

Safeguarding Partnership Board

*Working together to safeguard adults
and children in Jersey*



ANNUAL REPORT 2019

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FOREWORD BY SARAH ELLIOTT - PAN ISLAND INDEPENDENT CHAIR

This is my first Annual Report as the Pan Island Independent Chair for the Safeguarding Partnership Boards and I am delighted to report a successful past year of the partnership, making a positive difference to Jersey residents.

My predecessor, Glen Johnston, who established the Safeguarding Partnership some 7 years ago, built a firm foundation of effective partnership working which continues to be a key element of success in keeping children and adults safe. The Safeguarding Partnership has had a busy year delivering commitments in areas such as child sexual abuse and domestic abuse including the “*Would you know if you saw it*” public awareness campaign for Domestic Abuse. We also developed an Adult Safeguarding Plan with support to practitioners in recognising and responding to abuse of adults and a focus on “*Making Safeguarding Personal*”. We were pleased to pledge our support for the Government’s *Putting Children First* campaign with its commitments of improving the care and children’s rights which align with our role in safeguarding.

Working with the many charitable organisations across Jersey, the Safeguarding Partnership organised Information Days, bringing organisations and practitioners together to find creative solutions to meet the welfare and safety needs of islanders.

Confident, well trained and supported front line staff are critical to effective safeguarding and we were delighted to recognise these achievements at the Annual Safeguarding Awards.

All of the above would not be possible without the commitment, expertise and tireless work of our Board team and chairs of our Sub Groups who provide excellent leadership to drive improvements in our safeguarding work. I would like to thank the Board, practitioners and managers across all agencies for their energy, hard work and continuing support to ensure we have the best possible safeguarding arrangements for children, young people, their families and adults across Jersey.

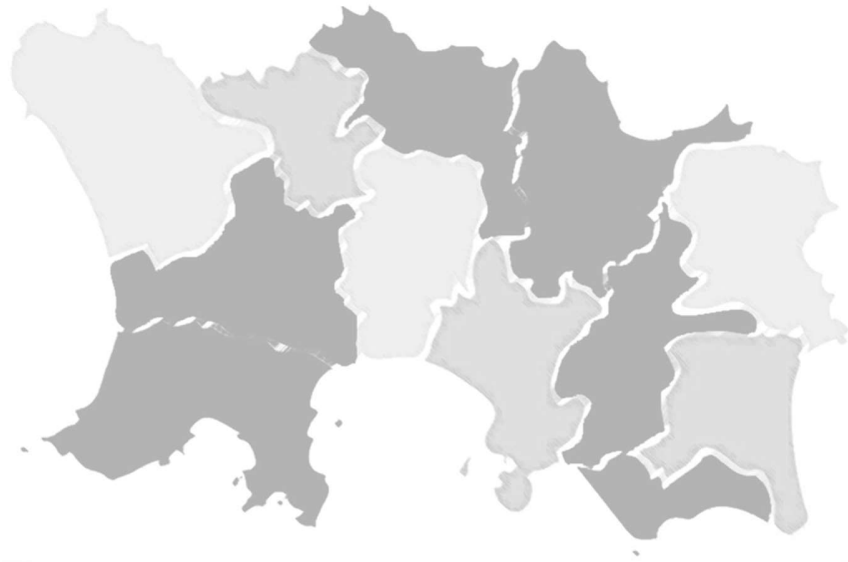


FUNCTIONS OF THE SPB

- ✓ **Co-ordinate** what is done by each organization participating in the boards for the purposes of safeguarding and promoting the welfare of children and adults in Jersey;
- ✓ **Promote** understanding of the need and means to protect children and adults from harm; and
- ✓ **Monitor** and ensure the effectiveness of the safeguarding systems that are in place both within and between organisations in Jersey



JERSEY AT A GLANCE...



In 2018, the total island population was 106,800 while the total adult population was 86,331.

