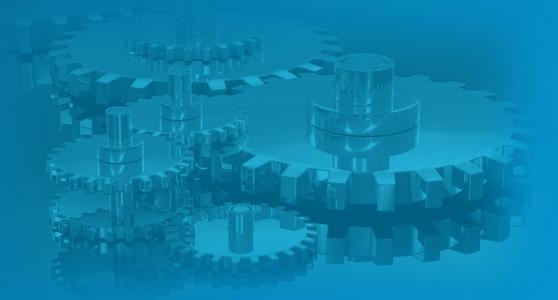
# **ANNUAL REPORT 2022**



Working together to safeguard adults and children in Jersey



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### FOREWORD BY SARAH ELLIOTT - INDEPENDENT CHAIR



I am delighted to provide the Annual Report of the Safeguarding Partnership Board (SPB) for 2022 which has been a busy and successful year as the SPB has developed and launched several key strategies to meet the safeguarding needs of islanders.

These plans have included the Child Sexual Abuse and Exploitation Strategy which was informed by children, young people and families and published in July 2022. The Strategy focusses on prevention, identification, child friendly investigation and recovery from what are life changing harms and ties in with work on violence against women and girls

and harmful sexual behaviours.

The refreshed Domestic Abuse Strategy was published in 2022 with priorities of changing attitudes, preventing harm, providing early help and continuing to pursue perpetrators. Awareness raising for all islanders of what to look out for and where to get help is critical and a successful SPB communication campaign in 2022 "Spot the Red Flags" focussed on children and young people through social media channels.

I was pleased to chair the Safeguarding Partnership Board annual conference in September 2022 on the theme of Making Safeguarding Personal with moving and thought-provoking presentations from keynote speakers with expertise in adult safeguarding and self-neglect. We are grateful for the many "champions" for Making Safeguarding Personal who are promoting person centred care in so many health, social care and third sector settings.

Work is now underway with developing adult safeguarding legislation for Jersey which alongside existing laws on capacity and self-determination and mental health legislation should ensure the most vulnerable islanders are consistently protected from abuse and/or neglect.

With the new Children's Law in Jersey due for enactment in 2023, the Safeguarding Partnership played a key role in providing advice and guidance to law makers to ensure improved outcomes for children and young people and will be supporting the transition to new safeguarding partnership arrangements outlined in the law.

Quality Assurance continues to be a key priority for the SPB and in addition to undertaking a comprehensive review of organisational safeguarding arrangements, 3 multi-agency audits were completed on contextual harm, domestic abuse and making safeguarding personal with the findings feeding back into practice and updated training. Learning from one of our serious case reviews informed a Getting the Basics right programme to ensure consistent standards across agencies with their safeguarding work.

Our Learning and Development team delivered a contemporary range of training programmes with improved access through online portals, bite size briefings alongside a return to face-to-face training in our new facility at Britannia House. We were also pleased to welcome 17 new practitioners to our training pool who play a key role in providing expertise and specialist input to our training offer.

Working with Ministers within the new administration has been key to influencing cross government working to address safeguarding needs and a new Ministerial Safeguarding Group established towards

the end of 2022 now provides this forum and has already considered subjects such as adult selfneglect, child exploitation and children who go missing.

Over the course of 2022, we said goodbye to some staff in our SPB business team and welcomed new colleagues who continue the excellent work of the team and have brought new skills and ideas for which I am incredibly grateful.

I would also like to thank the SPB Board, practitioners and managers across all agencies for their energy, hard work and continuing support to ensure we have the best possible safeguarding arrangements for children, young people, families and vulnerable adults in Jersey.

Moving into 2023, our focus is on embedding the work from strategies launched in 2022 and measuring the impact of these for improved safeguarding arrangements.

# **JERSEY AT A GLANCE**

Around one in five residents (21,382 people) reported having a longstanding physical or mental health condition or illness.

The 2021 Census identified 48,610 private dwellings and 162 communal establishments in Jersey

The greatest percentage changes in population between 2011 and 2021 were seen for Grouville (+11%), St Clement (+8%) and St Helier (+7%).

The total resident population of Jersey on 21 March 2021 was 103,267

TRINITY ST. LAWRENCE ST. MARTIN ST. PETER ST. SAVIOUR ST. BRELADE ST. HELIER GROUVILLE ST. CLEMENT

ST. MARY ST. JOHN

ST. OUEN

**Over the last four** decades the proportion of Jersey-born residents has declined. This is a result of concurrent increases in non-Jersey born residents

The number of private dwellings in Jersey increased by 9% (3,912 dwellings) in the 10 years since the 2011 Census

Data via 2021 census results (gov.je)

# **FUNCTIONS OF THE SPB**

- Co-ordinate what is done by each organisation participating in the joint boards for the purposes of safeguarding and promoting the welfare of children and adults in Jersey
- SPromote understanding of the need and means to protect children and adults from harm
- Monitor and ensure the effectiveness of the safeguarding systems that are in place both within and between organisations in Jersey

Continued positive engagement with third sector organisations through the Making Safeguarding Personal Project

