts.

It is important to acknowledge that safeguarding has not been limited to senior managers and I wish to sincerely thank the voluntary and community sector, educators, health and social care practitioners, youth workers, probation and police officers, housing and social security staff and the many others who all play their part in making children and adults safer.

You will see that we have made very good progress in implementing the Priorities and Business Plan 2016-2017 including the revision or completion of comprehensive multi-agency safeguarding procedures, a very successful awareness campaign in respect of child sexual exploitation and improvements in the performance data we collect though the latter is still at a developmental stage.

During the year, concerns about the safeguarding of children became clearer, partly as a result of the learning from the Serious Case Reviews we undertook.

We are committed to supporting Children’s (social work) Services as they strive to improve their practice; they cannot do this alone- safeguarding is dependent on the effectiveness of all partner agencies, it requires a sound, whole system approach that includes, politicians, practitioners and the public. The SCPB is committed to supporting the recommendations of the Care Inquiry and the establishment of effective services and competent workforces that are stable and effective, only then can we be confident that all children in Jersey are safe and that those children who are being provided with services benefit from sustained relationships with key workers with whom they can build their trust.

The SPBs have agreed that our focus from 2017-2019 will be on the safeguarding of children and to deliver this additional resources were provided for the two year period, however, we are now in a position to raise the focus of adult safeguarding, driving up improvements in practice to ensure that all adults at risk in Jersey are effectively safeguarded.

We are confident that the new arrangements being put in place will measurably improve both the above concerns and will lead to positive outcomes that fulfil the island’s aspirations.

Safeguarding is complex, challenging work and never more so than when a child or adult dies, or is seriously harmed, though abuse or neglect. The impact on families, carers and the professionals involved cannot be over-estimated; this is never taken lightly by any organisation or professional. We have undertaken a number of Serious Case Reviews, are completing others and the implementation of the learning from these reviews is being monitored. These reviews are demanding pieces of work and are dependent on the openness and reflection of practitioners in identifying what worked well and what could have been better, I am indebted to their contribution and to the families of those who were the subject of the reviews, who made their views known so honestly and constructively.

Glenys Johnston OBE
Independent Chair
Safeguarding Children
Partnership Board and
Safeguarding Adults
Partnership Board



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Glossary

CDOP	Child Death Overview Panel
COM	Council of Ministers
CSE	Child Sexual Exploitation
DfE	Department for Education
EOTAS	Education other than at school
ICJI	Independent Jersey Care Inquiry
ICPC	Initial Child Protection Conference
ISCP	Island Safeguarding Children Partnership
IT	Information Technology
LAC	“Looked after Children” - children in the care of the States of Jersey
MASH	Multi Agency Safeguarding Hub
MOU	Memorandum of Understanding
PARM	Planning and Review Meeting
PMNW	Prison Me No Way
SAPB	Safeguarding Adult Partnership Board
SCPB	Safeguarding Children Partnership Board
SCR	Serious Case Review
SEN	Special Educational Needs
SNRMM	Self Neglect Risk Management Meeting
SoJ	States of Jersey
SPB/s	Safeguarding Partnership Board/s
UNCRC	United Nations Convention on the Rights of the Child

1. Introduction



This report provides a review of the work of the Jersey Safeguarding Children Partnership Board (SCPb) and the Safeguarding Adults Partnership Board (SAPB) from the 1st January to the 31st December 2017.

The role and responsibilities of the Safeguarding Partnership Boards in Jersey are not set out in legislation as it is in the UK and other jurisdictions. However, the principles of safeguarding are universal – **it is everybody's business**, not only professionals in providing services, but also politicians, voluntary organisations and members of the public.

The Safeguarding Children Partnership Board (SCPb) and the Safeguarding Adults Partnership Board (SAPB) are separate entities but meet as a joint board. There is an Independent Chair for both boards who lives off island and is independent of any organisations in Jersey. The membership of the Board is made up of senior representatives from organisations across the States of Jersey and community/ voluntary and charitable sectors. The Board and Chair are supported by a small business team.

What is the role and function of the Boards?

- Co-ordinate what is done by each organisation participating in the Boards, for the purposes of safeguarding and promoting the welfare of children and adults in Jersey;
- Promote understanding of the need and means to protect children and adults from harm; and
- Monitor and ensure the effectiveness of the safeguarding systems that are in place, both within and between organisations in Jersey.

How does the Board operate?

The Joint Board met five times in 2017. An Extraordinary Board meeting was held after publication of the Independent Jersey Care inquiry in July 2017 to consider the report.

Operating under the Boards are a number of sub-groups. Reports on each sub group can be found on page 45.

The Safeguarding Children's Partnership Board (SCPb) has four-subgroups.

- Child Death Overview Panel jointly with Guernsey (Bi-annual)
- Early Help Approach (Quarterly)
- Child Sexual Exploitation and Missing Children (Bi-annual)
- Performance, Procedure and Audit (Quarterly)

The Safeguarding Adults Partnership Board (SAPB) had two sub-groups but during 2017 merged into one subgroup:

- Policies, Procedures and Performance (Quarterly)

There are three subgroups that are joint across the Children's and Adults Boards. These are:

- Serious Case Review (Quarterly)
- Training (Quarterly)
- Domestic Abuse (Quarterly)

Co-ordinate what is done by each organisation participating in the Boards, for the purposes of safeguarding and promoting the welfare of children and adults in Jersey

What does this look like?

- ⇒ **“Safeguarding is everyone’s Business”**
- ⇒ Promote working together
- ⇒ Clear understanding of roles and responsibilities of members of the Board and sub groups
- ⇒ Promoting work of Board
- ⇒ Create multi-agency guidance, procedures and policies
- ⇒ Deliver and commission training for all levels across statutory, private and voluntary sector
- ⇒ Ensure information sharing agreements are in place
- ⇒ Have an outcomes based , whole system approach with shared focus and vision
- ⇒ Ensure challenge and scrutiny, holding agencies to account where necessary
- ⇒ Practices are informed by evidence

How has the Boards achieved this function in 2017?

- ⇒ Writing and embedding guidance, policies and procures
- ⇒ Joint regular reviewing of policies and procedures
- ⇒ Delivered training to 2,712 professionals across 176 organisations including specialist training
- ⇒ Sub-groups convening regularly to deliver against business plan
- ⇒ Engaging with and supporting other approaches and plans i.e. Jersey Practice Model, Children’s Plan,
- ⇒ Using of pool trainers to deliver foundation training to single agencies
- ⇒ Holding conferences and events on safeguarding matters
- ⇒ Renewing contract with Research in Practice and Research in Practice for Adults enabling access to evidence based research and specialist training

Promote understanding of the need and means to protect children and adults from harm

What does this look like?

- ⇒ Raising safeguarding awareness across statutory, private and community/ voluntary sectors at all levels
- ⇒ Publish guidance, policies and procedures for multi-agency use
- ⇒ Delivery of training across all sectors at all levels
- ⇒ Hold events to share good practice and learning

How have the Boards achieved this over 2017?

- ⇒ Creation of Twitter account
- ⇒ Production of SPB's newsletter
- ⇒ Articles written for Parish Magazine on adult and childrens' safeguarding
- ⇒ Increased use of media platforms through Communications officer
- ⇒ Delivery of SCR learning event
- ⇒ Drama production "Chelsea's Choice" across secondary schools, to professionals and parents on Child Sexual Exploitation
- ⇒ Held showcase day for organisations to give talks on their organisations and market place stalls.
- ⇒ Held Safeguarding Children in our Care conference

Monitor and ensure the effectiveness of the safeguarding systems that are in place, both within and between organisations in Jersey

What does this look like?

- ⇒ Completion of audits
- ⇒ Have complimentary processes that are underpinned by “Safeguarding is everyone’s Business”
- ⇒ Creating joint multi-agency processes to discourage silo working
- ⇒ Sharing of good practice
- ⇒ Identification of issues and poor practice
- ⇒ Implementation and tracking of recommendations and action plans
- ⇒ Evidence of use of challenge and escalation policy
- ⇒ Ensuring continuous evolving processes and discussions
- ⇒ Operate multi agency complaints process
- ⇒ Complete Serious Case Reviews and other types of review
- ⇒ Review Child Deaths
- ⇒ Monitoring of data and performance
































How has this been achieved in 2017?

- ⇒ Completed a multi-agency audit of looked after children
- ⇒ Completed an audit of Mr Benjamin SCR findings
- ⇒ Self neglect review workshop
- ⇒ Monitoring of performance data at sub groups and Board
- ⇒ SCR tracker used to track and monitor completion of SCR recommendations
- ⇒ Commissioning of three SCR’s
- ⇒ Review of child deaths in Jersey and Guernsey and learning therefrom.
- ⇒ Feedback forms from adult safeguarding investigations
- ⇒ Use of 2016 Safeguarding Standards audit and call to evidence to improve practice or process.




Governance and accountability

Membership of the SPBs includes senior managers from a range of agencies who can represent their organisation and commit resources to the work of the Boards. In 2017 the SPBs held five Board meetings. Please see page 13-14 for a full membership list.