In 2011, 66% of the total resident population were of working age. About a sixth (18%) were above working age and another sixth (17%) were below working age.

In 2011, 50% of the population were born in Jersey. In recent years the proportion arriving from Portugal / Madeira has fallen, whilst that from Poland has increased.

The population density of Jersey is approximately double that of England and about a quarter less than Guernsey.



Safeguarding Adults

- ✓ Development of an Adult Safeguarding Strategy
- ✓ Policy and procedures for adult safeguarding updated.
- ✓ Development of performance frameworks for adult safeguarding
- ✓ Delivery of multi-agency competency frameworks for adults
- ✓ Publication of a 3-year Domestic Abuse campaign "Would you know if you saw it?"
- ✓ Successful Communication Information days to build understanding of the range of organisations working in the field of safeguarding

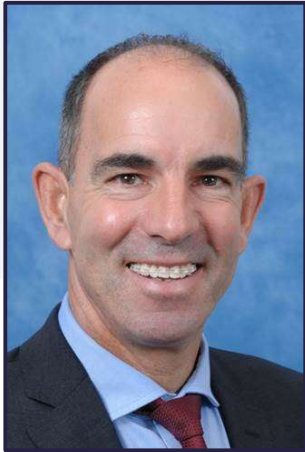
Safeguarding Children

- ✓ Delivery of the successful Pantosaurus campaign with the NSPCC including adapting the campaign for the Portuguese population
- ✓ Updating the CSE checklist and assessment tool.
- ✓ Publication of a 3-year Domestic Abuse campaign "Would you know if you saw it?"
- ✓ Delivery of multi-agency competency frameworks for children
- ✓ Successful Communication Information days to build understanding of the range of organisations working in the field of safeguarding
- ✓ Completion of an Early Help Audit
- ✓ Development of performance frameworks for children safeguarding
- ✓ Policy and procedures for safeguarding children updated

SUB-GROUPS

Domestic Abuse Sub-group

Chair - Chris Beechey



**Countering
domestic
abuse**

DCI CHRIS BEECHEY – CHAIR OF THE SPD DOMESTIC ABUSE SUB-GROUP



**Jersey Domestic Abuse
Support engaged with 202
victims and survivors from
2018 to 2019**



**Clients were supported for
an average of 5 months,
with over half receiving six
or more contacts with their
caseworker**



**100% of clients supported
with drug use saw an
improvement in their
wellbeing as a result**

A successful year for the Domestic Abuse Sub-Group during which a new three-year strategy was completed and launched. With the vision '*Jersey's Community is protected from Domestic Abuse, thereby helping to improve Islanders safety, well-being and mental and physical health*', the strategy has three key aims, Prevention, Protection and Provision with a clear set of outcomes and actions to be delivered over the lifetime of the plan.

Key elements of the first year's work have included the development of a generic pathway for the victims of Domestic Abuse, enhanced services for early intervention and training, a draft States of Jersey Domestic Abuse Policy and a wide variety of events and materials for increased awareness across all sectors. This culminated in a highly successful public campaign during November and early December with the strap-line '*Would you recognise it if you saw it*', a campaign that will be maintained and further enhanced over the life-time of the strategy.

Plans for 2020 include a wide range of enhancements to the victim and Domestic Abuse Hub at Dewberry House, increased training provision and support to all departments and partners and an increased focus on perpetrator provision and support across the Island. The latter focus will be supported by further implementation and analysis of a range of recent law and policy developments in this space, for example the Criminal Procedures and Bail Law's. Further support will also be provided by the sub-group to those considering the introduction of a new Domestic Abuse Law to the Island.

There was an excellent article in the Jersey Evening Post highlighting the excellent work this sub-group does.

2019 has been another busy and productive year for the work as part of this combined sub-group.

