
Annual Report



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Foreword from the Independent Chair

Safeguarding Partnership Board
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2023

This Annual Report of the Safeguarding Partnership Board (SPB) for 2023 demonstrates the significant efforts of many professionals and agencies who have worked together to help to keep children and vulnerable adults safe from harm.

Notable is the work undertaken via two ambitious strategies to address domestic abuse and child sexual abuse/exploitation. The strategies have coordinated work across several government departments and the voluntary sector to improve responses to children and adults affected by domestic abuse or sexual abuse/exploitation.



It is clear from research evidence and the testimonies of survivors that abuse and violence in the home and similarly abuse of violence outside the home, including sexual exploitation, have devastating affects on children and adults leading often to lifelong consequences. The work described in this report to address these issues is considerable and special thanks go to Alison Fossey, Marine Oliveira, Sarah Hamon and Natalie Spooner for their leadership of these strategies.

At the heart of any safeguarding partnership is quality assurance. It is important that agencies who make up the partnership can bring together their data to demonstrate the impact their work together is having on the lives of children and vulnerable adults. Work during the year has improved data collection and together with qualitative data from audits and service user feedback, the Partnership is working to better understand the difference it can make. This is no easy task given the complexities involved with safeguarding but there is progress which is important to recognise and celebrate. Again, thanks go to Val Howard, Sarah Whitmarsh, Sue Butterworth and Juliet Le Breuille for their leadership.

A key strength of the Partnership is the learning and development offer for professionals to ensure that skills and knowledge are up to date and refreshed. The pages in this report which describe this work is testament to the learning and development team.

Safeguarding Partnerships must review serious cases to learning lessons for the future. During the year 3 serious case reviews were conducted alongside one rapid review. The themes emerging from those cases are currently being analysed to consider what systemic issues need tackling in the future.

I took up the post of Independent Chair in February 2024 after the period which this report addresses. I should like to take the opportunity to thank the outgoing chair, Sarah Elliot, for her work over 2023. Any credit due from the work of the Partnership is hers.

Highlights 2023

SPB Learning and Development

41
classroom courses

381
attendees

165
training hours delivered

Children



1,311
referrals to CAMHS

63

children looked after
at end of year

52

referrals to Jersey
Designated Officer

Adults



643
referrals
to Adult Safeguarding

Highest categories of alleged
abuse:

1. Physical
2. Neglect
3. Psychological

Victim's own home listed as the
most common location of alleged
abuse

Child Sexual Abuse / Exploitation



40
referrals to
Dewberry House

75

individuals
reported missing

66

child sexual
crimes reported

Domestic Abuse

756

cases supported by Jersey
Domestic Abuse Support

119

cases discussed at
MARAC

346

cases supported
by Freeda

Board Priorities

Addressing safeguarding needs & risks

Implementing and embedding new strategies with a focus on prevention, outcomes and the voice and experience of children and adults:

- CSA/E strategy
- Domestic Abuse Strategy
- Child Neglect Strategy inc. a focus on poverty
- Making Safeguarding Personal Strategy

Reviewing the multi-agency operating model for safeguarding adults inc. those who self-neglect.

Strengthening engagement & strategic influence

Maximise impact in targeted areas through strategic influence of Ministers and alignment with related programmes including a focus on community safety.

Engage third sector/community groups in priority work programmes.

Understanding practice challenges & line of sight to practitioners

Continue a focus on “Getting the Basics Right” with multi-agency systems and processes.

Undertake partner led multi-agency audits for child and adult safeguarding.

Strengthening accountability

Developing the business model of the SPB Board to streamline involvement of agencies and free up leadership time for reflection and creative problem solving.

Develop a culture of high support/high challenge to drive multi-agency improvements.

Quality Assurance Adult (QAA) subgroup

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The Adults Quality Assurance Subgroup is responsible on behalf of the Safeguarding Board for co-ordinating multi-agency work in Jersey to safeguard adults and continuously monitor the effectiveness of safeguarding strategies, working across voluntary, private and Government of Jersey services.

In doing so, the Quality Assurance group ensures there is effective and accountable safeguarding adult performance and monitoring in place, including prevention and early intervention, through the delivery of an annual work plan.

The group is responsible for an audit program, performance data, and ensuring that the multi-agency policies and procedures reflect a consistent value base.



Key achievements in 2023

In the first quarter of 2023 Val Howard, (General Manager, HCS - Adult Social Care), took on the role of QAA chair, with Sarah Whitmarsh (Named Nurse, Adult Safeguarding, HCS) as Vice Chair of the QAA.

The QAA membership have collectively reviewed and agreed the amended and updated the Terms of Reference (ToR) for the QAA meetings. As part of this ToR review the attendance, was analysed and membership updated.

Additionally, the QAA membership reviewed, updated and signed off the SPB's Multi-Agency Framework for Managing Allegations in respect of People working with Adults in a position of Trust (also referred to as the AWDO Policy).

The two key priorities for 2023 identified by the QAA membership were: for one comprehensive audit to be carried out in 2023; and the development of an outcome focussed data set (multi-agency core data sets and KPIs) – including the voice / journey of the client.