Safeguarding Board membership attendance 2017

Independent Chair		5 out of 5	Director of Operations, CSS		2 out of 2
Managing Director, CSS		5 out of 5	Prison service		4 out of 5
Head of Care Regulations		5 out of 5	Social Security		5 out of 5
Chief Exec, FNHC		4 out of 5	Jersey Employment Trust		4 out of 5
Lay Member		1 out of 5	Director of Adult Services, CSS (vice chair, adults)		2 out of 5
Primary Care Body		4 out of 5	Secondary Heads rep, Education		2 out of 5
Probation Service		4 out of 5	Primary Heads rep, Education		2 out of 4
Ambulance Service		4 out of 5	Jersey Childcare Trust		4 out of 5
Chief Nurse		4 out of 5	NSPCC		5 out of 5
SoJ Police (Vice Chair, Children)		4 out of 5	Head of Safeguarding, CSS		3 out of 3
Honorary Police		4 out of 5	Jersey Youth Service		4 out of 5
Customs and Immigration		4 out of 5	Director of Children’s Social Work, CSS		1 out of 4
Designated Doctor		1 out of 1	Director of Children’s Policy, CCA		2 out of 2
Shelter Trust		3 out of 5	Director of Inclusion, Education		5 out of 5
Medical Director		3 out of 5			
Designated Nurse		2 out of 2			
Strategic Housing		4 out of 5			

Legend

-  Joint SPB member
-  Adults’ SPB member
-  Childrens’ SPB member

2. Safeguarding Partnership Boards members - 2017





Independent Chair : Glenys Johnston O.B.E

(Names marked in red denote that a member left the Board in 2017)

Joint Board members:

Christine Blackwood

Mike Cutland

Susan Devlin

Julie Gafoor/ Judy Foglia

Peter Gavey

Stewart Gull QPM (Vice Chair SCPB)

John Hodge

Richard Jouault
fairs

Gary Le Neveu

Rose Naylor

Dr Louise Newbury/ Dr Peter Green

Trevor Pointon

Jo Poynter

Filippo Rizzuto

Sue Walters

Nick Watkins

Dr Sarah Whiteman

Dr Kate Wilson

Head of Care Regulations, Community and Constitutional Affairs

Assistant Chief Probation Officer, SOJ Probation Services

Managing Director, Community and Social Services

Chief Executive Officer, Family Nursing & Home Care

Chief Ambulance Officer, Health and Social Services

Superintendent, SoJ Police

Director, Shelter Trust

Assistant Director Social Policy, Community and Constitutional Af-

Assistant Director Frontiers, SoJ Customs and Immigration Service

Chief Nurse, Health and Social Services

Designated Doctor, Health and Social Services

Honorary Police, Centenier—St John

Director of Operations, Community and Social Services

Lay member

Designated Nurse, Health and Social Services

Deputy Governor, SoJ Prison Services

Medical Director, Health and Social Services

Primary Care Body Representative





Safeguarding Adults Board Members:

Chris Dunne (Vice Chair SAPB)

Sophie Le Sueur

David Rose

Director of Adult's Services, Community and Social Services

Operations Director, Social Security

Strategy and Risk Manager, Jersey Employment Trust

Safeguarding Children Board Members:

Cliff Chipperfield/ Julian Radcliffe

Susan Morris

Fiona Vacher

Jackie Moon

Helen Jackson

Kate Sugden/ Vicki Charlesworth

Mark Capern

Julie Gibney

Andrew Heaven

Director - Inclusion and Family Support, Education

Secondary Head Teachers representative, Education

Executive Director, Jersey Child Care trust

Service Manager, NSPCC

Head of Safeguarding, Community and Social Services

Primary Head Teachers' representative, Education

Principal Youth Officer, Youth Service

Director of Children's Social work , Community and Social Services

Director of Children's Policy, Community and Constitutional Affairs



SPB Team:

Debbie Key/ Ruth Le Gresley

Aimie Tonsberg

Claire Farley

Robyn Bidmead

Marion Walton

Ruth Le Gresley/ Shelley Regal

Wendy Middleton

Board Manager

Training Officer

Training Officer

Training Administrator

Policy Officer

MAIP Officer

Business Manager



Associate Joint Board members:

Dr Susan Turnbull

Helen O'Shea

Andrea Robottom

Medical Officer of Health

Hospital Managing Director

NoNonsense Consulting

Legal Advisor:

Sarah Brace

Joint Safeguarding Partnership Boards' Sub Groups

Safeguarding Children Partnership Board Sub Groups

Safeguarding Adults Partnership Board Sub Groups

Early help

Child Death Overview Panel

Child Sexual Exploitation and Missing Children

Performance, Procedures and Audit

Serious Case Reviews

Training

Domestic Abuse

Policies, Procedures and Performance

3. Memorandum of Understanding



The Memorandum of Understanding

In order to secure the co-operation of all agencies with the SCPB and the SAPB a Memorandum of Understanding is in place and can be found at:

<https://safeguarding.je/wp-content/uploads/2018/03/2018-MOU-amended-final.pdf>

Safeguarding and promoting the welfare of children and adults is the responsibility of everyone who comes into contact with them and their families/carers. The purpose of the Memorandum of Understanding (“MOU”) is to set out expectations on organisations with regard to the need to safeguard and promote the welfare of children and adults and co-operate with the Safeguarding Children Partnership Board and the Safeguarding Adults Partnership Board.

Signatories of the MOU are:

States of Jersey Police	Honary Police	Health and Social Services	Social Security	Education
Probation	Prison Service	The Viscount	FNHC	GP's
Community and Voluntary Sector	Customs and Immigration	Community and Constitutional Affairs		

4. 2017 Highlights



Significant developments/ events in 2017

- Safeguarding Children in our Care conference opened by Chief Minister Ian Gorst with Anne Longfield, (Children's Commissioner for England) Lisa Pascoe (Ofsted) and two Jersey Care Leavers as keynote speakers.
- Child Sexual Exploitation conference with Ian Thomas (Children's Service Director, Rotherham) and Sammy Woodhouse (CSE survivor) as keynote speakers.
- Alter Ego Applied Theater Company delivered 19 performance of CSE production "Chelsea's Choice" to over 2000 Year 9 and 10 pupils, 500 professionals and 50 parents in October.
- Increase of delegates completing Children's and Adult's Foundation training
- Increase in number of organisations engaging in training
- Increase in number of delegates attending Level 2 and Level 3 training and an increase in the number of courses
- Continuation of partnership with Research in Practice and Research in Practice for Adults providing professionals with evidence based research resources, specialist training, leaders' forums and webinars.
- The Safeguarding Children's Partnership Board completed a multi-agency audit on "looked after children".
- Serious Case Review local learning event led by Glenys Johnston, Independent Chair and Dr Russell Waite QPM.
- Multi-Agency development of the Jersey Practice Model
- Independent Chair established Crown Dependency Safeguarding Group with Guernsey, the Isle of Man and Gibraltar.
- SPB twitter account created to increase public contact and awareness raising.

Chelsea's Choice CSE production



Performance to professionals , October 2017

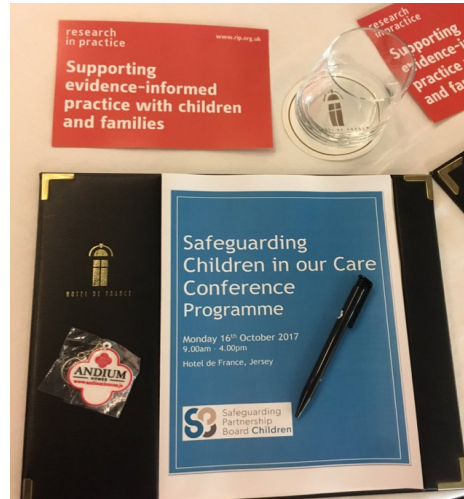
Vice Chair, Supt Stewart Gull presenting Alter Ego production team with a certificate of appreciation

Safeguarding Children in our Care Conference



Sponsored by Andium Homes and Bosdet Foundation

Anne Longfield, Children's Commissioner for England



SCR local learning event



Glenys Johnston, Independent Chair



Dr Russell Wate, QPM

Research in Practice/ Research in Practice for Adults



5. Focus on.....

Community and Voluntary Sector



Organisation: Jersey Child Care Trust

Representative on the Board: Mrs Fiona Vacher, Executive Director

Board: Children



1. What is your role as a member on the Safeguarding Partnership Boards?

To provide a voice from the voluntary sector on all aspects of the Children's Board Business.

2. How do you deliver the work streams and business plan of Board back in your workplace?

The voluntary sector has recognised hubs and mechanisms for accessing information and training. My role is twofold. I work hard to ensure that these hubs are informed and connected to the Board, including the delivery of training. Secondly, I work hard to ensure that the Board incorporates the differences that being in the voluntary sector brings to its work.

3. Can you give an overview of your organisations safeguarding arrangements?

As a member of the Board, the Jersey Child Care Trust signs up to the SPB's Memorandum of Understanding so there's a clear expectation of our role and responsibilities within safeguarding. We do our best to have the highest standards of procedures and practice.

4. Why is it important for your organisation to be a member of the SPB?

The Voluntary Sector in Jersey is large and vibrant, delivering a huge range of vital services in our community. Membership of the SPB enables the sector to be more informed as well as at the heart of new developments around Safeguarding policies and practice.

5. What are your organisation's key safeguarding objectives for 2018?

We are focusing on listening to the voice of the child to create more opportunities to listen and to hear what they want to tell us.

Organisation: NSPCC Jersey

Representative on the Board: Jacky Moon – Service Manager

Board: Children



1. What is your role as a member on the Safeguarding Partnership Boards?

To contribute to ensuring all children in Jersey are safeguarded by scrutinising and monitoring organisational practice and procedure. Individually and collectively to safeguard and promote the welfare of children and work with partners to continually improve

2. How do you deliver the work streams and business plan of Board back in your workplace?

NSPCC staff locally are updated on Board activity through dissemination of information, using the website, child protection procedures and Research in Practice. Activity is also communicated to our national LSCB division.