- We have continued to focus on the 24 work programmes identified and being developed through the 2018-2020 CSA/CSE Strategy and work plan. 10 of those work streams have been assessed as complete, whilst progress has been made against the remaining 14 with further work planned throughout 2020.
- The sub-group in partnership with the NSPCC continued to deliver key messages to islanders and children at various events throughout 2019 about keeping themselves safe through the medium of Pantosaurus who has been turning heads and it's estimated that around 8,000 islanders have been reached through the campaign so far, including 4,000 children. This work continues through the Education 'Keeping myself safe & well' sessions delivered to all primary school children.
- We have completed the bi-annual comprehensive problem profile of CSA & CSE here in Jersey - shared with all partners in order to better understand the nature of this crime here in Jersey.
- We again ran a highly successful annual (national) CSE awareness day on 18th March.
- Our CSE checklist & risk assessment has been reviewed & updated to assist all front-line professionals.
- Operationally, partners responded positively to 2 specific operations this year (August & December) where young people were identified as being at risk of CSE. Positive protective measures were taken and police enforcement action was also undertaken.

Joint CSE & CSA Sub-group

Chair - Stewart Gull



There was a total of
47 sexual offences
involving children
as victims in 2019



There was a total
of **630 reported**
missing children
episodes in the
year



A total of 35
children were the
subject of a child
sexual exploitation
concern in 2019



Policy, Performance and Audit Sub-Group (Children)

Chair - Susan Devlin



The monthly average of looked-after children in Jersey in 2019 was 85



The monthly average of children on the Child Protection Register was 100



205 children were registered on the Child Protection Register in 2019 due to neglect

The PPA sub group has been busy this year developing a performance framework for children for the board. This has been a significant piece of work across a number of different systems and working with colleagues to understand the data submitted. After 12 months of collecting the performance information the group ended the year refining what is collected in order to compile a short dashboard that the Board can review at its meetings. This work should conclude early in 2020.

The forthcoming repeal of Article 79 of the Children (Jersey) Law 2002 removes the defence of reasonable chastisement relating to the physical punishment of children - the sub group has developed a practice note for staff working with children and are developing a communications and public information campaign in advance of the implementation of the law which is likely in early spring. The sub group will monitor and respond to the implementation of the new legislation.

The independent audit of early help was published in 2019 with a plan for the recommendations to be taken forward as part of the early help design work, the Children's Services Improvement Plan within the overall governance of the Children's Strategic Partnership.

Future multi-agency priorities for audit will be agreed by the sub group and may include the appropriate use of legal measures and how we respond to neglect.

The Adults' Performance, Policy and Procedures Sub Group carries the responsibility on behalf of the Safeguarding Adults Partnership Board for monitoring the effectiveness of safeguarding practice for adults at risk throughout Jersey, working across voluntary, private sector and States of Jersey Services. It monitors and reports upon performance data, develops and delivers an audit programme and monitors the implementation of review recommendations in line with the Board's Business Plan. It is also responsible for all policies and procedures relating to safeguarding.

Key achievements

- Establishment of the CASP (Community Action Support Panel) which deals with complex safeguarding or safety issues for service users who may not be "eligible" for services or who are difficult to engage and are at risk
- The Prevention Strategy has been finalised.
- All the Safeguarding Adults Policies and Procedures have been reviewed in the last quarter of 2019, a major piece of work. These will be published on the SPB website early in 2020
- A set of Key Performance Indicators has been developed
- The first Adult Safeguarding Strategy has been co-produced and will be launched in early 2020
- A "Community Information Day" took place on 16 October 2019, facilitated by the SPB, for the public, service users and professionals
- An information sharing agreement was agreed to ensure compliance with GDPR. This was signed off by the SPB in July 2019
- Advocacy services are now in place for Learning Disability and Mental Health.