MASH

In July 2023 Northumbria Police hosted a delegation from Jersey for the purpose of visiting three MASH models namely in Sunderland, North Tyneside and Southeast Northumberland. The Manager for Safeguarding Adults, HCS who is also a member of the QAA, took part in the visits.

Audit

The QAA members identified explored potential areas of audit in the October 2023 sub-group meeting. These included suggestions focussing on the onward journey of cases that did not meet criteria / thresholds; an absence of / limited data available; absence of a readily available means of procuring feedback; absence of shared outcome focussed KPIs; identification of data to inform future policies such as those focussing on develop of a MSP strategy that include prevention or early intervention, and similarly data to inform legislation (Safeguarding and Self-Neglect) drafting.

The QAA members recognised the need to start from ‘first principles’ – i.e. to clarify what data is currently being captured by QAA member organisations, where the data is being held, and what it is being use for / used to inform. The agreed overarching aims is the development of a shared audit programme for QAA membership organisations, with shared outcome based KPIs.

- Develop a QAA Data Collection Audit Tool (completed November 2023)
- Data Collection Audit Tool completed by QAA member organisations (work on-going and rolled over into 2024)
- Analysis Report drafted from QAA Data Collection Audit Tool findings (work on-going and rolled over into 2024)



The forward plan (in 2024) is to collectively develop a portfolio of shared outcome KPIs for all QAA member organisations to implement and report on, (employing learning from the Data Collection Audit Tool and other relevant sources e.g. ADASS framework, NHS Digital reporting standards etc).

Adult Safeguarding Week

Adult Safeguarding Week took place in November 2023 and was a great success. This took safeguarding to wider government organisations, the private sector, and members of the public.

A conference was held in this week which focused on Trauma Informed Practice and Transitional Safeguarding, speakers from the UK joined local speakers, feedback was positive.

Making Safeguarding Personal

In 2023 a review of MSP Audits' recommendations was made by the QAA members together with development of Implementation Plan and associated Action Tracker.

The QAA sub-group's role in 2024 and subsequently will be to quality assure progress the Implementation Plan of Actions and report back to the SP Board.



Drafting of Safeguarding Legislation for Jersey

Drafting of adult safeguarding legislation for Jersey commenced in 2023. Various members of the QAA took up the invitation to contribute to the development of the legislation, which is projected to reach implementation in 2025.

A key matter of concern for the QAA membership was that Self Neglect be considered in the legal context. Assurances were given by those involved that self-neglect would be part of the new adult safeguarding legislation.

For background, following on from the 2022 workshop regarding Self-Neglect, the matter was escalated to the SPB Chair. The SPB Chair brought the topic of Self-Neglect to the attention of the Ministerial Safeguarding Group in late 2022.

Feedback was received by the QAA early 2023. Although there were no specific actions recorded, Ministers recognised the importance of

- A single point of contact to coordinate the support for an individual who self neglects.
- The need for a presentation to the group on the Capacity and Self Determination (Jersey) Law.
- The need to avoid “eligibility criteria” and in particular for the Housing Gateway - a report from Andium Housing had been requested by Deputy Warr
- A request for some case studies to further illustrate the challenges for people who self-neglect.

Notwithstanding the positive legislative progress for adult safeguarding and in anticipation of its implementation in 2025.

The QAA members remain concerned about the deficiency of resources and support for those impacted by self-neglect now and interim to legislative implementation.



The QAA membership would request that self-neglect be accepted as a priority for the new iteration of the SPB and associated Accountable Officers in 2024.

QAA Co-Chairs

Val Howard and Sarah Whitmarsh

Quality Assurance Children (QAC) subgroup

Throughout 2023, the Quality and Assurance Children's Sub-Group (QAC) have continued to take a strategic overview of the quality of safeguarding activity across the island.

The group looked to go back to basics to identify opportunities to bring more data into the assurance of effective and accountable safeguarding performance and monitoring.



This year the group has focussed on revisiting our values and membership in our annual terms of reference. The group also agreed a desire to look more broadly at practice and change outcomes for children and young people such as prevention and early intervention.

There continues to be a positive approach to meeting the SPB Values and Behaviours across the partnership represented in the QAC membership.

This year the QAC addressed the following priorities:

Quarterly reporting to the SPB Board – key areas of work in 2023

Quarterly Reporting to the Board continued in 2023 with a particular focus on:

- Child Neglect
- Multi-agency audits
- Data
- Policy and procedures

Multi-agency audits

Child Neglect

Although this has taken some time to progress, work has begun to establish how well the neglect strategy has been embedded across the multi-agency partnership.

Some new features have been added which include Voice of the child, inclusion of parent's voice, and the inclusion of the Learning Disabilities Team.

Neglect remains the highest category in 2023 for children on the child protection register. The focus of this neglect audit is how identification and assessment elements of the neglect strategy are applied across the multi agency partnership.

The audit criteria will use 15 cases, anonymously, to understand how neglect is recognised and which common approaches to assessment are used in practice.

Thematic Audit

The proposal to look at the multi-agency response to child protection concerns relating to Domestic Abuse was lodged in Q4 of 2022, however the completion of this audit was done in mid-2023.

There were significant delays with the progress of this audit due to the substantial multi-agency response in early December 2022 for two major incidents.

