

ANNUAL REPORT 2021



**Working together to
safeguard adults and
children in Jersey**



Safeguarding
Partnership
Board

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FOREWORD BY SARAH ELLIOTT - INDEPENDENT CHAIR



I am delighted to provide the Annual Report of the Safeguarding Partnership Board (SPB) for 2021 which has been a busy and challenging year as we learned to live with COVID, and services continued to adapt to meeting the changing needs of islanders.

Over the year, the SPB has continued to lead a full work programme to improve outcomes for islanders including building a culture of person-centred support for vulnerable adults through the Making Safeguarding Personal programme which was identified as a priority in previous safeguarding reviews.

With a refresh of the Children's Law in Jersey and other key policy developments in the States, a series of Leadership Roundtable events have enabled strategic leaders to engage in shaping the future of safeguarding arrangements across the island.

2021 saw the publication of Jersey's first Domestic Homicide Review which was commissioned by the SPB following the tragic killing of "Pamela". The learning from the review has directly influenced the proposed Jersey Domestic Abuse Law and refresh of the Domestic Abuse Strategy.

Quality Assurance continues to be a key priority for the SPB and in addition to regularly reviewing the effectiveness of the multi-agency safeguarding arrangements through data analysis and audits, the SPB undertook an assurance review following allegations of sexism and sexual harassment at Jersey College for Girls. This shone a light on how we all need to play our part in supporting children and young people in keeping safe and tackling unhealthy cultures.

Over the course of 2021, we welcomed a new Board Manager to our SPB business team who have continued to work hard and draw on evidence-based approaches to support agencies with their safeguarding work for which I am incredibly grateful.

I would also like to thank the SPB Board, practitioners and managers across all agencies for their energy, hard work and continuing support to ensure we have the best possible safeguarding arrangements for children, young people, families and vulnerable adults in Jersey.

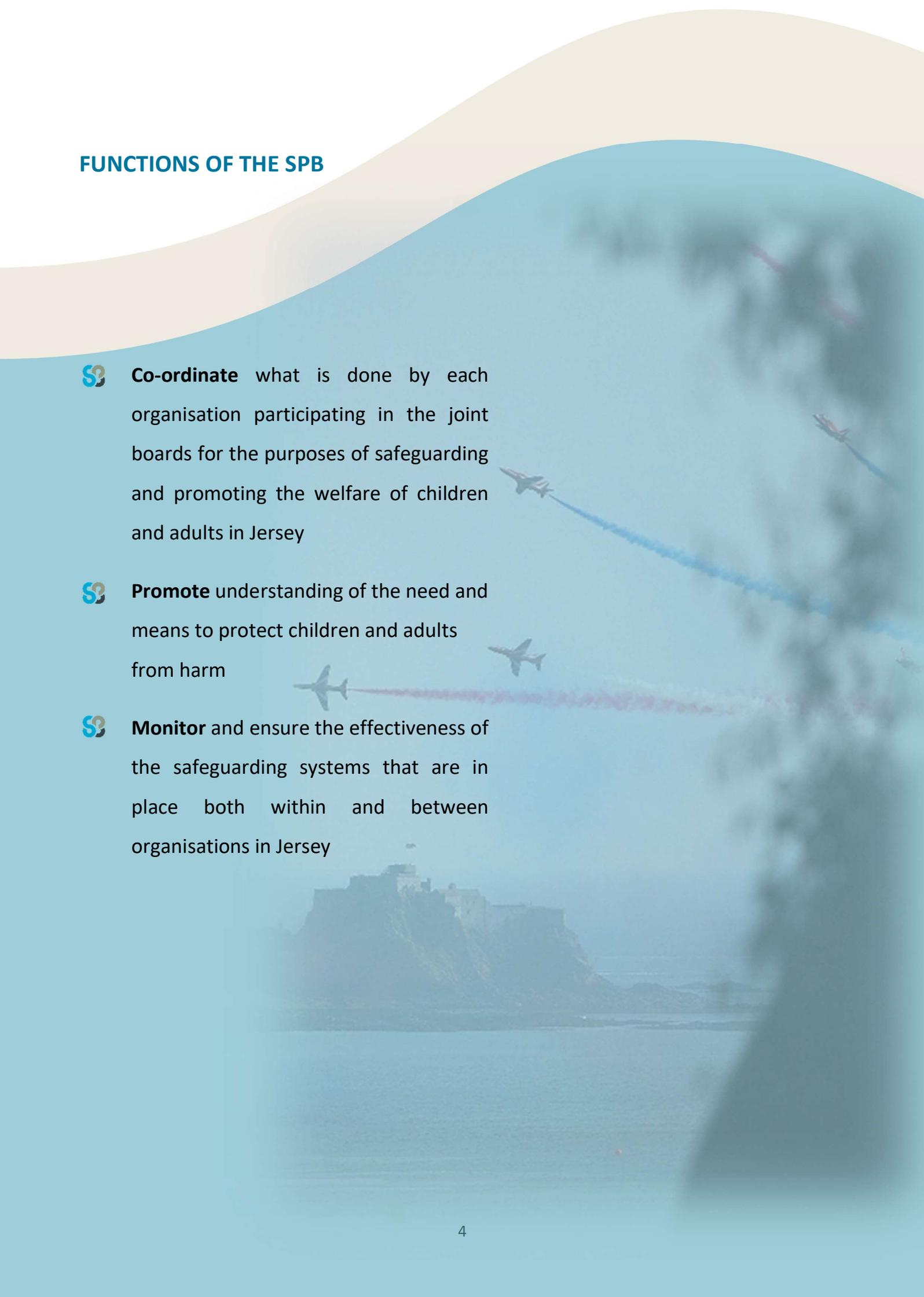
Moving into 2022, we already have many important work streams underway including implementation of the newly published Child Neglect Strategy and the launch of the Child Sexual Abuse and Child Exploitation Strategies. We are also looking forward to our first in person Safeguarding Conference for practitioners and third sector organisations since the pandemic and will be welcoming keynote speakers on the subject of Making Safeguarding Personal.