3. Can you give an overview of your organisations safeguarding arrangements?

NSPCC safeguarding policies and procedures review arrangements are in place. Reviews take place a minimum of every 2 years, but also as and when legislation, statutory guidance, or other practice requirements occur. This is monitored via the Safeguarding and Child Protection Leadership Group and the chair also includes an update of progress in the internal annual safeguarding report which is reported to the lead trustee for safeguarding. Staff and service users are made aware of these policies and procedures which are accessible by staff and volunteers and provide clear, straight forward guidance on how to recognise and respond to possible abuse or neglect

4. Why is it important for your organisation to be a member of the SPB?

While recognising the need to provide vision and leadership, the NSPCC cannot end cruelty to children on its own and we seek to work in partnership with other agencies and individuals. We seek to achieve cultural, social and political change - influencing legislation, policy, practice, attitudes and behaviours for the benefit of children and young people. This is achieved through a combination of service provision, lobbying, campaigning and public education. We aim to fulfil the role of critical friend to the Board and learn how we can best support the work in Jersey.

5. What are your organisation’s key safeguarding objectives for 2018?

- Goal 1: Prevent child abuse in families facing adversity
- Goal 2: Prevent child sexual abuse
- Goal 3: Help children speak out and adults take action about abuse
- Goal 4: Help abused children get back on track
- Goal 5: Make children safe from abuse online

Organisation: Jersey Employment Trust

Representative on the Board: David Rose, Risk and Strategy
Manager

Board: Adults



1. What is your role as a member on the Safeguarding Partnership Boards?

To provide a voice for the voluntary sector on matters relating to adults at risk and to support other 3rd sector organisations to improve their safeguarding arrangements at their request.

2. How do you deliver the work streams and business plan of Board back in your workplace?

Safeguarding is at the core of functions and services delivered by the Jersey Employment Trust. Work streams coming from the SPB are disseminated down the organisation as appropriate and inform new policies and procedures. Where policies and procedures are already in place on certain matters but additional guidance is provided by the SPB these policies and procedures are revised and amended to align with SPB guidance. All safeguarding procedures are issued to staff and they are presented at team meetings, giving staff the opportunity to ask questions and to clarify issues.

3. Can you give an overview of your organisations safeguarding arrangements?

Within the Jersey Employment Trust all staff are subject to mandatory

safeguarding training as part of their induction. Furthermore, staff are subject to annual refresher safeguarding training. Within the Trust there is an internal safeguarding team which staff can communicate with if they identify a safeguarding concern. The safeguarding team attend training (provided by SPB) which goes beyond the mandatory foundation level training. This will be appropriate level 2 and 3 training.

Safeguarding is continually promoted within the organisation.

4. Why is it important for your organisation to be a member of the SPB?

The Jersey Employment Trust's primary focus is to assist people with disabilities or long-term health conditions to develop and sustain open employment. The very nature of the client group results in the vast majority of clients being defined as "adults at risk" under the definition set out by the SPB. As such it is important that the Jersey Employment Trust is up-to-date in ensuring that best practice is followed at all times. Furthermore, staff within the Jersey Employment Trust will work with any third sector organisation to assist them in developing and enhancing their internal safeguarding arrangements.

5. What are your organisation's key safeguarding objectives for 2018?

To continue to ensure safeguarding concerns are raised within the organisation and to promote safeguarding on an ongoing basis.

6. Training



SPB Training

Since 2013 the SPB has delivered training to 11,795 delegates. In 2017 2,712 people from 176 organisations were trained in safeguarding. In addition to the foundation training programme provided by the SPB a number of additional specialist courses were delivered by the Board. As part of the contract with Research in Practice and Research in Practice for Adults specialist Level 3 training was provided in “Identifying and responding to neglect “ and “Identifying and responding to emotional abuse “(Children’s) and Safer Investigations (Adults). Specialist training was also provided on Child Sexual Abuse and a further advanced course for those professionals who had completed the initial course.

Feedback from the courses:

- *I can definitely say it has increased my awareness during our assessment time with young people and their parents, also asking questions which may help to explore the signs and symptoms in more detail with young people and adults.*
- *Found today’s session very useful to reflect on current process / challenges to inform new policy developments*

The SPBs are grateful to the pool trainers who continue to deliver foundation training within their own organisations across the statutory and voluntary sector and promote the safeguarding agenda.

Year	<u>Children –</u> Multi agency All levels No of delegates	<u>Adult –</u> Multi agency All levels No of delegates	<u>Joint –</u> Multi agency All levels No of delegates	No of organisations reached through training	Children Single agency trained by pool trainer Foundation level No of delegates	Adult single agency trained by pool trainers Foundation level No of delegates	Number of Children Pool Trainers	Number of Adult Pool Trainers	Total No of delegates
2013	385	Launched Nov	-		373	-	15	-	758
2014	546	373	-		1051	1443	61	61	3413
2015	326	220	143		914	906			2509
2016	262	280	165	164	954	742	77	102	2403
2017	380	278	209	176	976	869	88	89	2712
Totals									
Over 5yrs	1899	1151	517		4268	3960			11795

7. Monitoring & ensuring the effectiveness of safeguarding of children and young people in Jersey



Multi Agency Safeguarding Hub (MASH)

The MASH is a multi-agency team which receives initial concerns about children and young people in Jersey, to ensure those who may be at risk of significant harm are protected and the welfare of children is promoted. It includes:

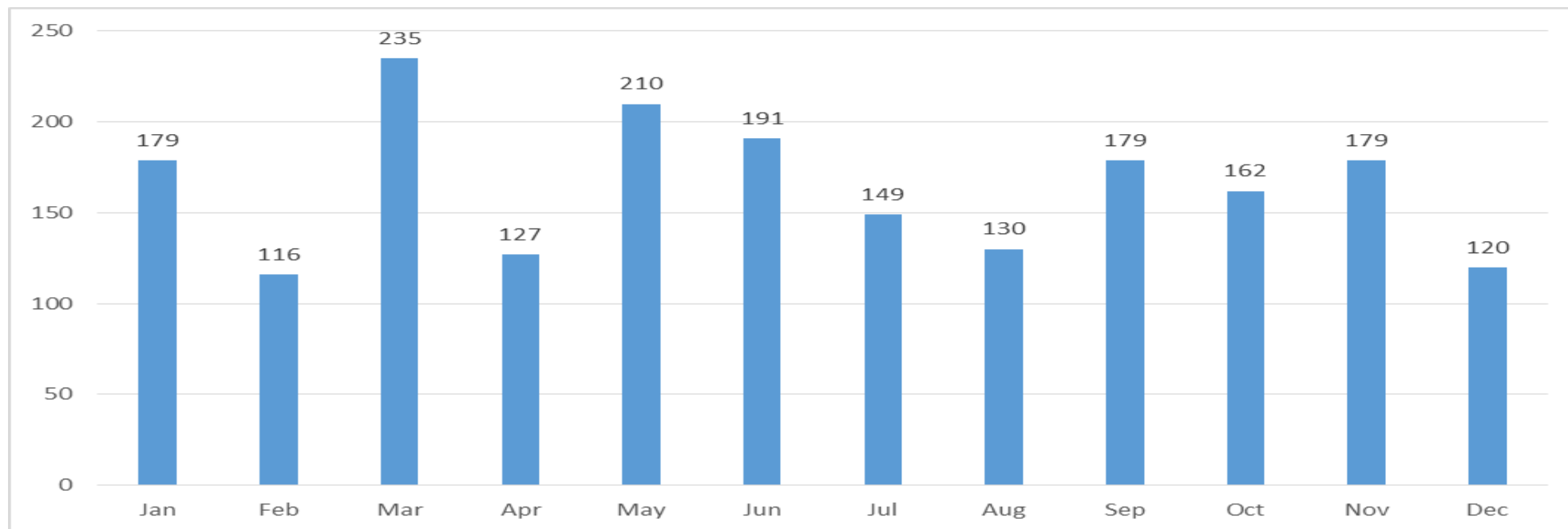
- The States of Jersey Police
- Health and Social Services
- The Education Department
- Family Nursing and Home Care.

Staff from these agencies work together in the same location. They work closely with other organisations, such as the Probation and the After-Care Service. Effective and timely information sharing between these agencies helps to ensure children are protected. Any contact with the MASH from an outside agency or member of the public is called an ‘enquiry’. On November 2017 a new IT system MOSAIC was introduced. Some data therefore is not reported in this report after this date (indicated as appropriate). MOSAIC will allow more specific and in depth data collection to be reported in 2018 Annual Report

Total enquiries and individuals in 2017:

1,977 enquiries were made on behalf of 1,604 individuals in 2017. Enquiries were made on behalf of 306 individuals more than once in 2017.