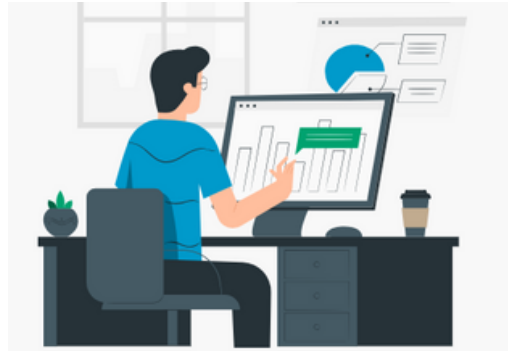
The purpose of this audit was to provide an opportunity to reflect on the quality of practice, learn from and build on existing good practice and identify lessons learned.

Following a strict inclusion /exclusion criteria, five cases were selected as part of the audit and five suggested areas for improvement were highlighted.



Refresh and update of the Continuum of Children's Needs

In July 2023 the SPB agreed the refresh and update of the Continuum of Children's Needs multi-agency document. This refresh was carried out in preparation for the enactment of the Children and Young People (Jersey) Law 2022.



The document was developed by a multi-agency task and finish group to provide guidance to help agencies identify a child's degree of need and respond appropriately.

The new guidance reflects the terminology in the new law and provides detailed indicators, key guidance on neglect, domestic abuse and child exploitation and links to key resources.

The guidance supports delivery of the following SPB priorities by providing a shared tool to consider need and risk that supports “getting the basics right” with multi-agency systems and processes:

- Addressing Safeguarding Needs and Risks
- Understanding Practice Challenges & Line of Sight to Practitioners

Multi-agency Policies and Procedures

In November 2023 work started on the refresh of the multi-agency online children's procedures. This has been the most significant refresh of the procedures for several years.

The refresh reflects the new Children and Young People (Jersey) Law 2022 and statutory guidance, and the Jersey Children's First Framework. The procedures will go live in 2024 following the enactment of the law.



Highlights – Culture & Collaboration

There continues to be a real commitment within the QAC Sub Group for collaborative working across the partnership.

Across the year, opportunities to collaborate across sub-groups have been maximised with the QAC group members contributing to the work across the groups to support the following areas of work:



- CSA / CSE Sub Group leading on the implementation of the CSA / CSE Strategy.
- Members have come together to consider Child Exploitation practice – assessment toolkits, mapping and local multi agency understanding of contextual safeguarding.
- Review and adaptation of the Multi- Agency Missing Protocol.
- Serious Case Review Sub Group: Considering the consistency of ensuring recommendations for practice are cascaded to all levels of practitioner, with new ways of working embedded in practice and through learning and development.
- QAC members participated in groups looking at the development of co production methods and greater levels of children, young people and families.



Progress was started in 2023 to understand the different means of assurance of safeguarding practice across all agencies and is undoubtedly boosted by a significant increase in sharing of access to data from all agencies and greater involvement of data analysts within the QAC group.

There is a desire to build on this going forward in 2024 and to draw understanding from multi agency data to evidence outcomes and assurance for services for children and young people.

QAC Co-Chairs

Sue Butterworth and Juliet Le Breuilly

Domestic Abuse subgroup

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2023 was the second year of implementation of the Domestic Abuse Strategy under the pillars of:

Changing Attitudes

Prevention and Early Help

Supporting Victims and Pursuing Perpetrators

During the year, we delivered another community engagement campaign, maintaining the “Spot the Red Flags” theme but targeted at businesses. This involved a successful launch at the Royal Yacht Hotel with guest speakers.

The campaign provided local businesses with a toolkit to support employers to develop their workplace practices and policies to offer a safe haven for those experiencing domestic abuse.

Training of front-line employees and voluntary sector professionals was a priority through-out 2023.

Monthly domestic abuse awareness training was delivered to professionals from Health and Community Services and Adult Mental Health (Level 3 Safeguarding training).



Bitesize sessions were made available to government colleagues and the voluntary sector in partnership with the Safeguarding Partnership Board and the accredited ‘Domestic Abuse Matters’ course was delivered to police officers throughout the year.

We also undertook work with the Prison and Probation Services to deliver preventative education in the prison to ensure offenders understand that domestic abuse is not acceptable. ‘Journey to Freedom’ has been delivered by Freeda and Jersey Domestic Abuse Service to inmates throughout the year.

The Probation Service have continued to work with other offenders in the community delivering the Jersey Domestic Abuse Programme (JDAP).

Some progress was made in 2023 in influencing the homeless strategy to ensure a range of housing options are available for victims/survivors their families and perpetrators.

There has been an increase in the provision of homeless accommodation through Shelter (Venetia House), Freeda and Sanctuary Trust. In addition high risk cases and Freeda residents are now treated as priority cases with the Housing Gateway.

Finally, the new Domestic Abuse Law has begun to bed in and there have been successful convictions using the new Domestic Abuse Offence as well as registration for offenders and the implementation of Domestic Abuse Prevention orders.

An important priority for police under the strategy is the pursuit of “victimless” prosecutions and in 2023, 25 advice files were submitted for to the Law Officers Department for consideration of a victimless prosecution.