Policy, Performance and Procedures Sub-Group (Adults)

Chair - Helen Sargeant Dar



429 alerts were received by safeguarding adult team in 2019. 52% positively met threshold



Psychological abuse was the highest category of abuse (51 alerts), Self-neglect was the second-highest (43 alerts)



There were 159 high-risk MARAC cases in 2019. This is down 30% from 2018



Training Sub-Group

Chair - Dr Kate Wilson



The Jersey Safeguarding Partnership Board wants all workforces to be confident and competent when working to safeguard and protect children and adults at risk. To do this, individuals must understand their role in Safeguarding whatever their position within the workforce.

The provision of an annual work programme that delivers the Board's Business Plan has continued throughout 2019. The Training Sub-group has developed a competency framework for children and is developing a competency framework for adults.

The Training Sub-group has commissioned Research in Practice to assess the impact of training on practice within organisations. The SPB trainers are working with organisations to facilitate this process.

One recommendation from Research in Practice was to develop a designated professional's network, we are working on doing this as well as introducing further multiagency training for example lunch and learn sessions.

Going forward we hope to see learning more closely linked to the governance and oversight responsibilities of the Safeguarding Partnership board to ensure that recommendations from Serious Case Reviews area embedded into practice through timely and relevant training for leaders, managers, frontline practitioners and volunteers within all organisations.



There were 418 delegates for the foundation adult safeguarding training in 2019



Education was the most active sector with 254 delegates participating in training



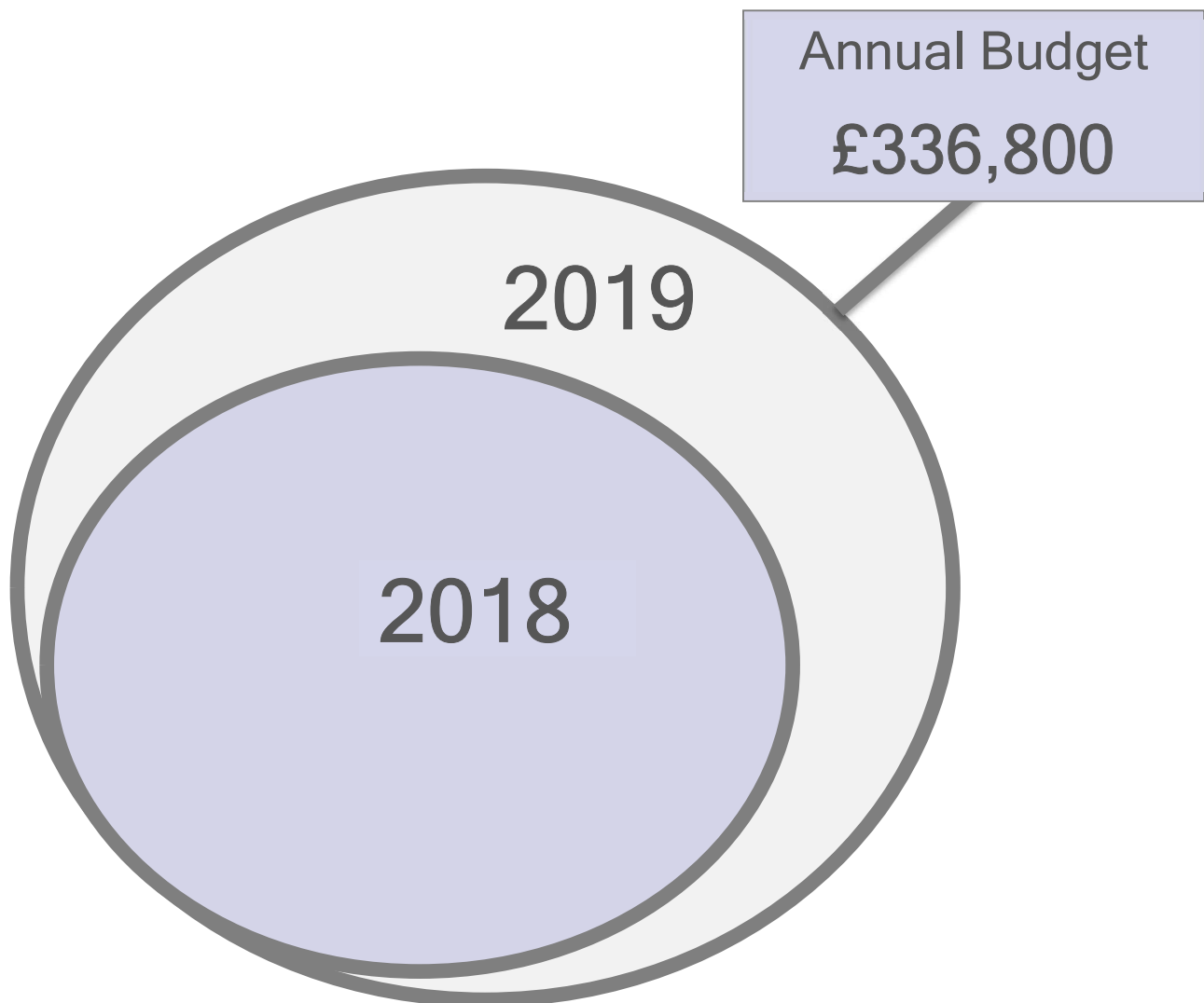
There were 772 delegates for children's safeguarding training in 2019