All MASH enquiries by month (Data split between two IT systems in Nov and MOSAIC data only in Dec)



Gender of subjects of all enquiries (number and percentage of all enquiries)

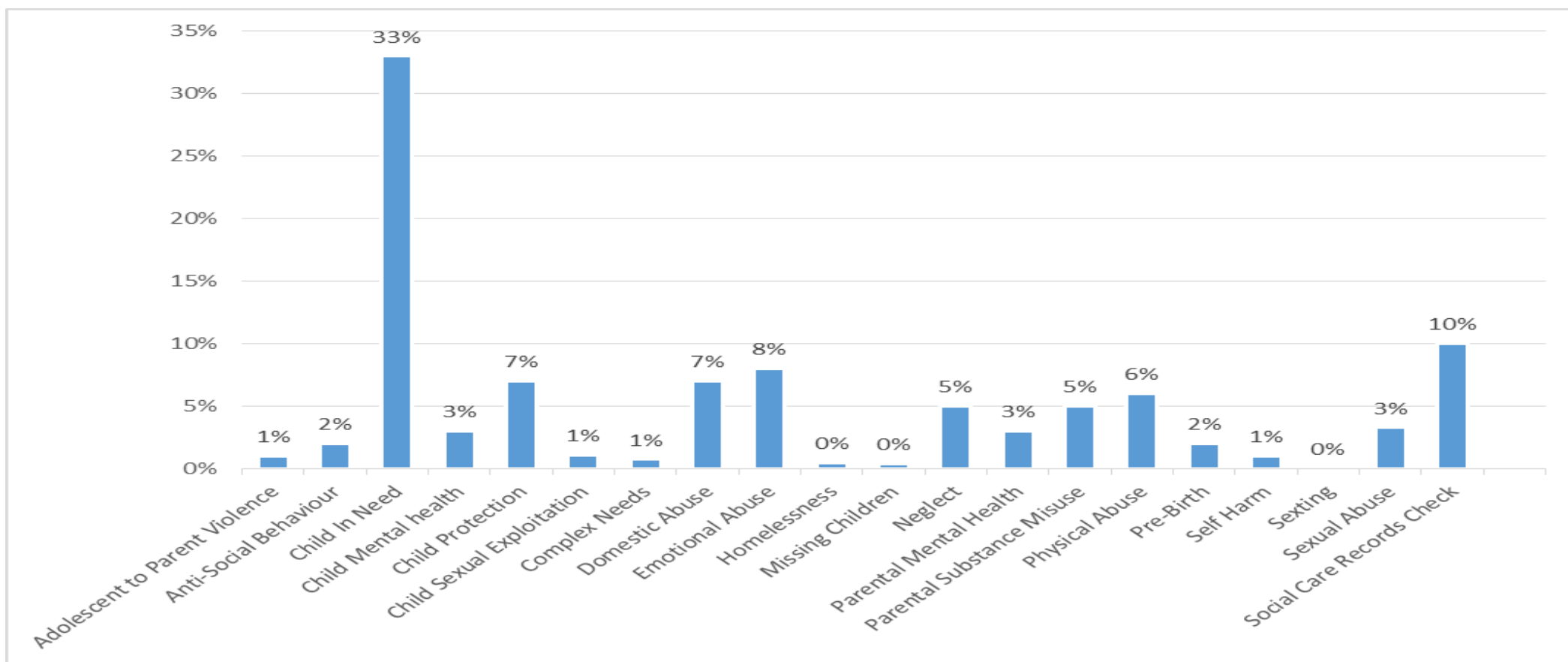
There were enquiries on behalf of 912 females (46%), 990 males (50%) and 73 unborn children (4%). Gender was not recorded for 2 enquiries.

Percentage of category of need.

The following gives an indication of how enquiries into MASH are categorised. There is usually more than one category given to each child who is the subject of an enquiry.

Please note percentages are rounded up.

Data only collected up to 10th November 2017 due to change in IT systems.



Ethnicity all enquires (number and percentage)

Recording and understanding the ethnicity and cultural background of children and families is important, it helps shape how we work with children and families and ensures we are reaching children from a diverse range of backgrounds.

Ethnicity was blank or unknown for 416 enquiries (23% of all enquiries).

Ethnicity	Number	% of known ethnicity
Mixed White / Asian	23	2%
Other White Background	136	7%
White British	616	33%
White Jersey	493	26%
White Polish	23	1%
White Portuguese	199	11%
Black/ Black British African	13	1%
Other mixed background	12	1%
White Irish	10	1%
Any other ethnic background (reporting under 10)	36	-

Age group of all enquiries (not individuals)

Age group	Number	Percentage
Unborn	78	4%
0-4	454	23%
5-9	488	25%
10-14	592	30%
15-18	363	19%
NK		<1%

We know children under the age of 5 are the most vulnerable of all children. Referrals for children age 10-18 can include risky behaviour, youth offending or being missing from home or care.

Outcomes of MASH enquiry 2017

There are two decision points after an enquiry is made to the MASH. The first decision is whether immediate safeguarding processes need to be instigated; whether the enquiry needs to be signposted to other agencies or, more information is required. Once any additional information is collated, a further decision is made regarding any further action which is required e.g. allocation for a social work assessment.

In 2017, information was requested in relation to 1,724 enquires (87%). In 2016 information was requested on 1,196 enquiries (79%). In 2015 information was requested on 1,008 enquiries (79%).

Outcome	Number	Percentage
Referral to Social Work	1001	58%
Return to agencies	<10	
Signpost to other services	203	12%
Signposted or NFA at decision 1)	517	30%
No further action (NFA)	<10	

Children on the Child Protection Register

Where children and young people are considered to be at risk of “significant harm” they are recorded on the Child Protection Register. This also means a child protection plan is put in place to make sure all those who work with the family are clear about what actions need to be taken and by whom, to improve the safety and protection of children. These plans should be reviewed regularly with the family.



The monthly average number of children on the Child Protection Register was 79 in 2014, 100 in 2015, 99 in 2016 and 102 in 2017.

Category of abuse

	Month-ly aver- age	Num- ber on 31st March	Jersey Rate per 10,000	Eng- land rate per 10,000	South- west rate per 10,000
Physical Abuse	<10	5	2.4	3.4	3.3
Neglect	43	32	15.2	21.2	20.6
Emotional Abuse	43	37	17.6	14.7	13.0
Sexual Abuse	<10	12	5.7	1.9	1.9
All Registra- tions	102	86	41.0	56.2	52.6

Physical abuse and neglect registration categories are lower than England and South West statistical comparator but emotional and sexual abuse which are higher per 10,000.

Gender (including unborn babies)

	Female	Male	Un- born
2015	44%	52%	3%
2016	40%	56%	3%
2017	43%	55%	2%

More males than females were recorded as registered in 2017.

Significant Harm

Children (Jersey) Law 2002, part 4:

Harm means ill treatment or the impairment of health or development. It is judged to be significant or not in relation to the health and development of a similar child.

Age groups

	0-4 yrs	5-9 yrs	10-14 yrs	15 to 17 yrs
2015	34%	32%	28%	5%
2016	37%	27%	29%	7%
2017	40%	29%	22%	8%

Length of time on the Child Protection Register

	Less than 1 month	1-3 months	4-6 months	7-12 months	1-2 yrs	2-5 yrs
2015	16%	27%	22%	17%	16%	2%
2016	9%	31%	22%	23%	14%	1%
2017	9%	23%	22%	20%	22%	4%

There has been a reduction in the percentage of children who are on a child protection plan for less than one to three months and an increase in those on a plan for between 1-2 years and 2-5 years. Other time periods remain similar to 2016.

Where children are educated

There has been a slight increase in the number of primary aged school children who are educated other than at school in comparison to 2015/6.

	States non fee paying schools	Fee paying provided schools	Fee paying non-provided schools	Special schools	Education other than at school pupils
2015 Primary (years 0 to 6)	5259	650	1280	34	16
2015 Secondary (years 7 to 11)	2963	1052	891	52	20
2016 Primary (years 0 to 6)	5406	644	1320	43	17
2016 Secondary (years 7 to 11)	2934	1061	882	56	17
2017 Primary (years 0 to 6)	5463	637	1351	43	22
2017 Secondary (years 7 to 11)	2912	1051	880	62	18

Where children aged 16-18 are educated

	2015	2016	2017
States' non-fee paying schools	499	518	504
Fee paying provided schools	382	355	358
Fee paying non-provided schools	224	246	246
Special schools	8	8	10
Highlands college (16-24 years)	937	872	796

Children who are in the care of the States of Jersey (Looked After Children)

In December there were 96 'Looked After' Children as compared to 90 in 2016. This is equivalent to a rate of 48 per 10,000 population in Jersey as compared to a England 2017^[1] rate of 62 per 10,000 population. In Wales it is 95 and in the Southwest region, 53.

Education and Looked After Children (in the care of the States of Jersey)

Number of Looked After Children in Jersey Schools

States non fee paying schools	2015	2016	2017
Primary	30	26	59
Secondary	24	20	
Post 16	x	x	x

Number of Looked After Children educated off island

	Primary	Secondary
Number of pupils 2015	x	17
Number of pupils 2016	x	13
Number of pupils 2017	x	26

The number of looked after children educated off island has increased from 13 in 2016 to 26 in 2017.

Attendance and absence rates of all children and Looked After Children in all States' schools.

	Attendance rate	Authorised absence rate	Unauthorised absence rate
Primary LAC 2015	95.9	3.8	0.2
All primary 2015	96.3	3.5	0.2
Secondary LAC 2015	94.8	4.3	0.9
All secondary 2015	93.2	5.8	1.0
Primary LAC 2016	97.6	2.3	0.1
All primary 2016	95.9	3.8	0.3
Secondary LAC 2016	92.3	5.4	2.4
All secondary 2016	93.5	5.7	0.8
Primary LAC 2017	97.0	2.6	0.4
All primary 2017	96.6	3.0	0.4
Secondary LAC 2017	92.0	4.0	4.0
All secondary 2017	93.8	5.2	1.0



States of Jersey Police

Child Protection Notifications (CPNs) are completed by police officers where a child or young person has come to the attention of the police and be at risk, or may require the support of other services.