This resulted in 11 cases being charged, seven cases not meeting the evidential threshold, four cases not being in the public interest and three cases which are subject to ongoing advice.

DA Co-Chairs
Marine Oliveira and Sarah Hamon

Child Sexual Abuse/Exploitation subgroup

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Since the CSA/E strategy was launched in July 2022, work has been continuing and 2023 had some significant updates to share, with progress across all three key priority areas.

Each of the three priority areas have a sponsor assigned to them with project leads for the objectives in the majority of areas.



It is a huge thank you to everyone involved in the launch. A big thank you also goes to the CSA/E Strategy programme manager Natalie Spooner, who has been doing an incredible job with the SPB Business Team supporting her.

There are a number of other strategies and initiative's taking place and it has been important we maintain alignment with some of them such as the Violence Against Women and Girls and Building a Safer Community to ensure the work we are doing is included.

Implementation for the CSA/E strategy in 2023

An options paper was presented to the Safeguarding Partnership Board consideration of a multiagency approach to tackle extra familial harm. The SPB agreed to the development of a hybrid model. A hybrid model would allow for an approach that could be tailored to the needs of Jersey.

The model will incorporate the works of Carlene Firmin, Contextual-safeguarding network, University of Bedfordshire and Tackling Child Exploitation Support Programme: Research in Practice.

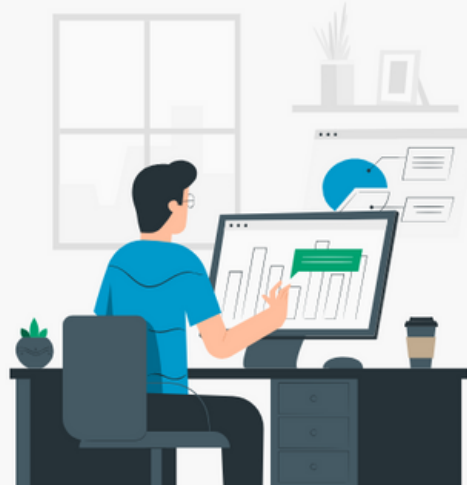
It's recognised traditional methods have predominantly focused on children and families, but the proposed approach considers the wider context such as the neighbourhood, schools, peer groups, due to the potential risk to children and young people and mostly importantly and how safe they feel in their community.

Harmful Sexual Behaviours Audit (HSB) has been re visited to review the findings and establish a shared understanding of HSB in Jersey so organisations can be confident in spotting HSB so the right support can be put in place through the development of desiccated servicing provision.

The Brook Traffic light Toolkit for HSB has been launched for professionals to increase knowledge and awareness.

The training is available to all organisations and can be accessed via Connect.

This is a 18 month training package which provides the training and licence to use the assessment.



Throughout the year we have developed and improved our CSA/E dataset to improve the identification and responses to child sexual abuse. This includes data from the multiagency partners and voluntary services to understand how organisations record concerns.

This in turn will allow for analyses and insights to inform improvements for practice and service delivery. The Centre of expertise on child sexual abuse is the benchmark used as best practice for the dataset development.

The train the trainer course for harmful sexual behaviours was delivered over two days by the NSPCC. This training was well attended. The plan is for trainers to co deliver the training with professional's across organisations.

Development and pilot of the Child Exploitation Screening Tool and practice guidance has been developed.

Multi-agency framework for children who go missing from care

During 2023, significant progress was made in updating the Multi-Agency Missing Children Framework.

Originally, the framework focused on children missing in care, with work continuing to now encompass all children who go missing.

This comprehensive update has involved key agencies working collaboratively to ensure that all aspects and scenarios are thoroughly addressed.



The framework is currently undergoing its final review, incorporating feedback from all stakeholders to ensure its effectiveness and relevance. We look forward to sharing the completed document soon, confident that it will provide robust support and guidance to all involved agencies in their efforts to protect and locate missing children.

Development of hearing and including the voices and experiences of children and young people

During the development of the strategy, children and young people were spoken to. What they said was:

- They want more education and awareness, with a focus on educating boys and men to change their behaviours - rather than victims trying to keep themselves safe.
- They want better access to services to support their recovery after abuse or exploitation
- They want awareness of what services are available
- They want options that are individually tailored to their needs as a person, not as a victim



The Strategy has been promoted at ten community based events raising awareness throughout 2023. Voices of children have been captured during these events through use of a star chart.

There is a strong commitment to continue to raise the voice of children and have them included throughout the strategy and service delivery.

Child Exploitation Awareness Day was held on 28 March 2023 the event was held in Charing Cross in town with a stall set up by Jersey Youth Services and a supply of resource's for members of the public.



The public was also treated to a guest appearances by Pantosaurous.

How we learn and respond to emerging issues around CSA/E

There have been a number of awareness-raising events during 2023.

Dez Holmes from Research in Practice facilitated a Child Exploitation event with professionals focussing on the development of an operating model for managing contextual safeguarding in Jersey.

The inaugural 'Be Part of the Conversation' was held with multi-agency professionals in attendance. Guest speakers included JDAS, NSPCC and Jersey Youth Service.

The event was fully booked with fifty colleagues from across government and the voluntary sector to raise awareness on Child Sexual Abuse and Exploitation.