MEMBERSHIP AND ATTENDANCE

Glenys Johnston	Independent Chair (Jan-Aug)	3 out of 3
Sarah Elliott	Independent Chair (Sept - Dec)	2 out of 2
Rose Naylor (Vice Chair SAPB)	Chief Nurse	2 out of 5
Stewart Gull (Vice Chair SCPB)	SoJ Police/CSE/CSA Sub-Group Chair	5 out of 5
Bronwen Whittaker	FNHC (Jan-Jul)	2 out of 3
Christine Blackwood	Care Commission (Jan-Jul)	1 out of 2
John Hodge	Shelter Trust	0 out of 5
Chris Beechey	SoJ Police/DA Sub-Group Chair	4 out of 5
Jenny Querns	FNHC (Aug-Dec)	2 out of 2
Mike Cutland	Probation Service	4 out of 5
Nick Watkins	Prison Service	2 out of 5
Dr Peter Green	Designated Doctor	3 out of 5
Susan Walters	Designated Nurse (Jan-Jul)	1 out of 3
Pat Marius	Designated Nurse (Aug-Dec)	2 out of 2
Joao Camara	Honorary Police	0 out of 5
David Rose	Jersey Employment Trust	3 out of 5
Steve Jackson	Customer & Local Services	4 out of 5
Jo Poynter	Health & Community Services	1 out of 2
Fiona Vacher	Jersey Child Care Trust	4 out of 5
Jacky Moon	NSPCC	3 out of 5
Julian Radcliffe	CYPES (Education)	3 out of 3
Mark Capern	CYPES (Jersey Youth Service)	2 out of 5
Susan Devlin	CYPES/PPA Sub Group Chair	2 out of 5
Dr Kate Wilson/Dr Penny Le Bas	Names GP's - Children and Adults	5 out of 5
Helen Sargeant Dar (Mar-Dec)	Adult Social Care	4 out of 4
Mark Owers (Nov-Dec)	CYPES	1 out of 1

Associate Members	
Sarah Brace	Legal Advisor
Andrew Heaven	Strategic Policy, Planning & Performance
Richard Jouault	Strategic Housing Unit
Andy Allen	Customs & Immigration
Rob Sainsbury	Health and Community Services
Susan Turnbull	Medical Officer of Health/CDOP Chair