Publication of the Domestic Abuse 3-year Strategy

Ministerial Safeguarding Group meetings commenced to engage Ministers in shaping future safeguarding arrangements for Jersey

Launch of the Child Sexual Abuse and Exploitation 3-year strategy and commencement of its implementation

> Multi-Agency Workshop held on children who go missing

Practitioner Event held following completion of Serious Case Review Report

> Making Safeguarding Personal Conference held with over 90 delegates from a variety of multi-agency professionals

Adult Safeguarding Awareness week campaign

Child Neglect Strategy launched

# **QUALITY ASSURANCE**

### Adults



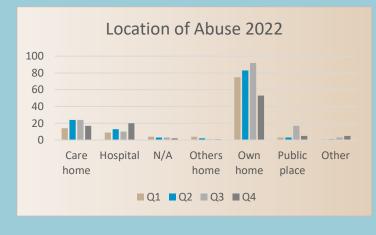
Number of Adult referrals into the Safeguarding Adult Team 2022

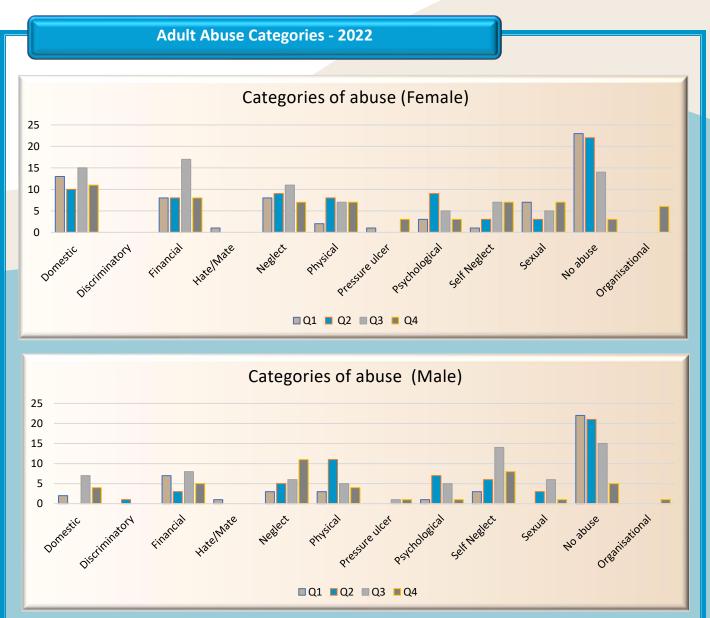


In 2022, the Safeguarding Adults Team received an average of **123** referrals per quarter

2022 saw **Neglect**, **Domestic** and **Financial** Abuse as the **TOP 3** categories of abuse

"Own Home" continued to be the top location of abuse in 2022





There were a large number of cases that did not meet the criteria. For most of these, there was no form of abuse present but other issues of concern were prevalent. Many other cases required preventative work, especially in the area of self-neglect where Health and Community Services often undertook assessments of need and joint visits with partner agencies.

The Safeguarding Adult Team are currently reviewing roles and responsibilities of the team and looking at operational practice to ensure consistent best practice is in place with regard to the 6 principles of safeguarding and making safeguarding personal.

2022 saw an average of **271 Domestic Abuse** reports to the States of Jersey Police Recorded domestic crimes finalised with a victim not supporting prosecution (and therefore did not proceed) continued to represent over half of all crime outcomes in 2022 Recorded **sexual** offences in 2022 increased through the quarters, reaching a high point from Q3 through to Q4

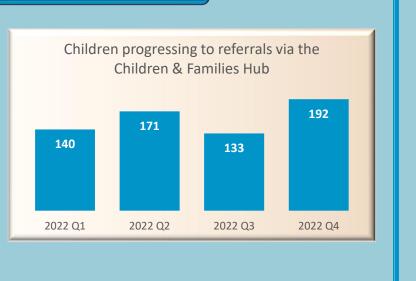
# Children

Data via: Jersey Performance Framework

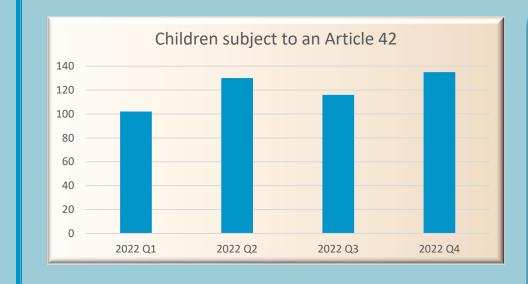
#### Number of Referrals of Children to Social Care in 2022

Professionals and members of the public with concerns about children or young people can contact the Children & Families Hub. Professionals will consider the information available and if it's felt that a family need social work support, they will be referred to Children's Social Care.