Interviews with Patricia Marius and Sarah Elliott (The SPB Independent Chair) featured in December's Connect Business Magazine Coffee Break article, talking about the CSA/E Strategy and why it's so important to keep the conversations going.

The launch of the first Child Exploitation multi agency training via SPB. A training pack resource has been developed and a number of 7 Minute Briefings have been developed by the SPB Learning and Development Team, which are available to access below:

[What Helps Children Tell? Child Sexual Abuse Disclosure](#)

[Child Criminal Exploitation \(CCE\)](#)

[Harmful Sexual Behaviour](#)



And finally it has been a pleasure to be the Chair of the Child Sexual Abuse and Exploitation Subgroup. I will continue to support the fantastic work being done by all the dedicated professionals who want to make a difference to the lives of children and young people.

I will end with my strap line and encourage everyone to have a reboot of what safeguarding means. It's important we get things right for children and young people and to remember;

“Safeguarding is Everybody’s Business...not a choice”

CSA/E Co-Chairs

Patricia Marius and Sarah Walker

Child Sexual Abuse/Exploitation Strategy

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Since the launch of the Child Sexual Abuse and Exploitation Strategy (CSA/E) (2022-2024) in June 2022, there has been considerable progress, which is outlined below.

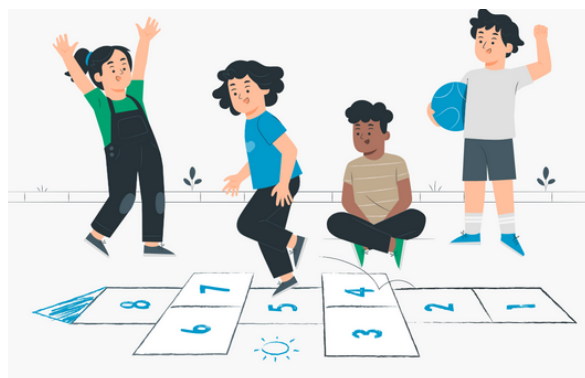
All partners represented at the CSA/E subgroup were asked to contribute to a shared and long-term vision statement that is collectively owned.

Our vision:

“For children and young people in Jersey to live free from sexual abuse and exploitation.”

It’s our ambition that by 2027, we want all children and young people in Jersey to report feeling confident that action is being taken to prevent and protect them from sexual abuse and exploitation.

They must also feel supported and listened to when engaging with professionals and islanders.

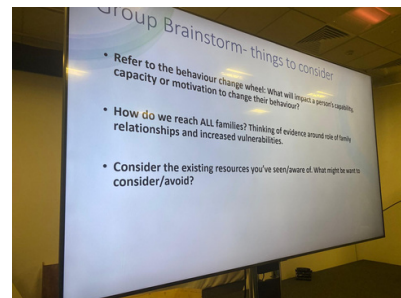


We will do this by:

- 1) Delivering and embedding multi agency child and young people centred training to professionals, parents and carers.
- 2) Raising public awareness to enable islanders to recognise and respond to sexual abuse and exploitation.
- 3) Developing a victim advocacy centre to provide a “safe space” where professionals work together to support children and young people impacted by abuse.

Progress has been made in key areas of the programme with a number of high-level actions completed. These include:

- NSPCC Jersey have developed their Harmful Sexual Behaviour (HSB) service known as “Turn the Page” – with work ongoing to develop leaflets for parents/carers, professionals, children and young people.
- Brook Traffic Light tool launched and Harmful Sexual Behaviour train the trainer training organised with the hope to implement the remainder of the NSPCC HSB Audit 2021.
- Child Exploitation training package developed and launched locally, with 5 sessions completed to date for professionals.
- Work to develop a Victim Advocacy Centre has been ongoing since 2017 and is now incorporated into the strategy to ensure all workstreams align with this.
- Launch of the Brook Traffic Light Tool to all professionals working with children and young people, with further work required to further promote this training.
- Alignment of CSAE and Domestic Abuse Strategy with VAWG and BASC – under Justice & Home Affairs – with work ongoing to align workstreams.
- An approach to managing extra familial harm agreed by the Board, with further work needed on the implementation plan to ensure multi agency procedures include a response to receiving referrals, assessing, planning and interventions for places, spaces and peer groups.
- Pre-trial therapy guidance developed and published for Jersey, with training needs being assessed and future implementation planned. [AG's Guidance on the Provision of Therapy.pdf \(gov.je\)](#)
- Child Exploitation toolkit developed and piloted by Op Stride ahead of a pathway being developed by Children's Social Care.
- PHSE development around CSAE for secondary schools.
- Awareness of the CSAE strategy and its importance at numerous public events (Wellfest, Children's Day, Pride, Jersey Sport), as well as events and workshops aimed at professionals.
- Setting up of a sustainable structure of multi-agency Project Leads and Sponsors to help deliver the strategy.



Programme Manager
Natalie Spooner

Safeguarding Operations Group

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This sub-group was established in 2020 with a wide multi-agency membership and remit to support effective practice and operations in working together at the front line of service delivery.

The membership of service managers and leaders continued to meet monthly throughout 2023 to ensure oversight of key aspects of improvement across the safeguarding system.