JERSEY AT A GLANCE



Data via [2021 census results \(gov.je\)](https://gov.je)

FUNCTIONS OF THE SPB

- 
- Co-ordinate** what is done by each organisation participating in the joint boards for the purposes of safeguarding and promoting the welfare of children and adults in Jersey
 - Promote** understanding of the need and means to protect children and adults from harm
 - Monitor** and ensure the effectiveness of the safeguarding systems that are in place both within and between organisations in Jersey

2021 ACHIEVEMENTS

**Continued engagement
with third sector
organisations**

**Outcome focused
performance data
framework embedded**

**Leadership Roundtables
to engage strategic
leaders in shaping future
safeguarding
arrangements for Jersey**

**Completed Jersey's first
Domestic Homicide
Review**

**Continued roll out of
Making Safeguarding
Personal Programme**

**Multi-Agency Workshop
on Transitional
Safeguarding –
Supporting Adolescents
into Adulthood**

**Framework for Pan
Channel Island working
implemented**

**Child Neglect Strategy
completed**

**Reports completed
for assurance on
Safeguarding in
Education & Tackling
Sexual Harassment and
Abuse in schools**

QUALITY ASSURANCE

Adults

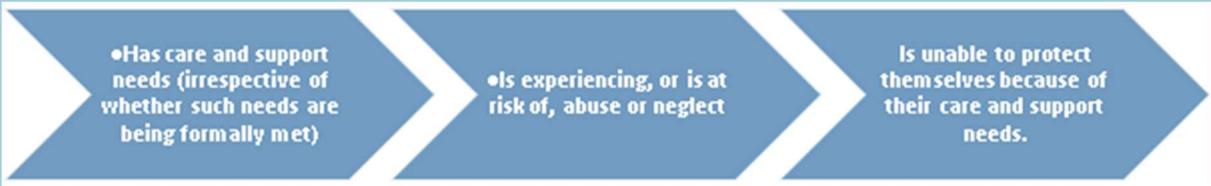
Number of Safeguarding Cases by Quarter - 2021

The number of enquiries, concerns and requests for advice coming through to the Safeguarding Adults Team (SAT) have risen in the last three years.

The numbers rose from 405 alerts in 2019 to 464 in 2020 and rising to 515 in 2021.

The SAT team continue to screen all referrals into the service and offer a duty service for advice and support for individuals and professionals across the island.

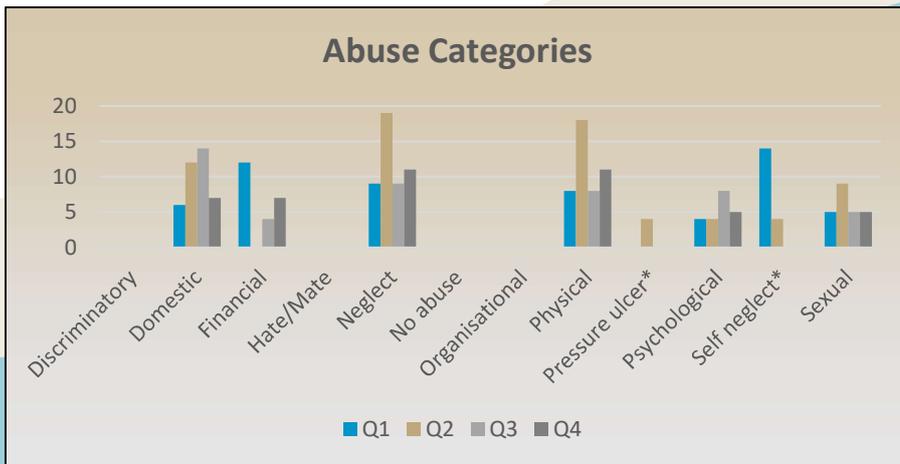
In 2021, the 515 concerns that came through to the team included all 242 cases that met the criteria in the safeguarding policy.



There were a large number of cases that did not meet the criteria. For most of these, there was no form of abuse present but other issues of concern were prevalent. Many other cases required preventative work, especially in the area of self-neglect where Health and Community Services often undertook assessments of need and joint visits with partner agencies.

The SAT are currently reviewing roles and responsibilities of the team and looking at operational practice to ensure best practice is in place with regard to the 6 principles of safeguarding and making safeguarding personal.

Abuse Categories - 2021



Evidence from UK local authorities have found that prevalence of different types of abuse has not changed considerably during the pandemic, although there is some limited evidence in the data that psychological abuse, domestic abuse and self-neglect have risen during this time. UK councils have reported increased complexity and risks in abuse types has increased which has been paralleled locally in Jersey.

In 2021, in Jersey neglect and acts of omission was the highest category of abuse in safeguarding referrals and reflects a similar picture in the UK.

After referrals for neglect, physical and domestic abuse were the second and third highest categories in Jersey in 2021.

2021 also showed that domestic abuse as a major factor in adult safeguarding referrals. Such cases are often complex and may involve referrals to an Independent Domestic Violence Advisor (IDVA) for investigation, sometimes leading to a Multi-agency Risk Assessment Conference (MARAC).

The figures are similar to 2020, where the highest categories of abuse in Jersey were joint neglect and financial abuse, with domestic abuse coming third.

In 2019 the highest category of abuse was neglect and financial and physical abuse.

Jersey experienced a period of lockdown in March 2020 similar to the UK. There was a sharp decline in referrals for that quarter, but by 2021 the figures had picked up again. Due to lockdown regulations, many safeguarding concerns have been reported to adult social care services later than prior to the pandemic. This has been the case for particular types of abuse, such domestic abuse and self-neglect, where lockdowns have increased the isolation of those experiencing abuse.