Quarter 4 2022 saw the highest number of children (**192**) progressing to referrals via the Children and Families Hub

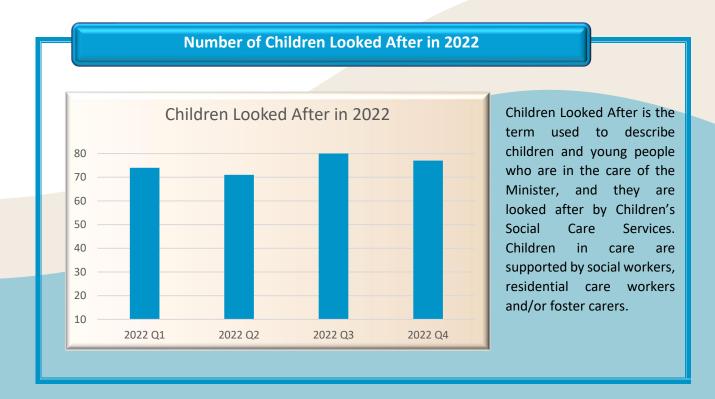


### Children subject to an Article 42 in 2022



An Article 42 assessment is led by Children's Social Care where a child protection enquiry has been raised indicating a child/children/young person may have experienced or is at risk of experiencing serious harm.

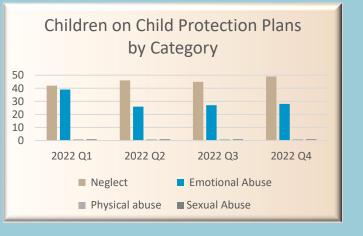
2022 saw an average of **120** children per quarter subject to an Article 42



#### Number of Children on Child Protection Plans in 2022

Where children and young people are considered to be at risk of "significant harm" from emotional, physical, sexual abuse or neglect, a Child Protection Plan is created to make sure all those who work with the family are clear about what actions need to be taken and by whom, to improve the safety and protection of children.

Child **Neglect** remained the highest category of abuse for children on the Child Protection Register in 2022



The number of children on plans under the categories of physical and sexual abuse are less than 5

2022 has seen an overall increase per quarter in the number of children where **Domestic Abuse** was identified that led to a referral to Children's 2022 recorded 720 missing person reports, a 12% reduction on the 824 recorded in 2021

An average of **662** (per quarter) Child Protection notices were submitted by the Sates of Jersey Police in 2022

# **SUBGROUPS**

### **Domestic Abuse: Chair – Alison Fossey**

2022 was the first year of implementation of the new Domestic Abuse Strategy under the pillars of:

- Changing Attitudes
- Prevention and Early help
- Supporting Victims & Pursuing Perpetrators

During the year, we delivered "Spot the Red Flag," a community engagement and public awareness campaign which delivered strong messages that challenged and sought to change the attitudes and understanding of domestic abuse by young people aged 16-25.



In collaboration with JHA we reviewed the provision of programmes in schools and in 2023 we aim to support the delivery of a Jersey-wide whole school approach to domestic abuse to end the misogynistic attitudes that feed into abusive behaviour and develop understanding of healthy relationships. We also rolled out the Virtual College training programme to the third sector to ensure professionals can recognise the signs of domestic abuse and can make appropriate referrals.

Throughout this first year, we facilitated referrals from healthcare professionals through the presence of Independent Domestic Violence Advisers (IDVA's) within the hospital and the rollout of the IRIS programme for GPs. Twice weekly Domestic Abuse Safeguarding Forums are also held to better identify the risks and needs of families who are living with domestic abuse and ensure immediate support plans are put in place.

The area of ongoing challenge and where we continue to focus our efforts is supporting victims and pursuing perpetrators. Police recorded domestic crime hit a 'high' point in 2019 (520), but since 2019 the number of both domestic incidents and domestic crimes has decreased. This was at least partially attributed to the pandemic, where victims may have had less access to services to report crimes. The cause of the sustained decrease, though small, is unclear. The detection rate has remained relatively stable at 25% but of increasing concern is the number of victims who do not wish to support a prosecution. This currently stands at 47%. There is a need for a much better understanding as to why this figure remains so high and it is hoped that the consultations being undertaken as part of the Violence Against Women and Girls (VAWG) taskforce will shine a light on this and provide an insight into what services are required to support victims and their families. The impact of domestic abuse on children is still not properly recognised and there is a need for investment in early intervention services to support children who live with domestic abuse daily.

Finally, during year one of the strategy we have reviewed our MARAC and MAPPA processes so we are able to better support victims and target perpetrators in a more cohesive way. There has been much welcome investment in the police to provide resources to target serial perpetrators and enforce the new requirements under the Domestic Abuse Law using the existing mechanisms of MARAC and MAPPA to ensure joined up multi-agency working.

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### Child Sexual Abuse and Exploitation: Chair – Pat Marius

2022 has been a very busy year for the CSA/E Subgroup, as we continue to progress work with our two major work streams, the Child Sexual Abuse & Exploitation Strategy and Safeguarding Child and Young People who go Missing in Jersey.