ANNUAL BUDGET



Annual Budget

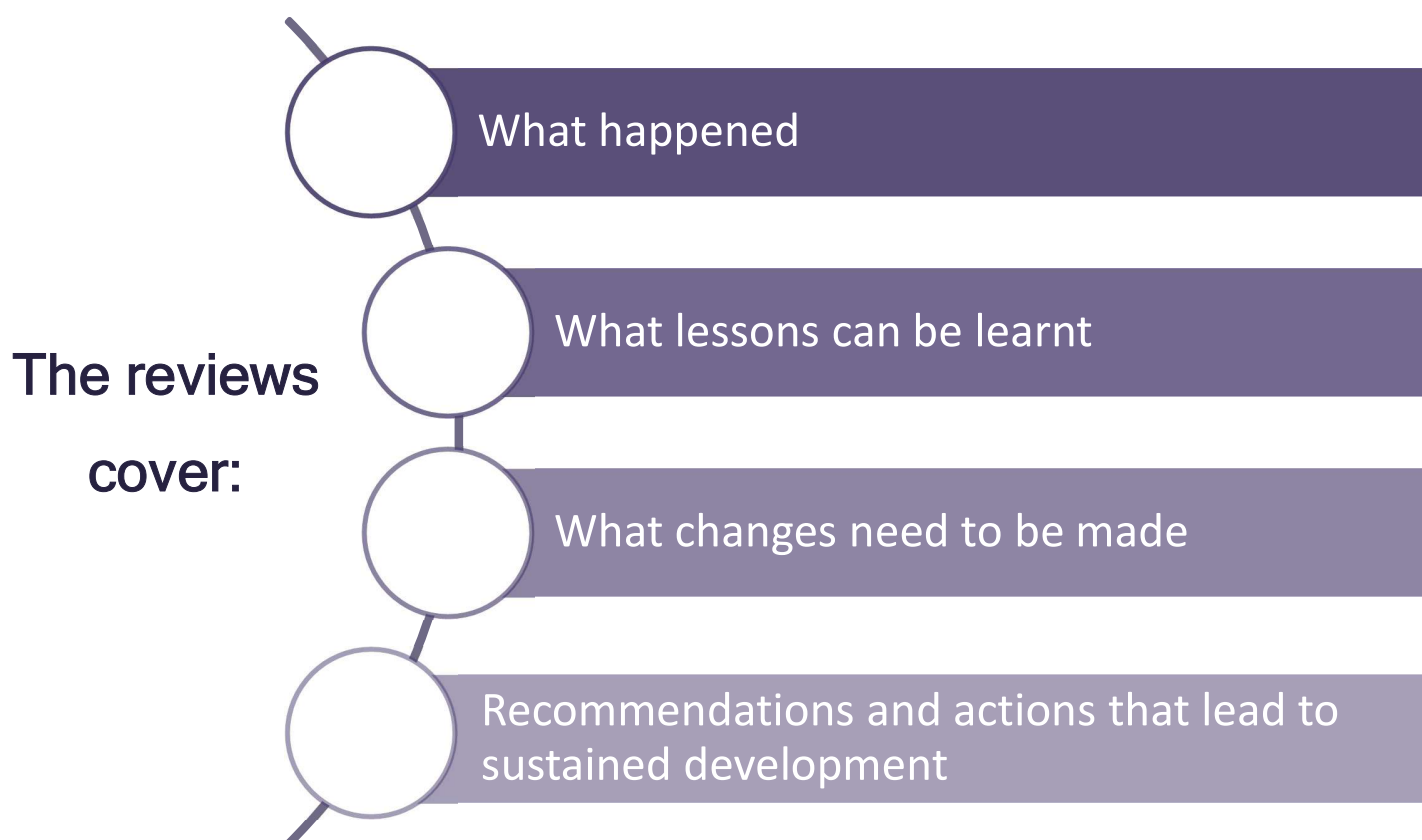
The Safeguarding Partnership Boards' annual budget for 2019 was £336,800. This was a small increase on 2018. The majority of the overall budget was allocated to staff costs and the Independent Chair.

SERIOUS CASE REVIEWS

Serious Case Reviews are conducted to identify ways that professionals from all agencies can continue to improve the way they work together to safeguard children and vulnerable adults. The Safeguarding Partnership Boards are responsible for ensuring that these actions are implemented.