Perhaps unsurprisingly, the COVID-19 pandemic saw a notable increase in concerns where the risk was located in the individual's own home. The prevalence of this location of abuse has decreased slightly since the start of 2021 but remains higher than in pre-pandemic levels. Correspondingly, the pandemic saw relatively fewer concern enquiries with risk located in a residential or nursing care home

In the latter half of 2021, the SAT saw a decline in the number of pressure care referrals made to the team following the implementation of the island wide Pressure Ulcer Policy. This may be due to the new policy requiring a safeguarding screening process by a clinician prior to a concern being submitted to SAT.

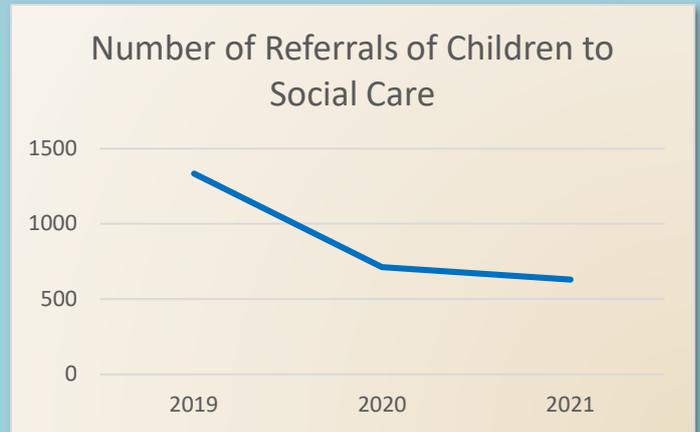
Children

Data via: [Jersey Performance Framework](#)

Number of Referrals of Children to Social Care in 2021 - 631

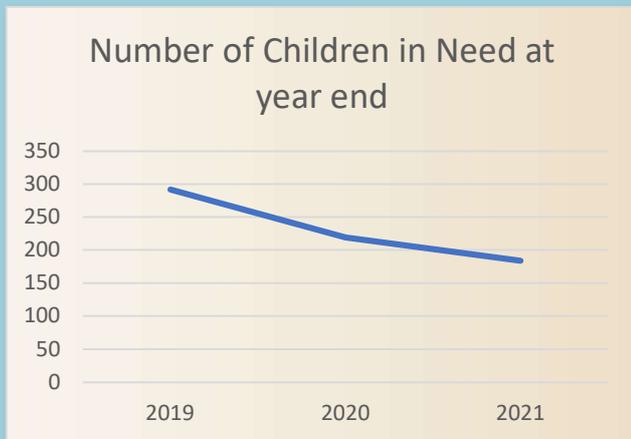
Professionals and members of the public with concerns about children or young people can contact the Children & Families Hub. Professionals will consider the information available and if it's felt that a family need social work support, they will be referred to Children's Social Care. This indicator counts the number of referrals to Children's Social Care.

The implementation of the Children and Families Hub in 2020, and the development of Early Help, has meant that more families are receiving the right help at the right time. Consequently, the number of referrals to Children's Social Care has reduced and Social Workers are able to focus on those families that need their support the most. Our re-referral rate has reduced as thresholds are applied more consistently across the continuum of need.



Number of Children in Need at year end - 184

Children In Need require services and support in order to have the same health and development opportunities as other children. Their needs may have been identified in a social care assessment, or they may receive support because they have a disability. This indicator provides a snapshot of the number of Children in Need Plans on 31st December of each year.

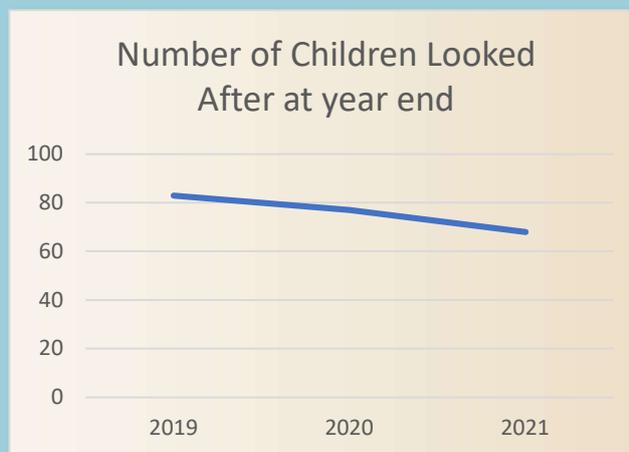


The number of children with a Child In Need Plan in December 2021 was 184. This number has reduced from 292 at the end of 2019. Early Help services have developed over the last two years, and a number of Children In Need are now supported more appropriately by Early Help. The Assessment and Support Team was introduced in Children's Social Care in 2020. This enhanced focus on identifying and assessing need, has strengthened our response to referrals and will also have contributed to the reduction in the number of Children supported with Child in Need plans.

Number of Children Looked After at year end - 68

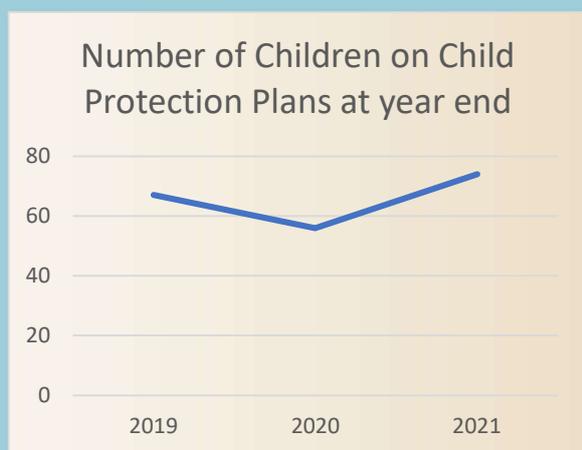
Children Looked After is the term used to describe children and young people who are in the care of the Minister, and they are looked after by Children's Social Care Services. Children in care are supported by social workers, residential care workers and/or foster carers. This indicator provides a snapshot of the number of 'Children Looked After' on 31st December each year.