The first half of the year, Emma from Harewood consultancy worked closely with the subgroup to complete the three-year Child Sexual Abuse & Exploitation Strategy document, to give guidance to all professionals in preventing, investigating and recovery from child sexual abuse and exploitation. The official launch of the strategy took place in July with approx. 80 professionals across departments



& agencies coming together to gain an insight into the new strategy & included some interesting inputs from our guest speakers, The assistant director at NSPCC Pat Branigan and Dr Deryn Evans, Forensic Medical Advisor, States of Jersey Police & Sexual Assault Referral Centre. The event also gave professionals the opportunity to think about putting the strategy into practice through some facilitated working groups. We were also delighted to announce that Natalie Spooner has joined the SPB on secondment for a year to work on the implementation of the strategy.

The latter half of the year the SPB facilitated a workshop to review the effectiveness of processes and service response to safeguarding children and young people who go missing in Jersey. The workshop took place in November and brought together 30+ multiagency attendees. The workshop focussed around looking at the new protocol, agreeing a single definition of missing for all, a shared understanding of risk and what does success look like. As a direct result of the work completed, the SPB CSA/E Subgroup will be responsible for the development of a robust multi-agency framework for children who go missing from care to provide practice guidance to practitioners and ensure that all children in care receive an appropriate and timely response when they are not where they are expected to be; and that everything possible is done by all multi agency partners to reduce risk and harm and to enable a child's safe return and prevent missing occurrences.

#### So, what have we got to look forward to:

- 1. The implementation of Year 1 for the CSA/E Strategy
- The completion of the Multi-agency Framework for Children who go Missing from Care
- 3. Hearing and including the voices and experiences of children and young people within the subgroup and through the implementation of the CSA/E Strategy
- 4. Continuing to learn & respond to emerging issues around child sexual abuse and exploitation for Jersey



## Quality & Assurance Children: Chair – Joanne Dempster



Throughout 2022, the Quality and Assurance Children's Sub-Group (QAC) took a strategic overview of the quality of safeguarding activity across the island and, in doing so, worked to ensure there was effective and accountable safeguarding performance and monitoring in place, including prevention and early intervention. The QA Children's Group continues to work hard in the development and embedding of a multi-agency outcome focused performance framework.

This year the QAC addressed the following priorities:

#### 1. Quarterly reporting to the SPB Board – Key areas of work in 2022

The QAC Subgroup merged with the QAA Subgroup at the beginning of 2022. This action was intended to link together the two groups so that pertinent safeguarding matters relating to both children and adults could be considered with input from the two memberships. Early feedback was that the practical arrangements for the group involved many people attending and not all of the items for discussion were relevant to members from each area (children and adults). The length of the meeting was also made longer in order to cover the necessary topics for discussion.

A decision was taken at the Board to move back to separate subgroups with invitations extended to the chairs of each group to attend their respective counterpart subgroups. This would enable chairs from each subgroup to link up and discuss cross cutting safeguarding themes. The QAC Subgroup continues to be chaired by the Head of Service for Standards and Quality from the Children's Social Care Services and a Vice Chair was appointed in 2022. The Vice Chair is the Named Nurse for Safeguarding Children in the Health Safeguarding Team based within Health and Community Services.

Quarterly Reporting to the Board continued in 2022 with a particular focus on Contextual Harm and Getting the Basics Right. There remains work to do in 2023 to revisit the Neglect Strategy since its launch. There is a need to revisit multi-agency practice and learning in this important area of safeguarding across the partnership. The highest percentage of children who have involvement with Children's Social Care Services are open to the service due to concerns of Neglect.

#### 2. Multi-Agency Reflective Supervision (MARS)

The QAC oversaw the development of the Multi- Agency Reflective Supervision process in 2022, led by the Safeguarding Lead Nurse for Children and Adults under the care of Family Nursing and Home Care. The MARS process was tested with a small number of families known to multiple services across the partnership. The MARS process is intended to enable reflective conversations to take place and think about how best the multi-agency professionals working with the family could help the family in safeguarding the child/children.

Critical reflection through supervision strengthens assessment and effective work with families and supports practitioners with the challenging work they do on a day-to-day basis.

In 2023, plans will move forward to increase the use of MARS across the partnership and develop confidence in facilitating sessions. There is a need to clarify the practical method to use for each group supervision so that each meeting is consistent in structure and approach to thinking about the dilemma.

### Multi- Agency Audit

In 2022 a multi-agency audit was completed for the Safeguarding Partnership Board with a focus on Contextual Harm. A small number of adolescent aged children were identified across the partnership as at risk of extra familial harm. A bespoke tool was created for this exercise based upon the UK's OFSTED Joint Targeted Area Inspection method and His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Inspection Method.

All representatives of the QAC sub-group from Health, Education and Police Services took part in the audit. Children's Social Care Services led on the process and collated the findings & recommendations. The outcomes of this audit were presented back to the Board in October 2022. Learning from this process was applied in the next round of multi-agency audit activity which took place in late 2022 which was undertaken to look at the multi-agency effectiveness in responding to children who experience living with Domestic Abuse. The findings and recommendations at the conclusion of this audit period will be presented back to the Board in 2023. The Police Service are leading on this period of audit work.