Getting the Basics Right Action Plan

This multi-agency action plan was developed in recognition of important yet fundamental weaknesses in the overall safeguarding system, some of which had been thematic and persistent.

A priority task for the group has been the progression of actions to address identified practice issues within the cycle of identifying, assessing, planning, reviewing, and doing.



Members worked together to embed improvements and strengthen practice oversight. The oversight of the Getting the Basics Right action plan and work associated with it concluded the most recent significant tasking of the group.

The chairs would like to thank all Safeguarding Operations Group members and colleagues for their dedication to the work of the group.

Safeguarding Operations Group Co-Chairs
Helen Jackson and Peter Green

Child Death Overview Panel (CDOP) subgroup

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Since 2015 the Jersey Safeguarding Partnership Board and the Guernsey and Alderney, Islands Safeguarding Children Partnership meet a minimum of twice a year to review the deaths of all children under the age of 18, excluding still births and planned terminations.

The new Children & Young People's (Jersey) Law 2022 makes the reporting of child deaths statutory in Jersey and outlines the ongoing responsibility of multi-agency partners to participate at all stages of the CDOP process.

The role of the panel is advisory, and the panel will consider the circumstances of all individual cases, focusing on any contributory factors and preventable factors in the death. The panel will then make recommendations for action and identify any concerning patterns or trends.

In 2023, there were five reported deaths in Jersey. To date, one case has been discussed by the panel. Remaining cases will be considered when further information is available from the Viscount. The recommendations and learning from individual cases are shared with the relevant agencies and monitored by the panel. Learning may contribute to changes in practice and may well include education with multi agency partners. Learning may also be shared across the community on the island through campaigns and communication.

Professor Peter Bradley from Jersey took over the role as Co-Chair in September 2022 working alongside Alex Hawkins-Drew from Guernsey as the other Co-Chair.

Four CDOP meetings were held in 2023, however one was not quorate, so an information meeting was held. During the three quorate meetings eight CDOP cases were presented and discussed.

Due to the small number of cases in the Channel Islands, the pan-island CDOP Panel has also linked in with Hampshire, Isle of Wight, Portsmouth and Southampton (HIPS) CDOP meeting to ensure that any learning, preventable factors or recommendation from UK cases, can be implemented in Jersey and Guernsey.

CDOP Chair
Peter Bradley



Learning and Development

It's well known that organisational culture impacts on practice and on the capacity of individuals to learn. While the SPB is responsible for disseminating learning to partner agencies, partners are responsible for further dissemination within their organisations to embed learning into practice. **Learning is a shared responsibility.**

The ongoing impact of the pandemic was negligible with multi-agency face-to-face training. In terms of single agency-training, the impact continued to be a factor due, in part, to the loss of confidence of Pool Trainers in delivery of foundation training.

Multi-agency training

Two new courses were planned, designed and piloted in 2023.

Child Exploitation

NEW

This course was piloted in October and designed with input from States of Jersey Police, Jersey Youth Service, HCS and people with lived experience (now working for government). The course is solely delivered by SPB trainers.

Dilemmas in Adult Safeguarding

NEW

This was piloted in November and designed with input from SPB's Policy and Performance Officer Pat Westwood and Nadya Wolferstan from the LOD. The course continues to be delivered and is co-facilitated with Nadya Wolferstan.

Bite-sized sessions

The lunchtime bite-sized sessions continued in 2023 and included Jersey Eating Disorders, Best Interest Training, Jersey Sport and Jersey Domestic Abuse Programme.



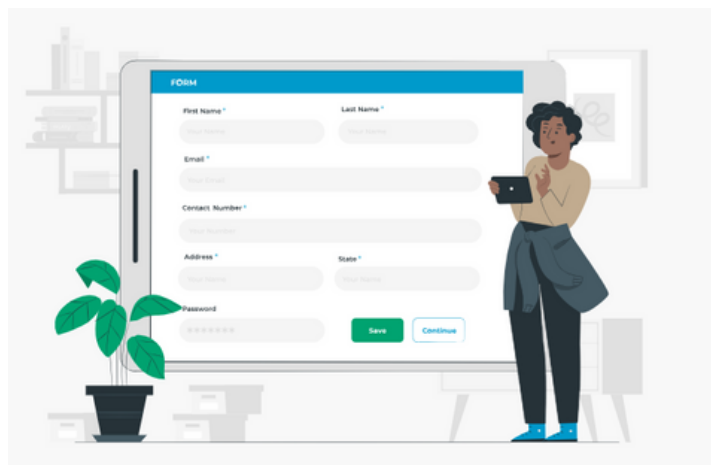
Online booking system



A new booking system was launched in January 2023; Corsizio. The new online system is accessed through the SPB website and improves the user experience for delegates that wish to sign up for our courses. It's also more efficient in relation to administration time, and allows for greater data capture and analysis.

After the first six months of use, the decision was made to start overbooking courses by 25% to allow for non-attendance by delegates on the day of course (not cancellations).

This data-led decision resulted in an increase from 64% attendance to 84% attendance on our in person courses (an increase of 32%).



research in practice

Online workshops

Research in Practice online courses continue to be popular. In November, SPB were second in the whole of the UK for new users signing up. The L&D team will continue to provide regular signposting ensuring value for money is achieved.