Numbers continue to reduce, with 68 children looked after at the end of 2021, of whom 18 were in off-island placements. Most of the children living off-island are in long term foster placements (some with family or friends), or specialist residential homes. Jersey's rate of Children Looked After is low, with 33 out of every 10,000 children in Jersey looked after at the end of 2021, compared with 67 per 10000 children in England.



Number of Children on Child Protection Plans at year end - 74

Where children and young people are considered to be at risk of "significant harm" from emotional, physical, sexual abuse or neglect, a Child Protection Plan is created to make sure all those who work with the family are clear about what actions need to be taken and by whom, to improve the safety and protection of children. This indicator provides a snapshot of the number of children who have Child Protection Plans on 31st December each year.



The number of children on Child Protection Plans has been stable over the past two years, with thresholds being applied more consistently. There was a slight increase in the second half of 2021, but the numbers remain within the normal range. Data tells us that Jersey's rate of Child Protection Plans is low, with 36 out of every 10,000 children in Jersey being on Child Protection Plans at the end of 2021, compared with 41 per 10000 children in England.

SUBGROUPS

Domestic Abuse: Chair – Alison Fossey



2021 was a significant year for the Domestic Abuse Subgroup with the publication of the first Domestic Homicide Review in Jersey. This was a reminder of the significant harm and terrible loss of life that can result from these crimes. The review identified nine learning points and although much of the work commenced immediately, the learning has heavily influenced and been incorporated into the new Domestic Abuse Strategy. The strategy is based on a layered prevention model and focuses on 3 priorities:

- Changing Attitudes
- Prevention and Early help
- Supporting Victims & Pursuing Perpetrators

1,151 recorded domestic abuse incidents and 431 domestic abuse crimes in 2021

The number of children with domestic abuse identified that led to a referral to Childrens' Social Care in 2021 was 71

2021 also saw the drafting of the new Domestic Abuse Law which will be laid before the States early in 2022. The new law creates offences of domestic abuse and coercive controlling behaviour. It also provides for the making of Domestic Abuse Protection Orders in addition to notification requirements for those who are convicted of domestic abuse. This will be an important piece of legislation which will give the police clearly defined offences to investigate in the relentless pursuit of perpetrators as well as preventative orders to protect victims.

2021 saw a further 8% decline in domestic abuse crimes reported to the police. The detection rate was 35%, however, the proportion of victims who would not support a complaint remained stubbornly high at 59%. This is a challenge for us all. If victims don't have confidence in the Criminal Justice System, then offenders go unpunished, and we fail to prevent further crimes.

It is incumbent upon our community and all professionals to recognise domestic abuse and to ensure victims are supported to seek advice and help. This is a key strand of the new strategy as well as an increased focus on pursuing all possible lines of evidence to secure a "victimless prosecution" where necessary.

Child Sexual Abuse and Exploitation: Chair – Pat Marius

Since taking over the chair of the Child Sexual Abuse / Child Sexual Exploitation (CSA/CSE) Subgroup from Stewart Gull, I have had an opportunity to build on the work he successfully led. There have been a few changes to the Subgroup, firstly the name of the group changed to Child Sexual Abuse and Exploitation, this was to ensure the criminal element of child exploitation was incorporated to include the prevention of wider harm to young people, disruption of criminal activity and ensuring perpetrators are brought to justice. The Terms of Reference were also reviewed to include young people for the first time. The aspiration is for children and young people to use whichever method of communication they choose, using language they understand, and we want those in leadership roles to work with them, so their voices are heard and their messages influence and shape their services.

The subgroup has two major work streams running concurrently. We have the Missing Children Audit and Review, which was commissioned following the Jersey Care Commissioner's report regarding children's care homes. This work will provide assurances around the effectiveness of multi-agency arrangements to prevent and follow up children who go missing.

We have also commissioned work to complete the next Child Sexual Abuse and Exploitation Strategy. The strategy incorporates understanding the prevalence of these harms and abuse in Jersey, mapping of services, partnership working and young people engagement. The "You Couldn't Avoid It" report published by the Safeguarding Partnership in 2021 was a harrowing read for everyone; it highlighted the absolute need to break down barriers and work collectively to change what is a worldwide global issue and put an end to misogynistic views and attitudes. Our strategy will have a focus on this and will also address the findings from the Harmful Sexual Behaviours audit. These two workstreams are due for completion in 2022.

So, what have we got to look forward to:

1. The CSA & E strategy will be launched in July 2022
2. Feedback from the Missing Children Review
3. Continue to provide opportunities to hear the voices and experiences of children and young people
4. Continue to learn from audits
5. Pantosaurus is back!



**51 CSE Risk
Assessments completed
in 2021**

**2021 saw 908 Missing
Person reported -
accounting for a total of
101 children**

Quality & Assurance Children: Chair – Jo Driver



Throughout 2021, the Quality and Assurance Children's Sub-Group (QAC) took a strategic overview of the quality of safeguarding activity across the island and, in doing so, worked to ensure there was effective and accountable safeguarding performance and monitoring in place, including prevention and early intervention. The QA Children's Group continues to work hard in the development and embedding of a multi-agency outcomes focused performance framework.

This year the QAC addressed the following priorities:

1. Quarterly reporting to the SPB Board

Following the launch of the new QA framework for safeguarding children, the QAC produced quarterly reports to the SPB Board providing an overview of the performance of the multi-agency safeguarding system. This enabled the Board to provide challenge and target activities such as commissioning an audit of children who go missing.