#### Highlights – Culture & Collaboration

There is a real commitment within the QAC Subgroup to collaborative working across the partnership. Across the year, opportunities to collaborate across sub-groups have been maximised with the QAC group members contributing to the work across the groups to support the following areas of work:

Safeguarding Operations Subgroup leading on Getting the Basics Right

CSA/CSE Subgroup leading on the implementation of the CSA/CSE Strategy

Review of the Multi- Agency Missing Protocol

Serious Case Review Subgroup – SCR 62 and SCR 63

Learning from SCR62 in March 2022 has led us to revisit our understanding of how we demonstrate effective evidence based high support and high challenge across the partnership. The process of Resolving Professional Differences using the Escalation Policy is something we want to continue to look at in 2023 in the QAC Subgroup and strengthen the use of the process to hold each agency to account.

Progress has been made in 2022 to take forward the discipline of high support high challenge across the partnership and be responsive to each other's concerns in a timely way.

There continues to be a positive approach to meeting the Values and Behaviours across the partnership and in 2023 we want to focus on improving to take forward the learning from QA activity and Escalations.

### Quality & Assurance Adults: Chair – Mary Munns

The Adult's Quality Assurance Subgroup is responsible on behalf of the Safeguarding Board for co-ordinating multi-agency work in Jersey to safeguard adults and continuously monitor the effectiveness of safeguarding strategies, working across voluntary, private and Government of Jersey services.

In doing so, the Quality Assurance group ensures there is effective and accountable safeguarding adult performance and monitoring in place, including prevention and early intervention, through the delivery of an annual work plan.



The group is responsible for an audit program, performance data, and ensuring that the multi-agency policies and procedures reflect a consistent value base.

Key achievements in 2022

- A Champions network was established led by Sarah Whitmarsh, Named Nurse for Health Safeguarding
- A multi-agency event to review the new Multi-Agency Safeguarding Adults policy was overseen by the SPB
- The final draft of the "Fresh Look" Policy was completed by Detective Inspector Paul Ryan
- A policy for reflective supervision was established across children and adults led by Jenny Querns, Safeguarding Lead, FNHC. This was in line with an adult SCR and professional's feedback
- A clear pathway and interface between professional supervision, the Community Adult support panel (CASP) and the Fresh Look Panel was established
- Safeguarding week took place in November and was a great success. This took safeguarding to wider government organisations, the private sector, and members of the public
- A complete list of Serous Case review actions was established, and each agency was asked to feedback on their actions in their respective areas
- A workshop on self-neglect took place led by Michelle Humphrey's-Foot. This included key stakeholders from multiple agencies and the parishes across Jersey
- The Making Safeguarding Personal (MSP) project which was a Board objective was completed and an audit of the Safeguarding Adult Team's electronic records took place. This project is now incorporated in the QAA's core business

### Safeguarding Operational Group: Chairs – Helen Jackson & Dr Peter Green



In 2022 this sub-group continued to have a strong focus on ensuring that, operationally, services across the partnership were working together effectively and opportunities were being used to strengthen and further drive the island's safeguarding system through the influential managers and leaders comprising its membership. The sub-group is tasked to seek and provide

assurances about what is working well across the system, and to provide high support and challenge (sometimes enabling solutions) where services experience problems. In service development too, this sub-group is routinely tasked to provide oversight of progress in key areas or new initiatives. The goal is to achieve and maintain consistently high standards of practice in safeguarding children, young people and families. This sub-group provides an important conduit between the front line of practice / service delivery and the SPB.

Priority areas for the sub-group during 2022:

#### 1. Children and Young People (Jersey) Law 202\_

The sub-group was tasked by the SPB to exercise an oversight role in the development of this significant new legislation. Members provided feedback and challenge during updates and promoted awareness throughout their services, encouraging participation of staff to inform and influence the creation of this exciting new legislation and ensure its application meets requirements. Members have also been involved in the drafting and consultation of statutory guidance of the law.

#### 2. Getting the Basics Right action plan

This multi-agency action plan was developed in recognition that there were occasional but nonetheless significant and fundamental problems being experienced in the safeguarding system. Members promptly came together to identify the actions needed to ensure effective and consistent best practice was being followed. The aim of this plan is to address the issues and support the cycle of assessment, planning, reviewing and doing to working as it should and that partners are sighted on how their contribution is working.

#### 3. Child Protection Medical Pathway revision

Members of the sub-group were involved in a separate task and finish group to update the pathway and ensure clarity of these critical multi-agency processes for all managers and practitioners.

Over the course of the year, sub-group members have shared and delivered important presentations and updates on a range of topics relevant to children's safeguarding. These have included the need for increasing awareness and attention to be paid to the impact of neurodevelopmental factors cited in Court proceedings, a review of non-accidental injury in infants which contained "The Myth of Invisible Men" and the national review of child protection following the murders of Star Hobson and Arthur Labinjo-Hughes. These presentations promoted critical reflection and discussions for members around collectively learning and keeping in mind the messages in child and family safeguarding. The development of multi-agency reflective case supervision (MARS) in 2022 has likewise been welcomed by this sub-group and will add to the measures already in place to work more effectively together.