Course evaluation

In Q4, the decision to move from paper evaluations to online digital evaluation was made; both for environmental reasons and to enable the L&D team to collate and analyse richer qualitative and quantitative feedback.

Work commenced to design, test and review the implementation of SmartSurvey evaluations, including the use of QR codes. Pool Trainers would also be introduced to new system in 2024.



Child Sexual Abuse training

In June, the SPB L&D team organised and hosted four days of training delivered by UK-based DG Etali. Topics covered in the training were

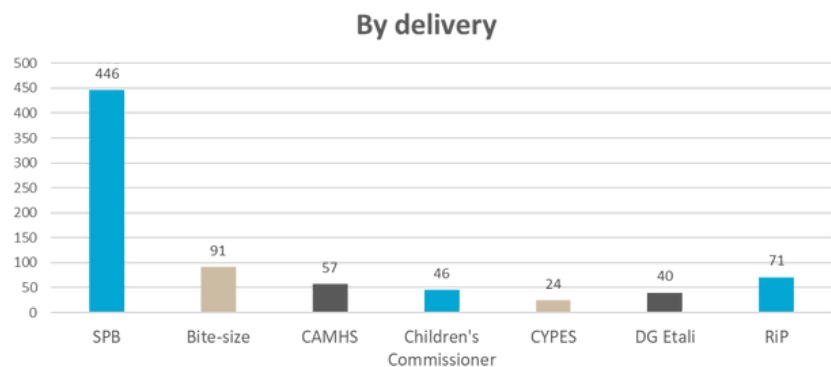
- Working with Child Sexual Abuse
- Working with adult sex offenders
- Working with children/adolescents who display harmful sexual behaviour
- Working with parents (of victims), partners of offenders and families (of children/adolescents who sexually harm)

A fifth days' additional training was provided for managers; Supervising staff working with various aspects of Child Sexual Abuse.

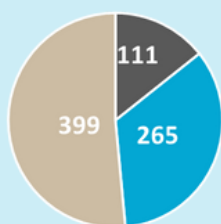


Multi-agency training in numbers

A total of 775 delegates were trained through our multi-agency courses, workshops and briefings.

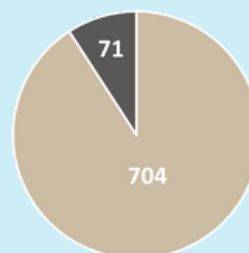


By category



■ Adult ■ Child ■ Joint

By type



■ In person ■ Online

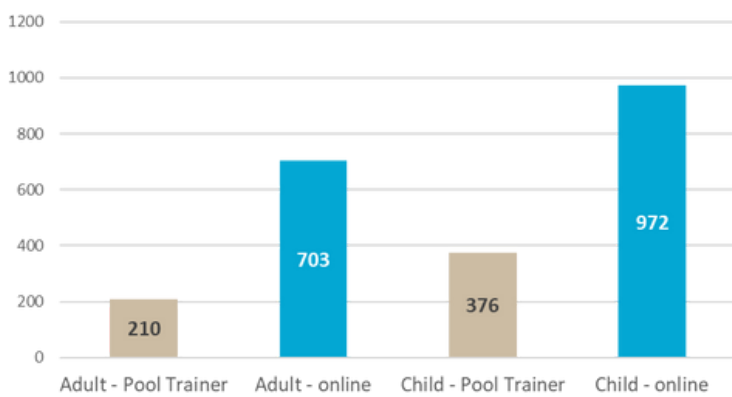
Foundation training

Online training continued to be well attended in 2023. Adult Foundation online training saw a total of 703 and Children’s Foundation online training 972.

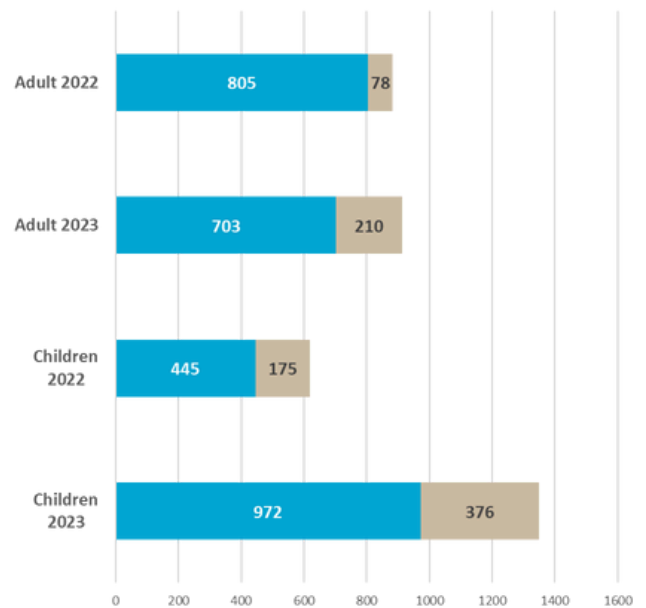


Foundation training in numbers

Delivery by type



Year comparison



Continuing Professional Development (CPD)

A CPD day for our pool trainers was held in February, with 53 delegates in attendance.