2. MARS (Multi-Agency Reflective Supervision)

The QAC is overseeing the development of a new procedure to enable multi-agency practitioners to meet and share learning from complex safeguarding cases. Critical reflection through supervision strengthens assessment and effective work with families and supports practitioners with the challenging work they do on a day-to-day basis.

3. Pathway Mapping

Following meetings of the Operational Safeguarding Group, recent Serious Case Reviews and the Domestic Homicide Review, guidance has been created for practitioners to clarify routes of escalation where there are concerns about a case which should result in better outcomes for children and families and improved support for frontline staff.

Quality & Assurance Adults: Chair – Mary Munns

The Adult's Quality Assurance Subgroup is responsible on behalf of the Safeguarding Board for co-ordinating multi-agency work in Jersey to safeguard adults and continuously monitor the effectiveness of safeguarding strategies, working across voluntary, private and Government of Jersey services.

In doing so, the Quality Assurance group ensures there is effective and accountable safeguarding adult performance and monitoring in place, including prevention and early intervention, through the delivery of an annual work plan.

The group is responsible for an audit program, performance data, and ensuring that the multi-agency policies and procedures reflect a consistent value base.

Key achievements in 2021:

1. Implementation of the revised Multi-Agency Safeguarding Adults policy in February 2021. Despite the lack of legislation this policy brings us in line with UK best practice, the Care Act (2014) and ensures that Making Safeguarding Personal is enshrined in practice. A 6-month review of the new policy was undertaken and feedback from multi-agency partners received.
2. Making Safeguarding Personal has been a priority for the Safeguarding Board in 2021 and a 6-month audit of practice was undertaken to assess how this is being embedded in practice.
3. A review of the Managing Allegations policy took place to ensure there is a line of sight between adults and children's services for people who maybe a risk to both groups. This policy is now live and being used by both professionals and the public.
4. The Community Adult Support Panel (CASP) reverted to being fortnightly meeting after being replaced by the Safeguarding Cell through the height of COVID-19 lockdown arrangements.
5. A decision to merge the QA and QAC groups was made to support the priority of the Safeguarding Partnership of "Think Family" to enable an integrated approach to assessing quality across child and adult services.



Making Safeguarding Personal is a significant shift in culture and practice here in Jersey, supported by our change in adult policy, which commenced in February 2021.

Making Safeguarding Personal (MSP) is about having conversations with people about how we might best respond to situations in ways that enhance their involvement, choice and control as well as improving quality of life, their wellbeing and their safety.

MSP is an empowering approach that puts the person central to any decision making affecting them. Further, this promotes the practice of identifying and achieving personally defined outcomes that the person (or their representative) has identified as important to them.

On our journey to promote MSP the Safeguarding Partnership Board recruited a project officer (Rose Dickinson) to support the delivery of this important programme of change. The summary of achievements so far is identified below.

49 Champions were recruited across the Partnership who after participating in training have taken the baton of MSP & culture change back to their own organisations. To date 887 staff have been trained in the awareness of MSP.

A series of podcasts were recorded on MSP, neglect & domestic abuse and there is a dedicated MSP webpage on the SPB website and Easy Read information has been produced to ensure that the message is accessible to all.

A Steering Group, led by the SPB has been created to provide oversight to the project. A six-month audit of MSP practice was concluded, with recommendations to the Board with identified improvements for practice.

In October 2021, Patrick Westwood was appointed as Project Lead, and has pushed ahead with ensuring that MSP is at the forefront of practice across the Partnership.

Extensive work has taken place to obtain direct feedback from clients and their representatives across different sectors of the community.

In December 2021, two practitioner events were delivered, which were facilitated by an external academic and trainer.

Looking forward to 2022, a leadership event is planned which will be facilitated by Professor Michael Preston-Shoot, with follow up events planned for later in the year. The Steering Group will be extended to include a wider range of representation and 12-month audit will be undertaken. In addition, we are planning a public awareness campaign, so people can know about their rights and what they can expect from safeguarding services.

To keep the Making Safeguarding Personal message at the forefront of practice, we are hosting an adult safeguarding conference in September 2022.



Strategic Training: Chairs – Nikki Holmes and Claire Farley



The Safeguarding Partnership Board is committed to providing high quality multi-agency training programmes, so that everyone working or volunteering in local, private, voluntary and independent sectors is confident and competent to safeguard children, young people and adults at risk.

The pandemic continued to affect the training programme in 2021, with sessions still being held online, and whilst attendance figures increased from the previous year, they haven't yet returned to pre-pandemic levels. One notable exception to this was adult foundation safeguarding training with attendance more than doubling from 389 delegates in 2019 to 802 in 2021, largely due to the joint work with the Care Academy to make the course available online for free.

During the year, the adult course was updated to include more references to Making Safeguarding Personal and we also worked with the Care Academy to put the children's foundation course online, resulting in 333 delegates completing the training.

The course offer was expanded in 2021 to include training on Adult Safeguarding Enquiries and Serious Case Reviews (both delivered by UK external trainers online), Understanding Mental Health in Adolescence (delivered by Mind Jersey) and a 'Find Out More' session on Fabricated and Induced Illness which was led by the Health Safeguarding Lead for Children. The SPB trainers also supported Education colleagues in delivering training in the Graded Care Profile 2, a tool that supports the identification of child neglect

As we continue to ask organisations to 'think family' in their work, we have run more courses where we offer joint training for both children and adult practitioners. These give delegates opportunities to share good practice across agencies and sectors and promote much rich discussion in groups and enabling networking amongst professionals.

Our Seven Minute Briefings continue to be popular and another 16 were published during the year taking the total number available on the website to 40.

One of the advantages of online training has been that we have seen some organisations attend training for the first time which has been most welcome. Whilst there will be a gradual return to face-to-face training in 2022, we have taken account of feedback and will continue to offer online versions of courses where appropriate.

