

REPORTING AN ADULT SAFEGUARDING CONCERN

What does adult safeguarding mean?

Safeguarding means protecting an adult's right to live in safety, free from abuse & neglect. It is about people & organisations working together to prevent & stop both the risks and experience of abuse or neglect. At the same time, it is about promoting human rights & making sure that the adult's wellbeing is promoted by having regard to their views, wishes, feelings & beliefs in deciding on any action.

Who are we trying to help?

Adults with care & support needs may be unable to protect themselves from abuse. An adult with care & support needs may be a person with a learning or physical disability or sensory impairment, someone with mental health needs, a long-term health condition, someone who misuses alcohol or substances to the extent that it affects their ability to manage their daily life or someone who lacks capacity.

Where can I find further information?

The SPB's website contains useful information to help you understand your role and responsibilities for safeguarding - www.safeguarding.je Jersey's Multi-Agency Adult Safeguarding Policy and Procedures Manual is available at www.proceduresonline.com/jersey/adults/# The SPB has a range of training courses to support you. These are free and bookable via the website.



Raising a safeguarding concern

The adult should be involved in the process throughout: "nothing about me, without me." Talk to the person about their wishes, the risks, and their desired outcomes. Members of the public should contact the Safeguarding Adults Team (SAT) on 444440 if a person with care and support needs may be or is being abused and neglected and is unable to protect themselves because of their care and support needs. Professionals should complete the [Raising a Safeguarding Concern \(Adults\) form](#) and email it to SPOR@gov.je with the heading Safeguarding. To report a crime, call the Police on 612612 or in an emergency, 999. Remember to 'think family' if there is a child at risk of harm and call the Children & Families Hub on 519000.

What happens next?

Everyone is different and will need different support or advice depending on their situation. The SAT will work to ensure that an adult at risk of abuse receives the help and support they need to act on their own behalf, to make choices and to retain control over their life. The approach is about promoting human rights, reducing the risk of harm and promoting well-being.

What will the SAT do?

The SAT will make enquiries, or ask other agencies to make enquiries, to help decide what action might be needed, if any. The SAT will seek to put the person at the centre of the process and to be in control of decisions about their life.

How do I consider informed consent?

You must consider if the adult can give informed consent to any safeguarding enquiry. In cases where the adult does not wish to cooperate with an enquiry or rejects any proposed safeguarding measures, genuine attempts will be made to negotiate and try to find areas of possible agreement. An enquiry is not dependent on consent of the adult once it has been established that they are at risk of abuse. Valid consent must be: **informed** (the person has appropriate information), **capacitous** (the person has decision-making ability) and **voluntary** (free from coercion or undue influence). Consent can be overridden where there is a risk to others or a duty of care to intervene. See [Information Sharing \(proceduresonline.com\)](#) for more information.