In 2019, 5 Serious Case Reviews were commissioned.

In 2019, one Serious Case Review was completed and a learning summary was published. This can be found on the Safeguarding Partnership Board's website. The remaining serious case reviews are due to be completed in the first quarter of 2020.



Training Course Titles

Children's Courses Offered by SPB

- Foundation Training
- Effective recording and Information Sharing
- Continuum of Need
- Professional Networking
- Essential Safeguarding Knowledge and Skills
- Child Sexual Exploitation
- Emotional Abuse and Neglect
- Designated leads
- Understanding Mental Health in Adolescents
- Working with Families Perceived as 'Resistant' and 'Challenging' workshop
- Adolescent Neglect
- Confident Practice and Cultural Diversity
- Developing Professional Curiosity
- Child Protection Case Conference
- Child Sexual Abuse
- Advanced Practitioner
- Introduction to Children who Display Harmful Sexual Behaviours
- What Makes an Effective MASH Enquiry

Adult Courses offered by

Safeguarding Partnership Board

- Foundation Safeguarding
- Community Information Day
- Effective recording and Information Sharing
- Essential Safeguarding Knowledge and Skills
- Getting an Outcomes Approach
- Working Preventively in Adult Social Care
- Designated Leads
- Supporting Strengths Based Practice in Adult Social Care
- Supporting Managers to Promote Risk Enablement Within Teams
- What makes a good alert for adult protection?
- Learning from Serious Case Reviews

Courses for Both Adults and Children.

- Sexual Offences (Jersey) Law 2018
- Supervision Workshops
- Protecting Families from Domestic Abuse
- Train the Trainer

TRAINING STATISTICS FOR 2019

- 418 delegates participated in adult foundation training. This is down from 797 delegates in 2018, possibly due to Jersey charities offering training in 2018 but not 2019 due to lack of funding
- Customer and Local Services, charities and private organisations made up the majority of participants
- There was a reduction in Health and Adult Community Services' participation due to Health delivering their own safeguarding training
- Education was the most active sector with 254 delegates.
- In 2019, a total of 1154 delegates were trained. This is up from 1018 delegates trained in 2018.
- Pool trainers delivered children's foundation safeguarding training to 638 delegates, down from 1233 delegates in 2018. This is possibly due to Jersey charities offering training in 2018 but not 2019 due to lack of funding
- In the multiagency arena there were 772 delegates for children's safeguarding training. This was up from 579 delegates in 2018, possibly due to additional funding from IJCI.
- There were 270 adult training delegates in 2019, up from 206 in 2018.

Looking ahead...

Overall numbers should increase in 2020 due to the offer of Bite Size training.

TRAINING FEEDBACK

"Great to take part in a case conference - it gave me a real insight."

"Course leaders were very knowledgeable and good at presenting."

"Great use of exercises and very engaging. Thank you."

"The opportunity to roleplay a case conference was very beneficial."

"Scenario based activity was relevant and very useful, tool easy to use, would be user-friendly with children and adults."

"Really relaxed environment - very informative."

Very informative training and very useful to liaise with other agencies."

"Brings clarity to the referral system."

"Thank you! One of the most valuable courses I have been on in a long while."



Priorities for Addressing Safeguarding Needs and Risks In 2020:

Children

- Participate in a joint programme with the NSPCC and Guernsey in the use of a **harmful sexual behaviours framework**
- Develop a neglect framework for children, young people, vulnerable adults and older people.
- Complete delivery of **CSA Strategy** including working with Dewberry House to develop a Children's House model.
- Roll out "**Karen's Story**" by Love Theatre across schools
- **Broaden the focus of child sexual exploitation** to wider aspects of child exploitation
- Delivery of year 2 of the **Domestic Abuse Strategy** which includes addressing the needs and risks for parents and children
- Develop understanding and excellence in **transitional safeguarding**.