Improving communication within the team. Improved reporting & recording.

More aware of types of concerns and better able to report and talk them through.

Very helpful, I wish I'd had this training earlier and before being part of the CP conferences that I have already attended. So useful.

MEMBERSHIP AND ATTENDANCE

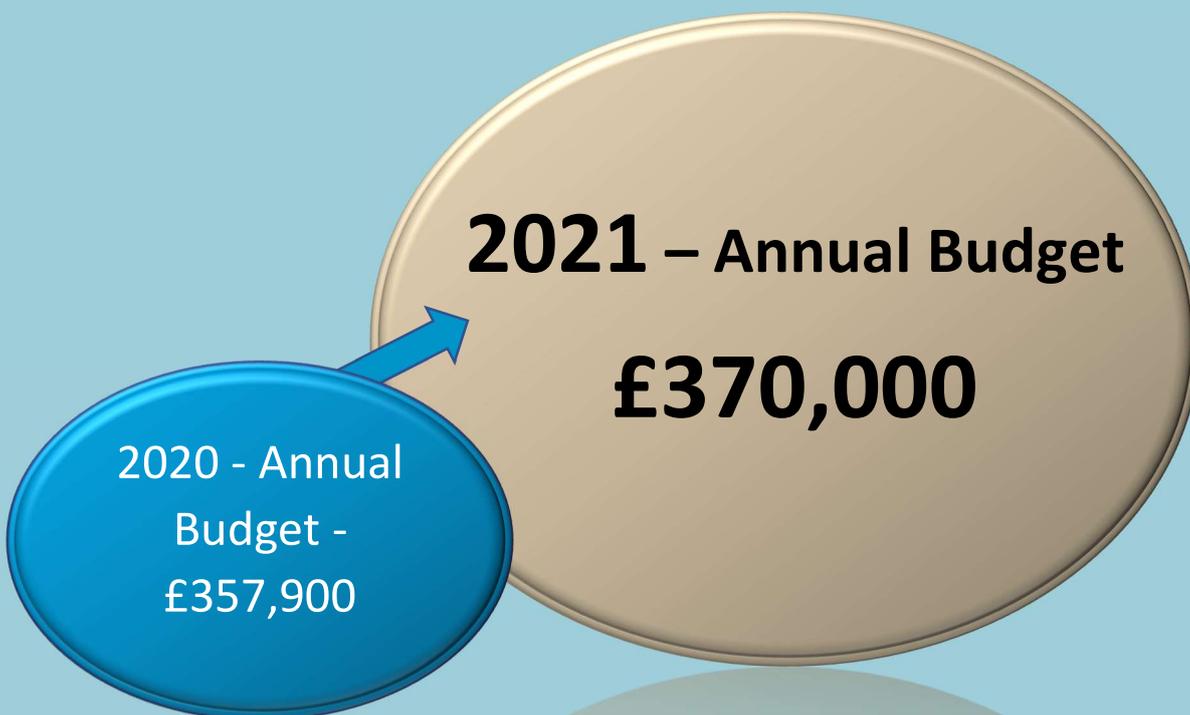
SAFEGUARDING PARTNERSHIP BOARD		
Sarah Elliott	Independent Chair	4 out of 4
Rose Naylor (Vice Chair SAPB)	Chief Nurse	3 out of 4
Stewart Gull (Vice Chair SCPB)	SoJ Police	3 out of 4
John Hodge	Shelter Trust	0 out of 4
Alison Fossey	SoJ Police/DA Subgroup Chair	3 out of 4
Jenny Querns	FNHC	2 out of 4
Mike Cutland	Probation Service	3 out of 4
Nick Watkins/Susie Richardson	Prison Service	1 out of 4
Dr Peter Green	Designated Doctor - Children	2 out of 4
Pat Marius	Designated Nurse/CSA&E Subgroup Chair	4 out of 4
Joao Camara	Honorary Police	0 out of 4
David Rose	Jersey Employment Trust	3 out of 4
Steve Jackson	Customer & Local Services	4 out of 4
Isabel Watson	Adult Social Care	4 out of 4
Mary Munns	Adult Social Care/QA Adult Subgroup Chair	4 out of 4
Jacky Moon	NSPCC	1 out of 4
Jo Driver	Safeguarding Nurse/QA Children Subgroup Chair	3 out of 4
Mark Capern	CYPES (Jersey Youth Service)	3 out of 4
Adrian Noon	Primary Care	1 out of 4
Mark Owers	CYPES (Children's Social Care)	4 out of 4

ASSOCIATE MEMBERS	
Sarah Brace	Legal Advisor
Andrew Heaven	Strategic Policy, Planning & Performance
Richard Jouault	Charities Commissioner
Andy Allen	Customs & Immigration
Rob Sainsbury	Health & Community Services
Cynthia Folarin/Peter Bradley	Medical Officer of Health

ANNUAL BUDGET

The Safeguarding Partnership Boards' annual budget for 2021 was £370,000. This was a small increase on 2020. The majority of the overall budget was allocated to staff costs and the Independent Chair.

The SPB has also been allocated £180,000 in the 2021-2024 Government Plan to increase capacity for training, public awareness of safeguarding and a range of other safeguarding initiatives in support of delivery of the Government Plan.



SERIOUS CASE REVIEWS

Serious Case Reviews are conducted to identify ways that professionals from all agencies can continue to improve the way they work together to safeguard children and vulnerable adults. The Safeguarding Partnership Board is responsible for ensuring that these actions are implemented.

In 2021 three new Serious Case Reviews were commissioned.

Although, all three Serious Case Reviews were completed there have been some delays in publication due to criminal proceedings and delays with completion of inquests, in part due to backlogs from the COVID pandemic. Nevertheless, this has not held up work to ensure the learning is incorporated into training and embedded into practice.