In 2017 2,247 CPNs were recorded, an increase on the 1,790 completed in 2016. Of these 36 were noted as possibly involving Child Sexual Exploitation, a decrease from 53 the previous year.

Sexual offences data

Sexual offences against children under the age of 18

	2014	2015	2016	2017
Number	54	72	70	72

Sexual offences against females under the age of 18

	2014	2015	2016	2017
Number	49	57	61	64

Recorded sexual offences against males dropped to below 10 in 2016 and 2017.

Missing from Home

In 2017, there were 661 missing person reports concerning 92 individuals. 306 (46%) of all children reported absent/ missing incidents came from residential care facilities. This is a decrease from the 328 (63%) in 2016.

92 children being reported missing 661 times indicates that for many of the reports it is the same young people are going repeatedly missing.

In 2017 a new multi-agency initiative was commenced to reduce the risk to missing young people. New leaflets were produced for young people and parents which were also published in other languages.

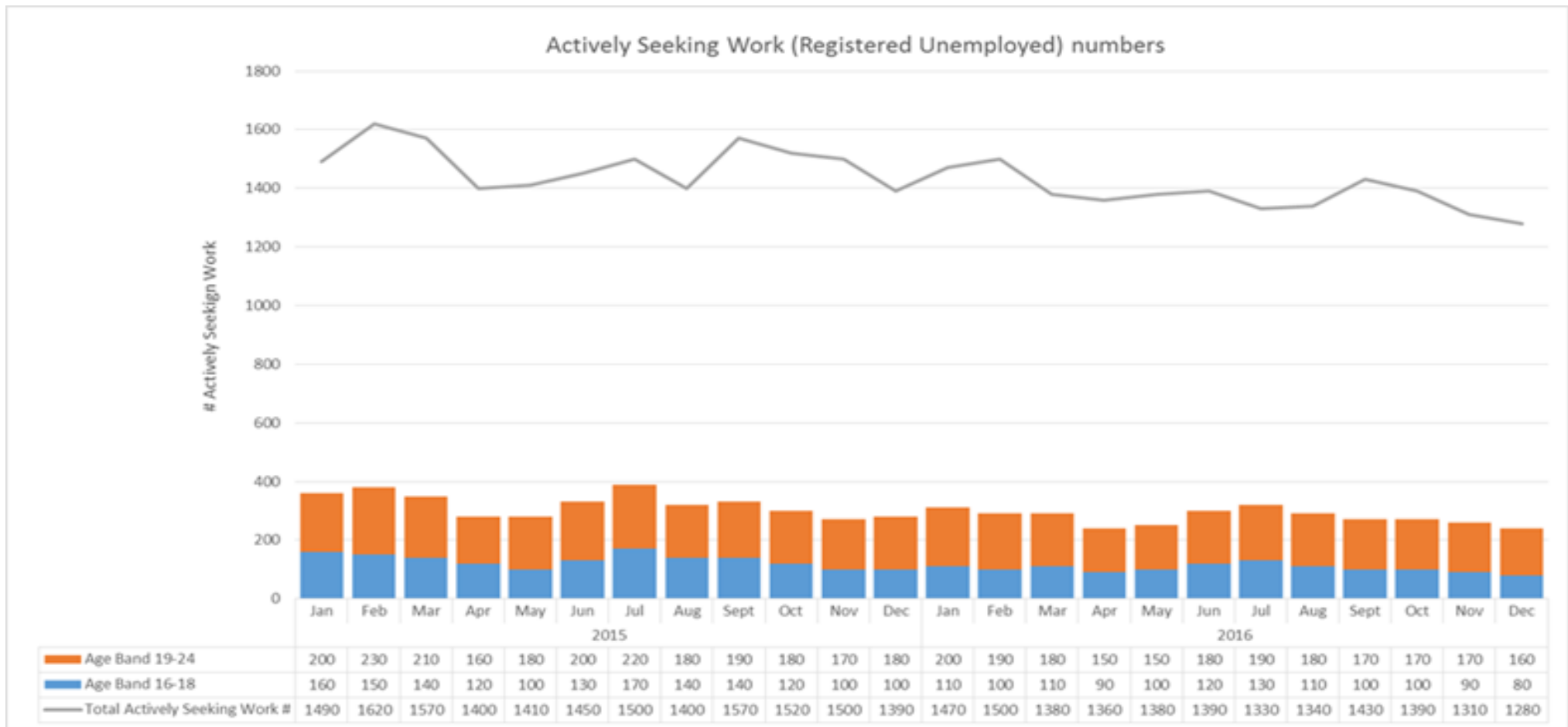


Jersey Youth Service also took over completing Return Home Interviews from the Police when a child has returned from being missing. This enables positive relationships to be built with the child, their voice to be heard, support to be offered and prevention/ intervention work to reduce the risks if the child goes missing again.

Data is being collected and will be reported on in the 2018 Annual Report

Young people actively seeking work

This graph shows the number of children and young adults aged 16-18 and 19-24 registered as Actively Seeking Work (ASW) during 2016 and 2017, and the overall number of people ASW (aged 16-65) as a comparison. Although it is not compulsory for young people to register as ASW with Social Security, unless they are part of the Income Support Household, all who do register are assisted by Back to Work support and receive dedicated, individual support from an Employment Advisor and training tailored according to their needs through schemes such as Advance to Work, Advance Plus, Foundations and Princes Trust. There is a downward trend in people registering from Jan 2016.



8. Monitoring & ensuring the effectiveness of the safeguarding system for adults 'at risk'

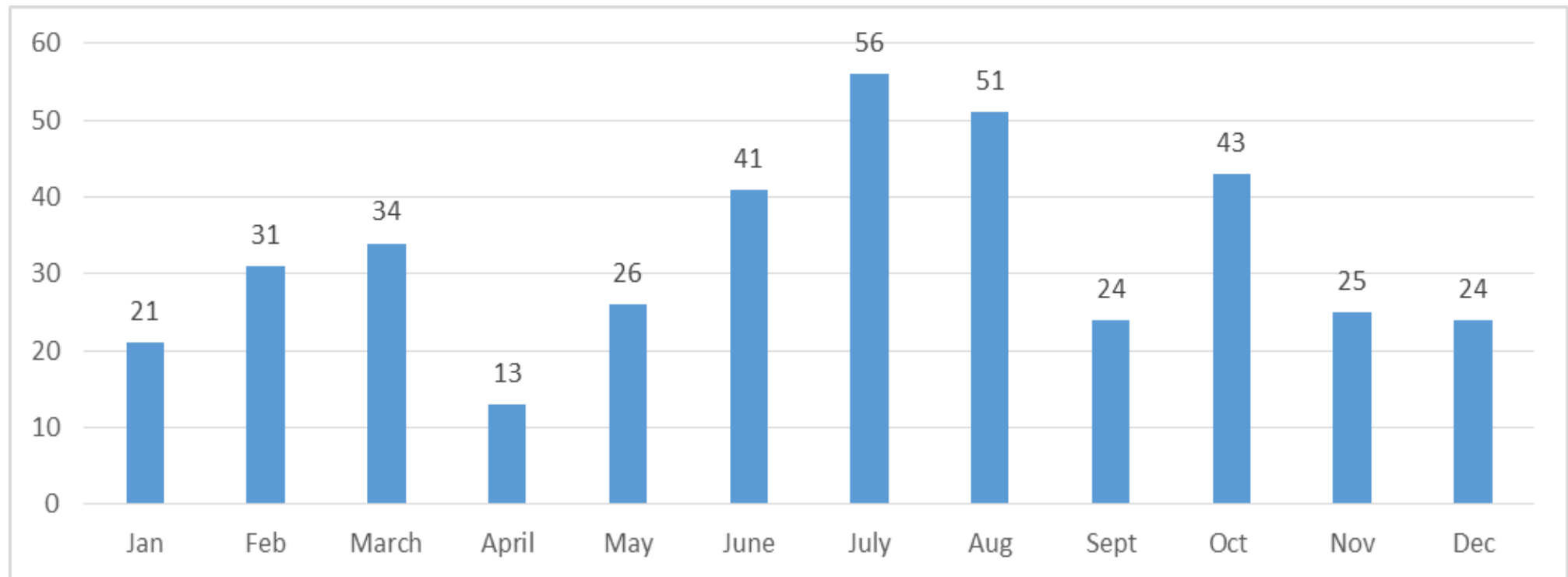


Safeguarding Adults at Risk

In 2017, the Safeguarding Adults Team received, on average, 33 safeguarding alerts/ referrals for adults ‘at risk’ per month. This is an increase of 10 a month since 2016. An adult ‘at risk’ is defined as ‘a person who is or may be in need of community care services by reason of mental or other disability, age or illness and who is, or may be, unable to safeguard him or herself’.

In 2017, 389 enquiries were received by the team. This represents 278 individuals; of which 59 individuals were the subject of repeat enquiries within the year. 239 out of the 389 referrals received met the safeguarding criteria. There was an increase in referrals in July which coincided with the publication of the Independent Jersey Care Inquiry.

The number of alerts received by month



The main source of referrals were the General Hospital, social work services and residential services.

239 referrals met the safeguarding criteria:

Age

	18 to 25	26 to 65	66 to 75	76 to 100	N/A/ blank
Number	10	91	40	88	<10
Percentage	5%	39%	17%	38%	

Gender

Of the individuals that were the subject of alerts, 64% were female and 35% were male. This is comparable to the UK where 60% were female.