# Making Safeguarding Personal: Project Lead – Patrick Westwood



In February 2021, the Safeguarding Partnership Board commenced the Making Safeguarding Personal project to drive a significant shift in culture and practice here in Jersey, supported by our change in adult policy.

Making Safeguarding Personal (MSP) is about having conversations with people about how we might best respond to situations in ways that enhance their involvement, choice and control as well as improving quality of life, their wellbeing and their safety. It is an empowering approach that puts the person central to any decision making affecting them. Further, this promotes the practice of identifying and achieving personally defined outcomes that the person (or their representative) has identified as important to them.



During the 2-year project we have achieved:

- Practitioners buy-in has been particularly positive, with many staff engaging in training, awareness sessions and workshops across the partnership. The original post holder was able to recruit a great number of champions, and these have largely been engaged throughout.
- Leadership interest and involvement has accelerated at great pace in 2022, with Michael Preston-Shoot's workshops being well attended by senior managers. Our MSP Conference in September hosted 90 people, with interesting speakers from the local and national circuit. A Ministerial Safeguarding Group has been set-up by our Chair, from which safeguarding adults' legislation has formed part of the Ministerial Plan for 2023 and beyond.
- We held an awareness week in November, raising the topic of financial abuse. This was successful to a degree, with recommendations for more focused campaigns in 2023. Public awareness of MSP itself is not that tangible, but topics that may pique public interest such as scam awareness (as held), or self-neglect, or hate/mate crimes etcetera may provide a platform for continued focus on rights promotion.
- Updates to MSP champions have been sent out at regular intervals, and the SPB website has information for a wide range of audiences. The new SPB website will have an MSP page(s) and news items refreshed regularly.
- Two MSP related audits have been completed at 6, 12 months and the 18-month audit did not go ahead, however a large multiagency standards audit was completed, which had MSP specific questions added.

The project has been positive in many respects and has been best delivered in partnership. There have been some very positive inputs from a range of private, and third sector agencies. ENABLE Jersey, MENCAP and Les Amis in particular. The champions' network has been a valuable resource, and the take-up of MSP sessions for staff across agencies has been very good.

In partnership with Health Safeguarding, we have had a regular slot at their level 3 training sessions, capturing health and community staff and in addition we have put on bespoke sessions with Mental Health services for 100+ of their staff.

In December 2022, the project drew to a close. MSP is now being embedded into standard practice and will be at the forefront of new Safeguarding Adults legislation.

### Learning & Development: Chair – Nikki Holmes



The Learning and Development Group changed its name in 2022 from the Strategic Training Subgroup to better reflect the fact that the SPB provides a range of learning and development opportunities rather than simply 'training'.

It is well known that organisational culture impacts on practice and on the capacity of individuals to learn and, whilst it is the SPB's responsibility for disseminating learning to partner agencies, partners are responsible for further dissemination within their organisations and embedding learning into practice. *Learning is a shared responsibility*.

During 2022, there was an increased training offer and the excellent work of the Making Safeguarding Personal Project Officer resulted in total attendances for single and multi-agency training overtaking pre-pandemic figures with a total of 4,827 attendees during the year.

Online training for foundation courses continued to be popular and 2022 saw the highest ever number of delegates completing the adult foundation safeguarding course with a total of 883 delegates (805 completing the course online). Pre-pandemic completions of adult foundation training was 389 so this is a significant increase. Numbers of completions of children's foundation training was also slightly up on 2019's figures with 620 delegates (445 online) compared to 611 in 2019.

The main development in 2022 was the move to our very own training room at 16 Britannia Place which can accommodate up to 16 delegates. We have fully returned to face-to-face multi-agency training which has been very much welcomed by course attendees. Online training has its place but the networking and multi-agency discussions that take places in face-to-face training, as well as the opportunity to answer questions and offer support to colleagues, is invaluable.

The new format of completing delegate workbooks prior to the in-person sessions is proving very popular with the workbooks providing a useful source of information both before and after the courses. Our new website which launched just before Christmas has given us the opportunity to have the workbooks available to download by anyone which furthers the opportunities for continuous professional development for those unable to attend face-to-face training.

The course offer was expanded in 2022 to include training on Responding Appropriately to Disclosures by Children and Young People, Adult Safeguarding Enquiries and Outcomes and Effective Recording. Lunchtime bite-size briefings also returned for the first time since early 2020 on topics including the Sexual Assault Referral Centre, Wilful Neglect and Child Protection Medicals. Two Train the Trainer courses were delivered during the year resulting in 17 new pool trainers able to deliver foundation training within their organisations. We also organised the Adult Conference 'Adult Safeguarding: Let's Make it Personal' with UK keynote speakers Dr Adi Cooper OBE and Deborah Barnett as well as local partners from Adult Social Care, Enable Jersey, Mencap and My Voice.

