Guidance for Escalation Process

The SPB provides a Guidance Pathway, which defines different processes practitioners can use and gives guidance on which process to use when. Island services have existing guidance on the best practice methods of working together and there are plans for Jersey to have its own Working Together document.



Understanding each element of the pathways

Some cases despite best effort present with drift, delay, do not progress. SPB have created guidance to help effectively achieve better outcomes. Each process stands alone or progresses until outcomes improve for the people at the centre or our multi agency working

Baseline multi agency case management

Every day working together can be complex but following best practice the person or people at the centre of a case needs are met through collaborative interagency working, cases progress predictably, families present with improved outcomes and staff have a sense of job satisfaction. Meetings such as Early Help, strategy meetings, Adult Safeguarding Enquiry and MDT, CIN/CP, MARAC etc follow expected process.

Reflective Supervision

Reflective Supervision is a thinking space for staff (individually or in a group within a single agency), to reflect on a case complexity, receive personal support and through reflection develop evidence based solutions with the aim to improve outcomes.

Community Adult Support Panel: The Community Adult Support Panel (CASP) is a meeting where information is shared on the high risk/complex cases between representatives of the local authority, local police, mental health services, housing practitioners, safeguarding advisors and other specialists from the statutory and voluntary sectors.

The main focus of the CASP is to manage the risk to the individual, but in doing so it will also consider other persons affected and manage the behaviour of any perpetrator. The panel will advise on the best approach to manage the overall risk to the person/community at large and on effective safety planning strategies.

Escalation

Fresh Look: To provide practitioners with a procedure that provides an alternative high level overview pathway for child and adult cases that are deemed either 'stuck' or where the needs of the person at risk are not being met via existing pathways. When other avenues have been exhausted. Level of seniority. Evidence of other channels being exhausted. Unless there is risk to life. Hierarchy from MDT-CASP-Fresh Look for adults and the same for children Meaning there is another option?

Resolving Professional Differences Policy: intended for resolving professional differences in relation to the safeguarding needs of children or adults.