Ethnicity

The dominant ethnicities were **White Jersey (50%)** and **White British (28%)**. **White Portuguese** ethnicity made up 5% with very few individuals from other ethnic groups.(6%). In some instances ethnicity was not recorded (11%). It is recognised that this may be because some communities may not be aware of the services available to them and may not report concerns. This is an action under the 2016 to 2019 Domestic Abuse Strategy.

Support reasons

The main support reasons were **learning disability** and **physical support**. There were small numbers associated with memory and cognition, social, sensory and mental health support reasons.

Type of abuse

Type of abuse	Number	Percentage
Neglect or omission of act	52	22%
Physical abuse	49	21%
Financial	38	16%
Psychological	36	15%
Sexual	27	11%
All other	37	15%

In UK comparable data neglect or omission of act was also the most common type of abuse. The UK percentage rate was 35%.

Location of the risk

By far the greatest proportion of alleged abuse was classified as occurring in the home of the person (63%). This is higher than the UK comparable rate which was 44%. 16% of the alleged abuse was classified as occurring in a care home. Alleged abuse was also recorded in other locations i.e. the hospital, a public place, in respite and in the home of another person.

Source of risk

In 27% of cases the person who the allegation was made against was a family member excluding the spouse. 15% of the cases were against the spouse. 15% of cases were alleged against a care home and 9% against a care agency.

Investigations

In some cases when it is confirmed that abuse or harm has happened there will be extensive case work but no need for an investigation. This work is defined as preliminary investigation work and is similar to the process of a section 42 enquiry in Child Protection which would be to establish the facts about an incident or allegation and would include ascertaining the adults views and wishes, assessing the needs of the adult at risk and working with the individual to form a protection plan.

Similarly in relation to self-neglect, a different process is followed. The work of the team is person centred so if the individual has the capacity to make decisions and does not want an investigation it may not be pursued, unless a crime may have been committed or other may be at risk of harm. Much of the emphasis of the work is on prevention, care planning and co-ordination to provide the care and support an adult needs.

Outcome of the investigation

73% of cases were supported by preliminary casework, assessments of need and protection planning.

The voices of the adult at risk and practitioners

Practice in relation to person centred care continues to develop and is evidenced through a 'guided conversation' that takes place with the person at the end of the process, to record their views and satisfaction with the process. Practitioners are also asked for feedback about their experience of the safeguarding process. One individual stated: *"I feel that this is the first time that I have felt listened to by those around me. I have had problems with my family not understanding me and treating me badly. They [the professionals*

involved] have both helped me get my voice heard."

Feedback from guided conversations is also being used to inform practice and a review of the safeguarding policy in 2018. *"I just wanted people to apologise and look at how we could prevent this happening to me or anyone else in the future"*

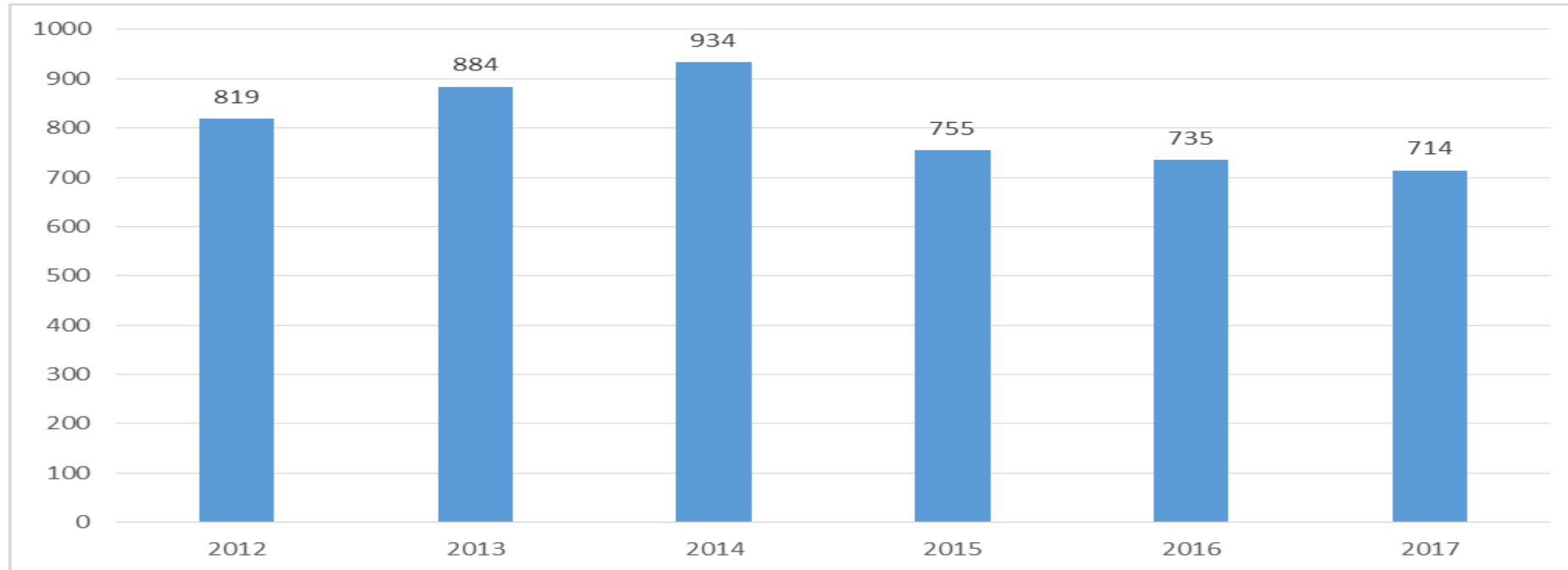


States of Jersey Police

Adult Protection Notifications (APNs) are completed by police officers where an adult has come to the attention of the police and may require the support of other services. This would include where there are concerns that an adult with needs for care and support, may be at risk of harm and/or where there may be concerns regarding mental health, substance misuse or support needed for daily living tasks.

In 2017, 714 APNs were recorded. This is a slight reduction on the 734 issued in 2016. Having been assessed by the Police Public Protection Unit (PPU) 372 of these APNs were forwarded to Community & Social Services Adult Safeguarding Team

Adult Protection Notifications Annual Data



9. Case Reviews (including Serious Case Reviews)



There are a number of different types of review undertaken by the SPBs, which include:

- Serious Case Reviews (SCR) (for cases which meet the criteria set out in 'Working Together' 2015 and the Care Act 2014)
- Child death reviews, which look at all child deaths up to the age of 18, to identify trends and learning
- Reviews of an adult or child protection incident which falls below the threshold for an SCR
- Reviews or audits of practice in one or more agency, undertaken by a single agency or by a number of organisations working together.

Serious Case Reviews criteria

SCRs are an important aspect of the SPBs' work as a learning organisation; their purpose is to identify areas of learning and to share examples of good practice. This process must be transparent and the SPBs share the findings of reviews, either by publishing the full report or a summary of learning.

During 2017, the joint Serious Case Review sub-group completed SCRs that began in 2016 and considered new cases, in relation to both adults and children. In 2017, five notifications were received for consideration. Of these, two were considered as not having met the criteria and one was subject to other single agency or partner review processes. Three SCRs were commissioned.

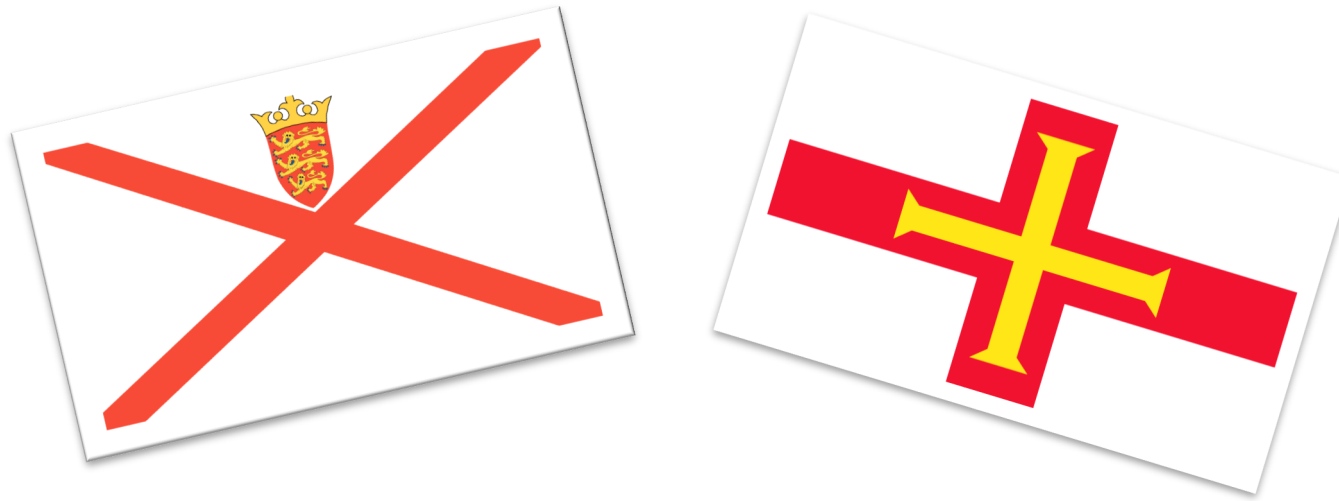
Four SCRs were published in 2017, two of which were learning reports.