Adults

- Implementation of the ***Making Safeguarding Personal*** programme
- Develop understanding of **safeguarding needs of vulnerable adults** including those with long term mental illness and /or disability
- Foster an approach of **whole family working** and exploring an **early help offer for vulnerable adults**.

Priorities for strengthening engagement

- Map the picture of engagement across Jersey to **maximise opportunities for collaboration**
- Develop a **Communications and Engagement Plan** to include the Board's approach to engagement of children, young people and adults at risk with an emphasis of hearing the voices of underrepresented groups and individuals
- **Strengthen links** with others leading on engagement work including the Children's Commissioner
- Development of a **social media** platform, website and an app to strengthen accessibility and the profile of the Safeguarding Partnerships
- Develop work with the **Clusters** to ensure involvement of relevant voluntary sector groups with an emphasis of hearing the voice of those that are not always heard including people with dementia, a learning disability and or long-term mental illness.

Priorities for strengthening understanding of practice challenges and line of sight to practitioners

- Develop a more positive approach to improving practice through **peer review/ co-working**
- Develop a **Designated Leads network**
- Further develop **support for supervision** based on model of reflective/restorative practice

- Provide regular opportunities to **listen directly to practitioners** as part of the Learning and Improvement Framework. The forthcoming presentation by the Bexley Learning Hub offers a model for doing this

Priorities for strengthening accountability

- **Develop a values/behaviours statement** and 360-degree **feedback mechanism** for the Board
- Develop a **Board Assurance Framework** to include accountability for use of government funded programmes
- Develop a **Quality Assurance Framework** with updated performance frameworks, approach to peer review, audit, service user engagement and line of sight to practitioners
- Develop mechanisms for **measuring the impact of safeguarding training**
- Bring greater visibility to audits conducted by individual organisations and commission relevant **multi-agency safeguarding audits**
- Collaborate with relevant partners in **research and evaluation** opportunities.

COMMUNITY AND CAMPAIGN WORK



Domestic Abuse Campaign

A campaign to help break the cycle of domestic abuse was rolled out in Jersey this year with the tagline 'Would you know it if you saw it?' to highlight behaviours that were not usually associated with domestic abuse including financial, emotional and sexual abuse. This tied in with the national '16 Days of Action Against Domestic Violence' campaign and with the support of the SBP Domestic Abuse Subgroup and partner agencies. Raising awareness through this campaign is all part of the subgroup's 3-year strategic plan to reduce the number incidents of domestic abuse across the island.

Pantosaurus Campaign

The PANTS campaign was launched nationally by the NSPCC in July 2013 and supported by the SPB. The aim of the campaign was to encourage parents to talk to their children about keeping safe from sexual abuse and to build their confidence to do so by encouraging them to seek out NSPCC's help and guidance in the form of the 'Underwear Rule'. The campaign included a Pantosaurus appearance at the National CSE day, Battle of Flowers, Christmas Light switch on and many other events throughout the year. Training for multi-agency professionals, workshops and close partnership working with education also formed part of the campaign. The campaign ended in July 2019 with an event at Jump Jersey at Les Ormes to celebrate the campaign's achievements and embed the campaign's legacy across Jersey.





FINAL COMMENTS

The Annual Report summarises a range of activities of the Safeguarding Partnership Board but can't possibly reflect all of the excellent safeguarding practice that takes place through individuals and organisations on a daily basis.

The safeguarding agenda for children, families and vulnerable adults is constantly evolving and the Safeguarding Partnership needs to lead and shape multi-agency safeguarding arrangements so they can continue to meet the needs of islanders.

Improving the way we listen to the voice of people who feel at risk or have been harmed along with hearing the challenges of front line staff will ensure our safeguarding arrangements are responding to current and emerging needs.

I look forward to working with the Safeguarding Partnership as we continue to learn together to further strengthen multi-agency safeguarding in 2020 and beyond.



Sarah Elliott, Pan-Island Independent Chair