Speaker subjects included:

- Child Criminal Exploitation
- Controlling Coercive Behaviour
- Self-Neglect in Adults
- Human Rights & Capacity



Train the Trainers

SPB 'Train The Trainer' course was facilitated in June with 12 new pool trainers now trained to deliver SPB foundation safeguarding (adult/child).

Personnel changes

MAR ::::

Administrator: Training and Digital Comms

Sheraine D'Ulivo-Rogers was replaced by Jonathan Papworth.

MAR ::::

Senior Learning and Development Officer

Nikki Holmes left the SPB and was replaced by Collette Beechey on promotion.

MAY ::::

Learning and Development Officer

Jason Loveless was appointed to the role vacated by Collette Beechey.

L&D Sub-group Chairs

Collette Beechey & Nicola Hurst

Community Engagement

Throughout 2023 the SPB has taken part in several campaigns and events. Our purpose in attending these events is to promote our role in monitoring and challenging the effectiveness of Jersey's safeguarding arrangements.

We enjoy the engagement with the communities of Jersey where we have an opportunity to raise awareness of safeguarding for both children and adults and promote the multi-agency training that we provide. In 2023 we also created our own SPB leaflet and business cards. We look forward to continuing our engagement work into 2024.

Below are some highlights from our engagement events in 2023.



Serious Case Reviews (SCR's)

The Serious Case Review (SCR) Group has responsibility for oversight of reviews following serious child and serious adult safeguarding incidents and importantly, ensuring that findings and recommendations are followed up.



During 2023, the SCR group received requests for consideration of 4 cases for SCR with the following outcomes: (4 children)

- 3 cases progressed to SCR
- 1 case progressed to Rapid Review

The SCR Group supported the publication of a Learning summary for the Suicide Thematic Review on the SPB website in March, which focussed on Public Health around suicide prevention and revision of the community mental health offer. A professional learning and engagement event also took place.

A review of the SCR procedures was started in 2023 to bring them in line with the new Children and Young People's (Jersey) Law 2022 and its statutory guidance.

The SPB Rapid Review process has now been in place for 3 years and a peer review process was started between Jersey, Guernsey and the Isle of Man.

A review was commissioned by CYPES with the support from the Police to review a critical incident.

Membership and Attendance

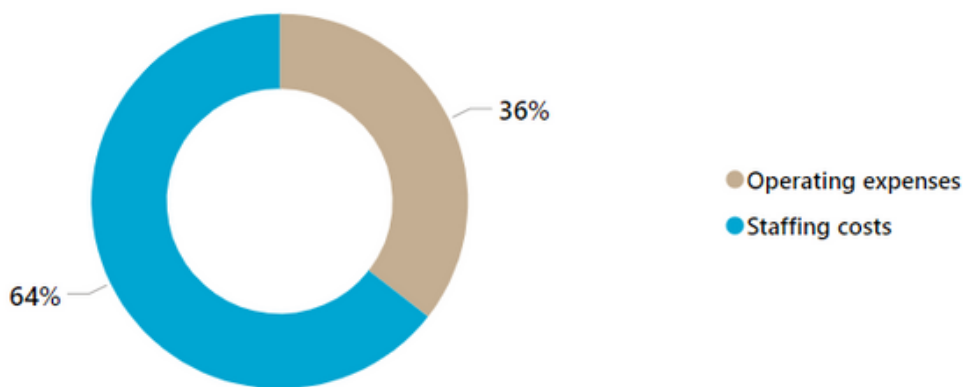
Independent Chair	5 out of 5
States of Jersey Police (SoJP)	5 out of 5
SoJP / DA Subgroup Chair	2 out of 5
FNHC	4 out of 5
Probation Service	2 out of 5
States of Jersey Prison Service	1 out of 5
Designated Doctor - HCS	4 out of 5
Designated Nurse / CSA/E Subgroup Chair	3 out of 5
Honorary Police	3 out of 5
Jersey Employment Trust	3 out of 5
Customer and Local Services	5 out of 5
Adult Social Care	5 out of 5
Adult Social Care / QA Adult Subgroup Chair	3 out of 5
NSPCC	3 out of 5
CYPES / QA Children Subgroup Chair	3 out of 5
CYPES (Jersey Youth Service)	4 out of 5
Primary Care	3 out of 5
CYPES (Children's Social Care)	5 out of 5
CYPES (Education)	3 out of 5
Learning & Development Subgroup Chair	3 out of 5
Programme Manager for the CSA/E Strategy (from July)	3 out of 5
Legal Advisor	4 out of 5
Strategic Policy, Planning & Performance	5 out of 5
Charities Commissioner	2 out of 5
Customs and Immigration	3 out of 5
Public Health	1 out of 5

Annual Budget

The Safeguarding Partnership Board’s annual budget for 2023 was £803,000, this was an increase on 2022 of £3,000. The majority of the overall budget was allocated to staff costs, including the Independent Chair.

Included in the total amount, the SPB has been allocated £180,000 annually in the 2021-2024 Government Plan to increase capacity for training, public awareness of safeguarding and a range of other safeguarding initiatives in support of delivering the plan

SPB expenditure 2023



2023 vs 2022 expenditure