In 2020, the Safeguarding Partnership Board implemented Rapid Reviews which enable a more efficient way to review serious child and adult safeguarding incidents and distribute learning in a timely way. Five Rapid Reviews were held in 2021 with three of these being referred onto Serious Case Review.

DOMESTIC HOMICIDE REVIEW

The Safeguarding Partnership Board has published the findings of Jersey's first Domestic Homicide Review. The Review was carried out to understand agency responses and the support given to "Pamela", who was killed by her eldest son in August 2019.

A Learning Summary was published in August 2021 which details the lessons to be learned, particularly as domestic abuse, including coercive control, was a relevant factor. It highlighted the need for professionals to fully understand what happened and most importantly, what needs to change in order to reduce the risk of such tragedies happening in the future.

The Learning Summary by Professor Jane Monckton Smith can be viewed on the Safeguarding Partnership Board website at [DHR Learning Summary](#).

THE REVIEWS COVER:



YOU COULDN'T AVOID IT

Tackling sexual harassment and abuse in all schools



The Safeguarding Partnership Board published an independent learning report in October 2021 into the handling of allegations of misogyny, sexism and sexual abuse raised by students at a local college.

A survey was conducted anonymously in March 2021 by some senior students at one of the islands schools following the reaction to the murder of Sarah Everard and the allegations about sexual harassment in schools and colleges in England.

An independent review was later commissioned by the Safeguarding Partnership Board to examine the way in which the anonymous allegations were handled and to share the lessons learned.

The full independent learning review by authors John Harris and Dr Susan Tranter has been shared with all schools and colleges in the Island and can be view on the Safeguarding Partnership Board website ["You Couldn't Avoid It" Report"](#)

CHILD DEATH OVERVIEW PANEL (CDOP)

Since 2015 the Jersey Safeguarding Partnership Board and the Guernsey and Alderney, Islands Safeguarding Children Partnership meet together a minimum of twice a year to review the deaths of all children under the age of 18, excluding still births and planned terminations. The role of the panel is advisory, and the panel will consider the circumstances of all individual cases, contributory factors and preventability. It will then make recommendations for action and identify any concerning patterns or trends.

Three panels were held in 2021 at which the panel considered a small number of child deaths from Jersey, Guernsey and Alderney.



TRAINING

Key Performance Indicators

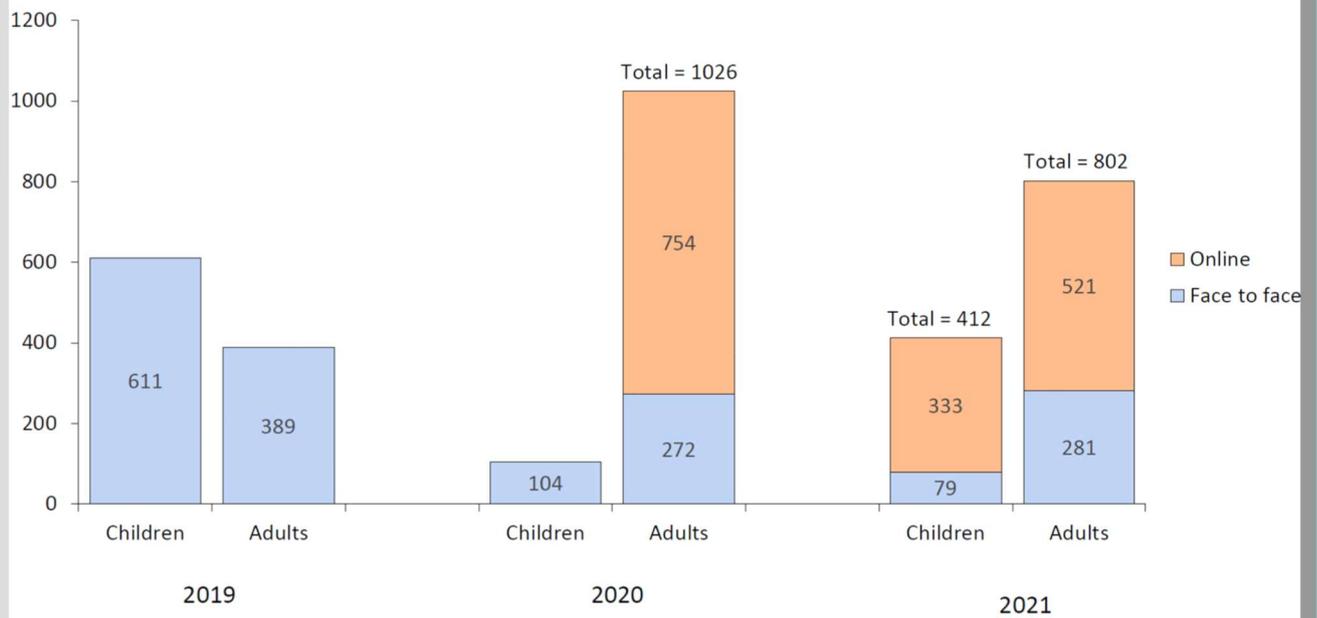
The Key Performance Indicators are agreed annually by the Strategic Training Group members. They provide assurance on the quality and impact of the multi-agency training provided by the SPB’s training team.