Implementation of recommendations

Almost all reviews result in recommendations and agencies identify and agree their action plans, in order to ensure that they fully address the recommendations. The SPBs have their own actions but also carry the responsibility for ensuring that partners implement the learning that has been identified. Due to the accumulating number of recommendations, they have been gathered under six overarching headings that describe the key areas that will drive improvement:

1. Quality of assessments/recordkeeping
2. Voice of the child/adult
3. Management, supervision, training
4. Information sharing, multi-agency working and reporting
5. Legislation/legal process
6. Procedural processes/pathway.

This enables the Boards to focus on these areas through learning events, training or focussed initiatives and will help agencies to ensure that they progress actions across all identified areas of concern.



Child Death Overview Panel (CDOP)

As set out in the Safeguarding Partnership Board Memorandum of Understanding, the SCPB is aligned to the roles and responsibilities of Local Safeguarding Children Boards, as outlined in HM Government “Working Together to Safeguard Children” 2015 [England]. This includes the functions of CDOP which can also be found within this statutory guidance.

The death of a child is a tragedy, it is therefore essential that the reasons for their death are identified, particularly where it was unexpected. The SCPB is responsible for ensuring that a review of the deaths of all children normally resident in Jersey is undertaken by the CDOP.

A joint CDOP has been established between the Guernsey and Alderney ‘Islands Child Protection Committee’ (ICPC), and the Jersey Safeguarding Children Partnership Board (SCPB). This panel will review the deaths of all children under the age of 18, excluding still births and planned terminations.

The role of the Panel is advisory; it considers the circumstances of individual cases, contributory factors and preventability and makes recommendations for action, identifying any concerning patterns or trends. Two CDOP Panels were held in 2017 at which the Panel have considered a small number of child deaths from Jersey, Guernsey and Alderney. The recommendations arising from CDOP have included changes to organisational processes and practice and community education and awareness. The CDOP will meet three times in 2018.

10. Sub Group Reports



Training Sub Group (Joint)

The Training Sub Group (TSG) carries the responsibility, on behalf of the Safeguarding Partnership Boards (SPB), for the monitoring of the effectiveness of multi-agency safeguarding training throughout Jersey, working across voluntary, private sector and States of Jersey services.

The role of the TSG sub group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

Work streams include:

- Establishing and regularly reviewing the safeguarding training strategy
- Identifying training needs, to promote a co-ordinated approach to training
- Identifying appropriate training standards and accredited training courses
- Establishing and supporting a pool of experienced and knowledgeable trainers to disseminate SPB approved, single agency foundation safeguarding training for adults and children
- Evaluating the quality and impact of training
- Providing one-off training events: conferences, seminars and learning opportunities to promote the safeguarding agenda.

Key Achievements:

Single Agency training

2712 delegates from attended safeguarding training in 2017

976 delegates completed Children's' Foundation courses.

869 delegates completed Safeguarding Adults at Risk Foundation courses (single agency).

Multi Agency training

People from 176 different organisation accessed multi-agency training.

There were 867 attendees at the SPBs multi-agency training from level 2 to 4.

Other achievements included

- Additional learning events were held for pool trainers to increase their knowledge base. This included sessions on the new Capacity and Self-Determination law for Jersey and Korsakoff's and other alcohol related brain disorders.
- Provision of CSA Advanced Practitioner training, equivalent to Level 3.

Immediate priorities

Current priorities include: ensuring learning outcomes from Serious Case Reviews are embedded into relevant training programmes

Evaluating the quality and impact of training

There will be more focus on training at levels 3 and 4 in 2018 to support agency requirements and the Care Enquiry recommendations.

Supervision training at level 4, starting at an organisational level to support Managers with the implementation of safeguarding supervision.

Addressing recommendations from the Independent Jersey Care Inquiry

Peter Gavey, Chief Ambulance Officer and Training Sub Group Chair

Domestic Abuse Sub Group (Joint)

The top five strategic priorities as identified by DASG in 2015 were:

1. A one stop shop of victim support services
2. Research and develop the evidence base for understanding of the local DA environment: needs analysis. To include an audit of provision for under 18s who have been subjected to DA and an improved response to and understanding of the DA of adults at risk
3. Development of effective legislation that holds perpetrators to account
4. The development of a Sexual Assault Referral Centre (complete)
5. The introduction of a LINX/Making Men programme

There are six working groups identified to deliver the workplan:

- Media and Communication
- Young people
- Training and Education
- Research and development
- Beyond Statutory Services
- Legal practice and legislation

This year the Domestic Abuse sub group has been revitalised thanks to refreshed membership and commitment from the group. Having felt a bit overwhelmed about how to operationalise the above strategy work plan the group opted to focus on two areas: data to focus on effectively managing performance and training and education.

SafeLives was commissioned to carry out a strategic needs assessment and a write up of a genogram in Jersey. The aims of the needs analysis (to cover both perpetrators and those experiencing abuse) are:

1. To understand:
 - i. the extent, characteristics and prevalence of domestic abuse in Jersey
 - ii. the efficacy and reach of current interventions especially in regard to

- iii. providing safety and preventing harm.
 - the efficacy and reach of current pathways especially in regard to providing safety and preventing harm.
2. To provide recommendations:
 - i. on what works with special regard to the Jersey context
 - ii. on the most effective and efficient use of limited resources

The genogram is an important complement to the needs analysis. It provides extra depth and a mapping of theoretical pathways against the lived experience of individuals who are exposed to interventions. It will allow an in depth examinations of barriers to accessing services. The analysis will go back three years and all agencies will be asked what contact they had with relevant individuals. The chosen focus of the genogram is determined in part by the initial findings of the needs analysis process.

Domestic Incidents

Reported incidents of domestic abuse saw a slight increase from 955 in 2016 to 995 in 2017. 328 of these incidents involved high risk parties.

Risk Levels:

High: 328 (33%)

Medium: 316 (31%)

Standard: 350 (35%)

Susan Devlin, Managing Director of Children's Services and Chair of Domestic Abuse sub group



Adults Policy, Procedures and Performance Sub Group

The Adults' Policy & Procedures Sub Group merged with the Adults' Performance Sub Group at the end of 2017 to form the Adults Performance, Policy and Procedures Sub Group. Terms of Reference and attendees have been reviewed. The group carries the responsibility on behalf of the Safeguarding Adults Partnership Board for monitoring the effectiveness of safeguarding practice for adults at risk throughout Jersey, working across voluntary, private sector and States of Jersey Services and monitors and reports upon performance data; it also develops and delivers an audit programme and monitors the implementation of recommendations. The role of the sub group is to agree and deliver an annual work programme that delivers the Board's Business Plan.

Key achievements

- The Prevention Strategy is being reviewed, with a view to establishing the role of the SAPB in supporting and encouraging prevention initiatives and in both ensuring and measuring the success of such programmes.
- The self-neglect procedures are being reviewed as a Task and Finish group jointly led by two members of this sub-group.
- More comprehensive and accurate/appropriate collection of critical Safeguarding Team data, associated with all safeguarding investigations. The aim of collection is to continually work to improve and refine the service

- The focus for 2017 has been consolidating data collection including practitioner experience and guided conversations with people who receive services; to facilitate their voice as central to service development and delivery. In 2018 this will be included in reporting.
- Completion of the recommendations from the Single Point of Referral Audit.
- Completion of the multi-agency audit to be presented to the Board.

Jo Poynter, Director of Operations, Community and Social Services and Chair of Adults Policy, Procedures and Performance sub group



Child Sexual Exploitation & Missing Persons Sub Group

It's been another busy and productive year for the CSE sub-group. A new operational CSE assessment process (MASE) was established in January 2017 and throughout the year considered 25 separate potential cases where intervention and action was discussed and agreed – often with parents and the young person.

In May 2017, following publication of the Jersey Independent Care Inquiry and support funding from Government, Jersey opened its first Sexual Assault Referral Centre (SARC) for both children and adults who have been subject to sexual assault. During the first 8 months of operation, the SARC supported over 50 victims of sexual assault.

A major education programme was delivered to 1500 young people and 400 professionals and parents in October 2017 called Chelsea's Choice – a hard hitting but impactful theatre company play focusing on CSE. Continuing to support potential victims of CSE, raise awareness and hold perpetrators to account remains our main focus throughout 2018.

Key achievements

- Delivery of Chelsea's Choice to 1500 children + 400 professionals & parents
- Established the new operational Multi-Agency Sexual Exploitation (MASE) assessment process
- Promoted CSE awareness through National Awareness Day on 18 March
- Produced new information material
- Sexual Assault Referral Centre opened in May 2017

Stewart Gull, Superintendent SoJ Police and CSE sub group Chair



Children's Performance Procedures and Audit Sub Group

The remit of the PPA sub group is to promote, produce and disseminate multi agency safeguarding procedures in relation to children. It is also responsible for establishing a performance framework (including carrying out audit), gathering and analysing performance data and identifying and evidencing outcomes to assess the effectiveness of safeguarding work with children.

The group is currently chaired by the Assistant Chief Probation Officer. Other members include representatives from the Children's Service, Police, Education, Family Nursing and Health Care and the Jersey Child Care Trust.

The past year saw the PPA undertake a multi-agency audit into the care provided to Looked After Children (LAC). The audit recognised a number of areas of good practice such as children receiving statutory visits by social workers in a timely fashion. A number of recommendations were made including the recording of information, distribution of minutes, appropriate escalation of cases and the importance of rigorous supervision. The PPA has developed an Action Plan to monitor progress and has already seen a number of recommendations being implemented such as the introduction of the new Children's Service single assessment framework and the fast tracking of Looked After Children for appropriate dental care. The PPA sub group recognises that the Children's Service is making progress in addressing other recommendations, assisted by the introduction of their new IT system. A number of other recommendations were later echoed by the Care Inquiry and are being pursued under this work stream.