Finally, we have some staff changes in the SPB Training Team. Claire Farley, Senior Multi-Agency Learning and Development Officer, left during the year and we welcomed Collette Beechey, a former Sergeant with the States of Jersey Police Training Department, to the team. Both Nikki Holmes, Senior Multi-Agency Learning and Development Officer, and Sheraine D'Ulivo-Rogers, Training Administrator, will also be leaving in early 2023 and new members of the team will be joining soon.

# **LEARNING & DEVELOPMENT**

### **Key Performance Indicators**

The Key Performance Indicators are agreed annually by the Learning & Development Subgroup members. They provide assurance on the quality and impact of the multi-agency training provided by the SPB's L&D team.



KPI 1: Number of attendees and organisations and type of training attended	<ul> <li>Single agency (Foundation):620 delegates (children) and 883 delegates (adults)</li> <li>Multi-agency (133 organisations in total): Children 416; Adult 628; Joint 258</li> </ul>
KPI 2: Quality of training	<ul> <li>All delegates reported an increase in their knowledge and skills following their course.</li> <li>Pre-training: 18% of delegates rated their knowledge and skills as either a 4 or 5 out of 5</li> <li>Post-training: 94% of delegates rated their knowledge and skills as either a 4 or 5 out of 5</li> <li>98% reported they would be able to apply what they learned to their work</li> </ul>

### How has training improved your practice?

Excellent variety of exercises, discussion and training delivery. 3 hours passed really quickly. Very informative and lots of good resource signposting. I will be printing the policies out for my office file! Serious subject made informative and interesting.

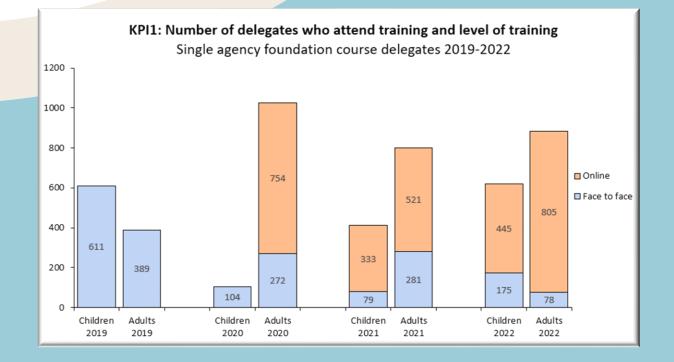
Great presentation mixture of knowledge shared and practical activities.

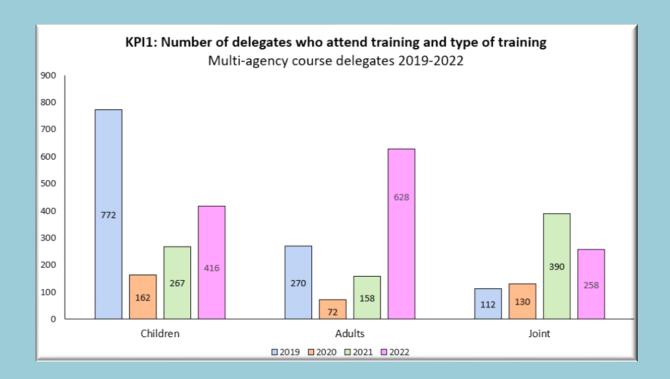
Once again, so knowledgeable SPB is lucky to have your experience!

Great course, very informative. I feel more confident in recording. Clear, relevant, current and informative. Group sharing and activities great for challenging and developing practice.

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# L & D Statistics for 2022





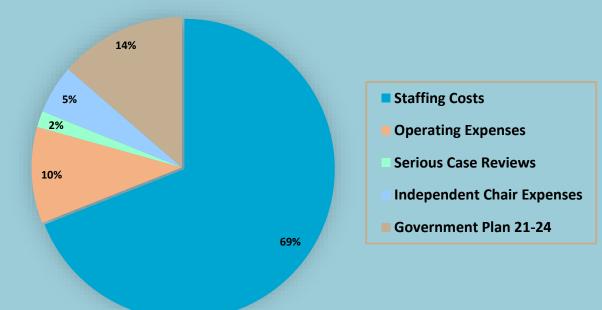
# **MEMBERSHIP AND ATTENDANCE**

Independent Chair	5 out of 5	
Chief Nurse – Vice Chair - SAPB	1 out of 5	
SoJ Police – Vice Chair – SCPB (until July 2022)	3 out of 3	
SoJP (from October 2022)	2 out of 2	
Shelter Trust	0 out of 5	
SoJ Police/DA Subgroup Chair	5 out of 5	
FNHC	4 out of 5	
Probation Service	4 out of 5	
Prison Service	2 out of 5	
Designated Doctor - Children	5 out of 5	
Designated Nurse/CSA&E Subgroup Chair	4 out of 5	
Honorary Police	2 out of 5	
Jersey Employment Trust	3 out of 5	
Customer & Local Services	4 out of 5	
Adult Social Care	2 out of 5	
Adult Social Care/QA Adult Subgroup Chair	2 out of 5	
NSPCC	4 out of 5	
CYPES/QA Children Subgroup Chair	3 out of 5	
CYPES (Jersey Youth Service)	3 out of 5	
Primary Care	3 out of 5	
CYPES (Children's Social Care)	3 out of 5	
Legal Advisor		
Strategic Policy, Planning & Performance		
Charities Commissioner		
Customs & Immigration		
Medical Officer of Health		