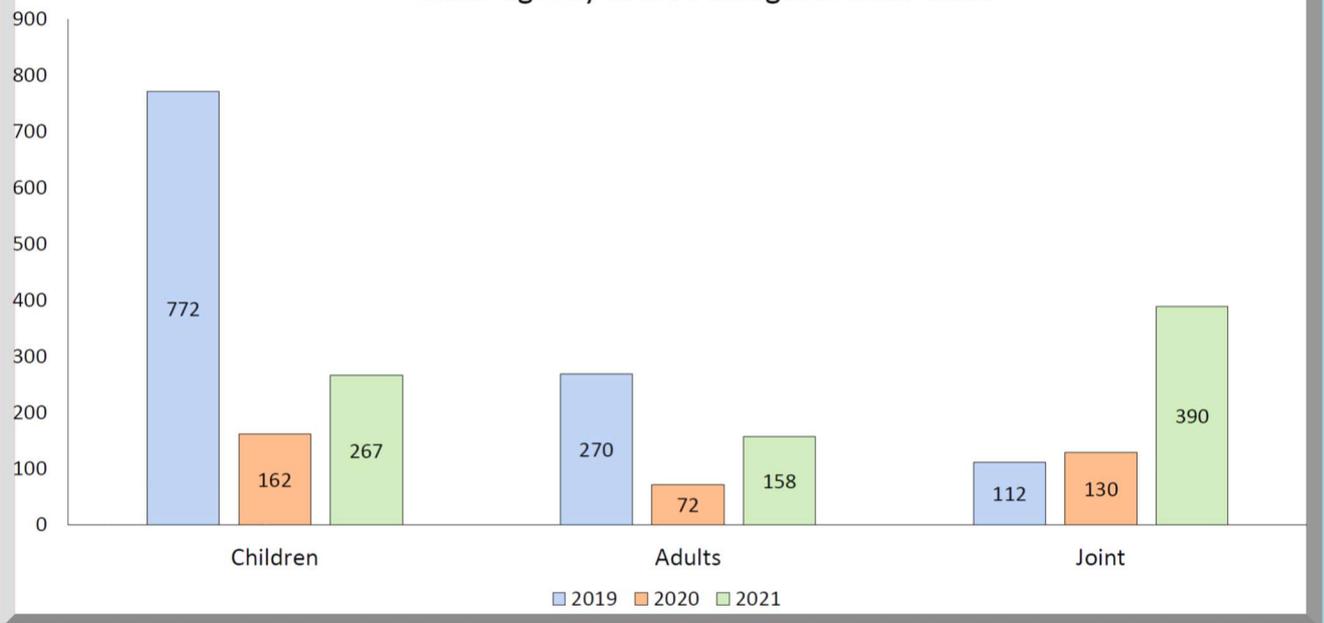
<p>KPI 1: Number of attendees and organisations and type of training attended</p>	<ul style="list-style-type: none"> • Single agency (Foundation): 412 delegates (children) and 802 delegates (adults) • Multi-agency (123 organisations in total): Children 267; Adult 158; Joint 390
<p>KPI 2: Quality of training</p>	<ul style="list-style-type: none"> • Pre-training: 18% of delegates rated their knowledge and skills as either a 4 or 5 out of 5 • Post-training: 94% of delegates rated their knowledge and skills as either a 4 or 5 out of 5 • 98% reported they would be able to apply what they learned to their work
<p>KPI 3: Impact on practice</p>	<ul style="list-style-type: none"> • 92% were able to give examples of where training had improved their practice • 100% of delegates knew how to raise a safeguarding concern and 97% knew who their DSL was 90% discuss safeguarding regularly within their organisation • 59% reported their manager talked to them about their training on their return to work and 54% discussed their training in supervision (15% do not get supervision)

Training Statistics for 2021

KPI1: Number of delegates who attend training and level of training
Single agency foundation course delegates 2019-2021



KPI1: Number of delegates who attend training and type of training
Multi-agency course delegates 2019-2021



2021 figures:

1. Foundation: Children 79 (face to face) + 333 (online via the Care Academy) = 412
2. Foundation: Adults 281 (face to face) + 521 (online via the Care Academy) = 802
3. Children's training (Level 2 and above): 267
4. Adult's training (Level 2 and above): 158
5. Joint training (Level 2 and above): 390
6. Research in Practice Adults x 5 (128)
7. Research in Practice Children x 5 (132)
8. Research in Practice Joint x 3 (65)
9. TOTAL Multi-Agency attendees 815 from 123 organisations
10. TOTAL Single-Agency attendees 1214 (854 online) Training Feedback

How has training improved your practice?

Safeguarding Lead training has bettered my understanding of the system.

It has given me greater confidence to identify safeguarding concerns and know what to do when / if a situation arises. Greater understanding of information sharing / data protection and how to effectively communicate across agencies or professionals.

It has made me more aware when working with people to think beyond the obvious.

I wouldn't say it has improved my practice. It supported me in having an open discussion about the difficulties we face when working with families who face poverty and neglect in what is known to be an affluent island.

Staff training, reports and incident reporting has been improved more with the team knowledge to share with the teams.

It has helped me identify when trauma has happened to parents and children that I work with. I have started using the tools discussed.

PRIORITIES 2022

Priorities for Addressing Safeguarding Needs and Risks in 2022

- Developing prevention pathways
- Refresh CSA/CSE Strategy inc guidance harmful sexual behaviours and sexual harassment
- Implementation of refreshed Domestic Abuse Strategy 2022-2024
- Accelerate Making Safeguarding Personal programme
- Implementation of Child Neglect Strategy

Priorities for Strengthening Engagement

- SPB Communication Plan
- Build in service user/third sector engagement/participation to key work programmes
- Develop influence across Government to ensure all policy areas prioritise safeguarding children and adults

Priorities for Strengthening Understanding of Practice Challenges and Line of Sight to Practitioners

- Endorse Jersey Children First framework
- Ensuring safeguarding practice is strengths based, rights based, relational and trauma informed
- Getting the basics right-assessment, planning doing and reviewing
- Incorporate relevant workforce metrics in QA framework
- Introduction of multi-agency reflective supervision

Priorities for Strengthening Accountability

- Hold safeguarding partners to account for delivery of commitments/actions and working to SPB values
- Maximise introduction of new laws to ensure multi-agency accountability
- Incorporate assurance re safeguarding in education into SPB QA framework
- Gain assurance regarding safeguarding and mental health services