A significant piece of work throughout 2017 has been the review and updating of all of the policies on the Safeguarding Board website. This is vital to ensure that practitioners and members of the public have access to accurate and relevant safeguarding information.

The sub group also undertook research and prepared a briefing paper about the PAUSE project. This is an initiative that works to support women who have experienced, or are at risk of, repeat removals of children from their care. This opportunity for women to address some of the problems and challenges they are facing has met with success in a number of UK pilot areas. The Safeguarding Board endorsed the paper presented by a member of the PPA and a working group has been set up to develop proposals.

The PPA is very grateful for the work of Ruth Le Gresley, Board Manager, and Shelley Regal, Practice Improvement Officer who have coordinated the group's work so ably.

Mike Cutland, Assistant Chief Probation Officer.

**Chair of Performance, Procedures and Audit Sub Group
(Children's)**

Early Help Project Sub Group (Children's)

The Background to Early Help

We know that the earlier we can help and support children and families, the less likely they are to become at risk of significant harm. To this end, the Early Help Approach was developed by the Safeguarding Children's Partnership Board's Sub Group and launched in October 2015. This holistic assessment and planning process is designed to identify, meet needs earlier and co-ordinate multi-agency support when needed for children, young people and families. This approach is not for use when social workers are involved or when a child may be at risk of significant harm.

Key Achievements

The Early Help approach is increasingly embedded in local practice in Jersey and it has been the role of the Early Help Subgroup to oversee and quality assure its ongoing implementation, while ensuring its relevance and relationship to other initiatives that are being introduced (e.g. Parentscope, The Jersey Practice Model, Early Intervention Family Support).

Performance Reporting and Quality Assurance

In 2017, 77 professionals attended Early Help training, while a further 18 bespoke sessions were delivered. Attendance remains multi-agency, cross sector with representation across the 0-19 years age range. A total of 256 notifications were received, which resulted in 146 assessments. Of these, 44 cases were stepped down from Children's Service, resulting in 26 Team Around the Child (TAC) plans, while 52 Children were signposted from MASH.

Early Intervention Family Support

Six family support workers were appointed in September 2017, who report directly to the Early Help manager. This new team offer early intervention support for families and children/ young people (0-19 years). All schools in Jersey have been allocated a family support worker, who provide a regular visiting service and with this the opportunity to discuss and agree suitable

requests for involvement. Initial feedback on this new team has been extremely positive. Following the introduction of the family support workers, Q4 saw a significant spike in the number of Early Help notifications received.

The Jersey Practice Model

The early help methodology will be embedded in The Jersey Practice Model (JPM), which has been in development since June 2017 following a multi-agency rapid pathway development workshop. The JPM aims to provide a whole system approach to supporting children and families and incorporates an awareness and understanding in the following:

- a common core of values and principles
- the importance of engaging with children, young people and parents/ carers and the practitioner qualities that help
- shared language and tools to support effective working together
- the "5 questions" and when to ask them
- resiliency and vulnerability factors
- the document *Understanding the Continuum of Children Needs*
- when a child's chronology of significant events would be useful and what to include in this
- 'My World Triangle' and how to explore this with children, young people and families
- sharing information appropriately
- the role and responsibilities of the members of the team around the child, including the Lead Worker

The JPM will continue to allow for performance reporting and the quality assurance of the Early Help approach.

Julian Radcliffe, Director - Inclusion and Early Intervention, Education Department and Early Help Sub Group Chair.



11. Update on 2017 plan and priorities



The 2017 business plan included 6 themes/priorities:

Theme 1

Strengthening the quality assurance role of the SPBs

Achieved:

- Multi-agency audit on Looked After Children
- Multi-agency audit on embedding of learning from Mr Benjamin SCR
- Increased collection of data across safeguarding
- Continued monitoring of SCR recommendations using tracker
- SCR learning event

Ongoing and still to complete:

- Safeguarding conversations
- Performance framework
- Staff surveys of frontline staff

Theme 2

Communication, Consultation and Participation

Achieved:

- Increased communication and awareness raising through Twitter, Facebook and other media platforms
- Guided conversations with adult subjects of safeguarding referrals
- Training evaluations
- Feedback from 800 students on CSE
- Safeguarding matters newsletter
- Safeguarding articles in Parish magazine
- Awareness raising on National CSE Day and Domestic Abuse/ White Ribbon Day

Ongoing and still to complete:

- Communications Calendar
- Investment in communications materials for internal and external use
- Feedback from children as service users

Theme 3

Streamline SPB business processes and support the development of SPB members

Achieved:

- Domestic Abuse sub group Terms of Reference and membership reviewed.
- Adult Performance sub group amalgamated with Adult Policy and Procedures sub group
- Conference on “Safeguarding Children in our Care”. Adult sector event on Capacity and Alcohol and Korsakoff syndrome. Children’s sector study day on Child Sexual Exploitation.

Ongoing and still to complete:

- Development day— professional challenge
- Review of training sub group to include strategic training needs analysis

Theme 4

Delivering the priorities of the Multi Agency Improvement Plan including focus on neglect, information sharing and supervision

Achieved:

- Delivery of specialist Level 3 training on neglect, emotional abuse and sexual abuse (children) and safeguarding investigations (adults).
- Renewed contract with Research in Practice
- Information sharing protocol and ISA written for audits and SCR’s
- Increased delivery of Child Protection Conference training
- Embedding of Early Help approach

Ongoing and still to complete:

- Supervision training (sch for 2018)
- CP conference audit (sch for 2018)
- Embedding of SCR recommendations

Theme 5

Continuing to support the development of multi-agency safeguarding adults practice

Achieved:

- Prevention strategy
- Review workshop of self neglect
- Level 3 training delivered on safeguarding investigations
- Audit of Mr Benjamin SCR recommendations
- New training developed on report writing
- Renewed contract with Research in Practice for Adults

Ongoing and still to complete:

- * Supervision training
- * Implementation of new Capacity law (mid-late 2018)

Theme 6

Responding to the relevant recommendations of the Independent Jersey Care inquiry

Achieved:

- On-going effective partnership response to ICJI recommendations
- ICJI funding secured for additional training budget for 2018 and additional FTE trainer from 2019
-

Ongoing and still to complete:

- On-going process of reviewing and completing recommendations







Colleagues from a number of agencies were recognised with awards, given in recognition of their considerable contribution towards safeguarding in Jersey. These are all colleagues who, in a number of different ways, have been outstanding in their commitment to safeguarding islanders.






12. SPBs Priorities & Business Plan for 2018



The 2018 business plan has 9 key priorities:

Priorities	
 <p>Updating of Serious Case Review procedures and tracker</p>	<p>Transition from current SCR tracker document to a composite action plan to theme recommendations and direct training needs.</p> <p>Reviewing of current procedures for Serious Case Reviews and other reviews undertaken by the Board.</p>
 <p>Development of Children’s and Adult’s Performance framework</p>	<p>Develop performance frameworks to enable the work of the boards to be outcome focussed and provide assurance and accountability.</p> <p>Enable the sub groups to monitor and review data sets effectively</p>
 <p>Delivery of Child Sexual Abuse strategy</p>	<p>Commencement of a two year strategy focussing on prevention, enablement to disclose abuse and awareness raising across Jersey</p>
 <p>Development of Adults safeguarding strategy</p>	<p>Develop a strategic plan that will include how the Board will seek to prevent abuse and neglect and how it will support and protect people with care and support needs at risk of abuse and neglect.</p>
 <p>Embedding and keeping up to date with new legislation both in Jersey (capacity, GDPR) and UK (Children Social Work Act 2017, Working Together 2018)</p>	<p>Ensure that policies and procedures are updated to reflect changes if necessary and that changes are embedded through training and communications.</p> <p>Assess impact and need to adapt processes in Jersey that are based on legislation and guidance from outside the island.</p>
 <p>On-going review of implementation of Care Inquiry recommendations</p>	<p>Continue to work in partnership to respond to , deliver and complete the recommendations of the Independent Care Inquiry to safeguard children across Jersey and prevent further abuse.</p>

Priorities	
 <p>Increase delivery of specialist training of Level 3 and 4 courses across all sectors</p>	<p>Development and upskilling of practitioners and professionals at levels 3 and 4 to increase confidence, knowledge and understanding when working with children, adults at risk and their families.</p>
 <p>Updating of Children’s and Adult procedures</p>	<p>Ensure the Children’s and Adults manuals and all relevant policies are updated and aligned to legislative and procedural changes implemented over 2018.</p>
 <p>Make improvements to the SPB website</p>	<p>The website needs updating and improving to maximise the quality and efficiency for users whether professionals or public, to give the most up to date information and ensure it is accessible to all.</p>

13. SPBs Finance report



Finance report

The Safeguarding Partnership Boards' annual budget for 2017 was £362,544. This was a small increase on 2016. The Safeguarding Partnership Boards' budget also had an additional £148,250 which is from the continued short term funding for the Multi Agency Improvement Plan (MAIP) which was agreed in 2016. The remaining MAIP funding has been requested to carry over to 2018/19 as a continuation of the two year plan.

The majority of the overall budget was allocated to staff costs and the Independent Chair.

The budget allocated to training for the year was £8,000 which was a decrease on 2016. Some additional training events were provided to which people paid a contribution to attend.

In 2017 £41,427 was spent in relation to Serious Case Reviews.

14. Contact us



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