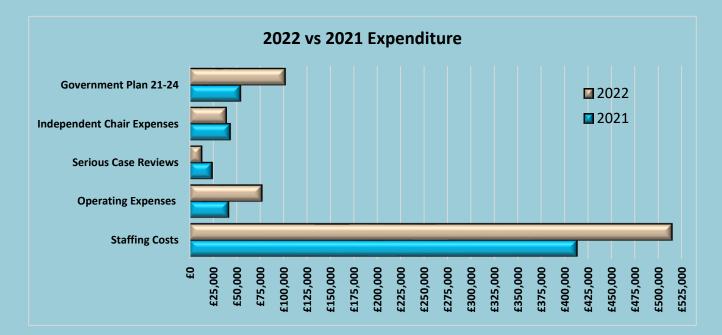
# **ANNUAL BUDGET**

The Safeguarding Partnership Boards' annual budget for 2022 was £800,000, this was an increase on 2021 of £80,000. The majority of the overall budget was allocated to staff costs including the Independent Chair.

Included in the total amount, the SPB has been allocated £180,000 annually in the 2021-2024 Government Plan to increase capacity for training, public awareness of safeguarding and a range of other safeguarding initiatives in support of delivery of the plan.



# SPB Expenditure 2022



# SERIOUS CASE REVIEWS

The Serious Case Review (SCR) Group has responsibility for oversight of reviews following serious child and serious adult safeguarding incidents and importantly, ensuring that findings and recommendations are followed up.

During 2022, the SCR group received requests for consideration of 7 cases for SCR with the following outcomes: (5 children/2 adult)

- 2 cases progressed to SCR
- 1 case progressed to Rapid Review
- 1 case was subject to single agency review
- 3 cases did not meet the criteria

The SCR Group reviewed progress with implementing actions from previous SCRs including work to improve safeguarding within services for people with a learning disability and improving safeguarding for people with medical conditions including diabetes and spinal injuries.

The SCR Group links with the Learning and Development Group to ensure multi-agency training is refreshed as learning from Rapid Reviews and SCRs is captured. For example, the need for increased focus on coercive controlling behaviours following publication of a Domestic Homicide Review in 2021 which is now embedded in updated training.

Learning from Rapid Reviews and SCRs also informs multi-agency audits commissioned by the SPB and during 2022, multi-agency audits on contextual harm and domestic abuse were initiated.

Another role of the SCR Group is to consider learning from reviews from other jurisdictions including learning from reviews published by the Child Safeguarding Practice Review Panel in England.

During 2022, learning was considered following the National Review of Safeguarding Children Under One from Non-Accidental Injury and also from the National Review following the murders in England of Arthur Labinjo Hughes and Star Hobson.



# CHILD DEATH OVERVIEW PANEL (CDOP)

Since 2015 the Jersey Safeguarding Partnership Board and the Guernsey and Alderney, Islands Safeguarding Children Partnership meet together a minimum of twice a year to review the deaths of all children under the age of 18 including those with a life limiting illness, a child death following accident or completion of suicide but excluding still births and planned terminations. The role of the panel is advisory, and the panel will consider the circumstances of all individual cases, contributory factors and preventability. It will then make recommendations for action and identify any concerning patterns or trends. With the new Children & Young People's Law the reporting of child deaths will become statutory in Jersey.



In 2022, there were 3 reported deaths in Jersey. Overall 4 cases across the Islands were discussed by the panel and the resulting recommendations and learning are shared with the relevant agencies and monitored by the panel.

Dr Liz Adamson from Guernsey has chaired the panel for 2 years and Professor Peter Bradley from Jersey took over the role in September 2022.

Due to unforeseen circumstances the panel only met once in 2022 at which they considered a small number of child deaths from Jersey, Guernsey and Alderney.

# **PRIORITIES 2023**

## **Priorities for Addressing Safeguarding Needs and Risks**

- Implementing and embedding new strategies with a focus on prevention, outcomes and the voice and experience of children and adults:
  - CSA/E strategy
  - Domestic Abuse Strategy
  - Child Neglect Strategy including a focus on poverty
  - Making Safeguarding Personal Strategy
- Reviewing the multi-agency operating model for safeguarding adults including those who selfneglect

### **Priorities for Strengthening Engagement & Strategic Influence**

- Maximise impact in targeted areas through strategic influence of Ministers and alignment with related programmes inc a focus on community safety
- Engage third sector/community groups in priority work programmes

# Priorities for Strengthening Understanding of Practice Challenges and Line of Sight to Practitioners

• Continue a focus on "Getting the Basics Right" with multi-agency systems and processes

### **Priorities for Strengthening Accountability**

- Developing the business model of the SPB Board to streamline involvement of agencies and free up leadership time for reflection and creative problem solving
- Develop a culture of high support/high challenge to drive multi-agency improvements